

SERVICES FOR OLDER PEOPLE IN SPELTHORNE

Liz Borthwick Assistant Chief Executive

2 March 2010

Performance Management and Review Committee

Purpose of Presentation

- Highlight the range of provision for older people
- Receive presentation from key providers
- Identify groups.
- Welcome to
 - Caroline Jones – Surrey County Council
 - Sue Metcalf – Age Concern Spelthorne
 - Annette/Richard Pointon - CAMEO

Context

- Spelthorne has an aging population
- Over 16,000 people aged 65 and over
- Over 1,500 people aged 85 and over and this figure increases by 100% over next 5 years
- Higher density of Older People in Shepperton, Sunbury, Ashford
- Growth in mental health issues
- Key priority of the Council
- Key priority for Spelthorne Together

Older Age

- FIT/ACTIVE. Live in home
- Still able to live in own home but need some support
- High dependency need specialist care

Key Issues for Older People in Spelthorne

- Many want to stay in their own homes
- Loneliness a key issue
- Mental Health issues on the increase
- People do need more help in the home
- Lots going on but not sure where to find out the information

What Services does the Council Offer?

- Day/Community Centre for a range of abilities, active → high needs
- Meals on Wheels services most in need. 7 days per week
- Telecare including SPAN – 365 days per year
- Spelride
- Information Services

Facts and Figures

- Day Centres
 - Cost £350,000 per annum net
 - Visits per annum 150,000
 - Membership 3,000

- Telecare

- Cost surplus of 102,000

- Users 1,050



- Meals on Wheels
 - Cost surplus 11,700
 - Meals per year 40,000



- Spelride

- Cost £75,000

- Journeys per year 24,000

Comparisons Centres for Older People		Dial a Ride	Community Meals	Community Alarms
Spelthorne	3 Centres plus 2 smaller centres £350,000	75,000	(33,700)	(102,000)
Runnymede	4 Centres £600,000	83,000 DaR 128,000day centres	52,000	32,000
Elmbridge £2.7 million	7 Centres			

■ Future Developments

- Telecare partnership with A2D further 200 clients
- Extra care housing/day centre in Sunbury
- Extra care housing/day centre in Stanwell
- Opening at Greeno/Fordbridge Saturdays
- Showering service at Greeno
- Resource Centre to support mental health
- Partnership with Elmbridge re Spelride

■ Partnership

- Age Concern – delivering services such as key safes
- Surrey County Council – provide funding for services
- Extra care housing/day centres
- Provision of facilities for others to provide e.g. Cameo

Conclusion

- What's on offer? See A – Z
- How can all the agencies work together better?
- Need to prepare for older age
- Effective use of facilities
- One size does not fit all