

Age Concern Spelthorne

Community Link
Spelthorne Borough Council
Helpline: 01784 444200/211 Website:
ageconcernspelthorne.org.uk
Email: ageconcern@spelthorne.gov.uk

National Association of Widows

3rd floor
48 Queens Road
Coventry, CV1 3EH
Telephone: 0845 838 2261
Website: www.nawidows.org.uk

Money advice

For advice on benefits or debt:

Citizens Advice Bureau

Community Link, Staines
01784 444220, and

Sunbury Library

The Parade, Staines Road West
01932 765041

Legal advice

For advice on benefits, debt and
legal aid:

Community legal Services

Direct (England & Wales)

Helpline: 0845 345 4345
Website: www.clsdirect.org.uk

I WOULD LIKE TO APPLY FOR:

1. **Single person discount**
Please send me an application form.

2. **I would like to apply for an exemption on the basis that the property is currently empty and probate has not yet been granted.**

The Executors are : _____

Address: _____

Probate anticipated/granted:

3. **I would like to apply for Housing/Council Tax Benefit.**

Please send details to:- *(Please give your name and address)*
If you have a telephone number and/or e-mail we will use this if there is a query.
.....
.....
.....
Please send this completed from to:
COUNCIL TAX, P.O. Box 291 STAINES TW18 1UY

DECLARATION

I declare that the above information is correct to the best of my belief and hereby claim any discount to which I may be entitled. I understand that the provision of false information may lead to prosecution.

Signed: _____

Name: _____

Please print name



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Bereaved

Advice for the Bereaved

Information to help you claim Council Tax Discount



Awarded for excellence

Can I claim a discount?

Council Tax

If your partner has died and you are now the only adult occupying your home, you may be entitled to a reduction in your Council Tax.

A 25% discount is available for people who live alone.

To apply for this discount, please complete the form on the reverse of this leaflet and return to the Council Offices, Knowle Green, Staines, TW18 1XB.

If the property of the person who has died remains empty, then the Executors or Personal representatives of the estate may qualify for an exemption.

Please supply details of who is acting on behalf of the estate and confirm whether probate has been granted.

If the person who has died was in receipt of a discount, this will be cancelled from the date of death and you may receive a revised account advising of the change.

Council Tax and Housing Benefit

Your income will be affected when a partner dies.

If you were in receipt of Housing or Council Tax benefit, you must contact the Housing Benefit Team who will advise you about your claim.

If you did not claim for Council Tax or Housing Benefit before, you may now be eligible for help if your income is low.

You should apply straight away if you think you may be eligible for help. Please complete the form on the reverse of this leaflet.

Rented Properties

If you currently rent your property from a Housing Association or similar and the tenancy is in the name of your partner who has died, you will need to contact the association to get advice on your tenancy rights.

If the person who has died was living alone and renting a property, you must contact the association so you can formally end their tenancy.

A2 Housing Association is Spelthorne's largest Housing Association and you can contact A2 at :

Spelthorne House
Thames Street
Staines
Middx
TW18 4TA
Tel: 0845 408 6666
www.a2housing.co.uk

Some useful contacts to help those recently bereaved:

Cruse Bereavement Care

PO Box 800
Richmond
Surrey
TW9 1RG
Telephone : 020 8939 9530
Helpline: 0844 447 9400
Website: www.cruse.org.uk

The Compassionate Friends

53 North Street
Bristol
BS3 1EN
Helpline: 0845 123 2304
Website: www.tcf.org.uk