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Reader Survey

Tell us what you think about the Bulletin and have a chance to win a £50 Marks & Spencer Voucher.

Complete the questionnaire below and return it to: **Bulletin Competition, Spelthorne Borough Council, Council Offices, Knowle Green, Staines, TW18 1XB by Monday 20 September 2010.**

Q1. Would you like the Bulletin to be the same size as a tabloid newspaper? (tick one)

- Yes
 No
 No opinion

Q2. How interesting and/or useful would you say the information in the Bulletin is to you? (tick one)

- Very interesting/useful
 Quite interesting/useful
 Not very interesting/useful
 Not at all interesting/useful

Q3. Which articles do you regularly read? (tick all which apply)

- Local news
 Rubbish/recycling information
 Articles about services for older people
 Articles about services for young people
 Interviews with Council staff about their jobs
 Articles about climate change and saving energy
 Community items (e.g. Age Concern, Civic Pride Volunteers, Neighbourhood Watch)
 Articles about housing and new building developments
 Sport and leisure events listings
 Crime prevention advice

Q4. How easy to understand do you find the articles in the Bulletin?

- Very easy
 Neither easy nor difficult
 Very difficult

Your details:

Name: _____

Address: _____

Postcode: _____

Telephone number: _____

e-mail address: _____

Would you like to receive the fortnightly e-newsletter? Yes No (if 'yes' please provide an e-mail address above). Details opposite.

Please note this survey is not open to any Spelthorne Council staff/councillors or their families.

New Council priorities

The Council has decided on six priorities for the years 2010/11 as follows:

- safer Spelthorne
- supporting younger people
- cleaner and greener environment
- supporting housing needs
- help for older people in need
- economic development

These priorities provide the Council's focus for its work over the next 12 months and reflect on the key services provided for Borough residents.

Underpinning them all is continued cost effectiveness and financial stability as well as a commitment to continuing effective communication about the Council's aims and achievements. The latter will be crucial in keeping residents and community representatives up to date on progress.

Council Leader John Packman commented: **"In 2008 we had 12 priorities and have made substantial progress towards those. In the light of the changed circumstances in which we now find ourselves, the Council considers it essential to concentrate on fewer issues of the greatest relevance to our residents. We can then target scarce resources on what matters most".**



For further information please call Customer Services on **01784 451499** or e-mail **customer.services@spelthorne.gov.uk**

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Spelthorne Council produce a fortnightly newsletter which we e-mail to residents containing Council news, events listings, planning applications, public notices and a calendar of Council meetings.



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