

I think this worked well because...	This needs to improve because...	My other thoughts are...
<ul style="list-style-type: none"> • The day is well structured • The venue is good • Workshops were well facilitated • Handouts (booklet) are good • There were fewer subjects to discuss so each table had a good opportunity to talk over what was on the agenda • Anything to improve communications is a good thing • I liked the workshops and think they work better than lots of presentations • The range of topics to be considered had been carefully filtered and refined • The group workshops were very useful • Well planned • Overall very well organised including paperwork • Garden waste collection has been improved • Lack of fixed penalty notices still not effective • Prison services improving • Networking to other groups first, allowed me to contact difficult to reach agencies 	<ul style="list-style-type: none"> • I could not find a table for display when arrived and waited for nearly 30 minutes to locate one • More need for communication • Communications at the moment are not very good • Communication of outcomes of issues raised • A number of people were anxious to promote 'hobby horse' issues • More concise report back sessions to begin • More concise working group reports • Communications on all the good works that the Council is doing • Lack of knowledge shown by certain groups although info is in public domain • Mental Health and Learning Disability group still needs improvements for quality of life • Staines town centre infrastructure and transport links planning • Cars parked on pavements blocking wheelchair access • Focus on stress/depression/loneliness and isolation for people living alone • Drugs/alcohol problems still on- 	<ul style="list-style-type: none"> • To engage more younger people to participate. To seek their views • So many groups highlighted the need for communication • Try communicating through free papers • Half day workshop may need to be extended to a day and more workshops would then be able to be facilitated • Time- there was a lot to squeeze in and I would not want to say what we should leave out • Where will the money come from to pay for all the suggested improvements • More of 'average' people who hold full time jobs need their share. Perhaps a weekend event might provide such opportunity if properly advertised • We are ignoring the largest percentage of the community • Awareness of Mental Health – knowledge/understanding/access to services • Lack of telephone contacts for members without web facility and impaired disability • For all planning/actions each

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<ul style="list-style-type: none"> • Participants were imaginative and put forward relevant comments and suggestions • Well organised and facilitated • Time scales feasible • Good feedback • Wide range of participants – including Voluntary Organisations, corporate, neighbourhood groups, individuals. Clear summary of where we are and advance info helpful • Stalls good – more next year? • Meeting other people/agencies • Plenty of info • Good interaction • Good Questions & Answers session • Good feedback from the local police on cars parking on designated drop kerbs in Ashford. I am a wheelchair user and need drop kerb access when un-loading electric wheelchair • Great forum to express views and share ideas • Well prepared – will we receive an e-mail summary or e-mail notification of web accessible info? • Very good co-ordinator 	<p>going</p> <ul style="list-style-type: none"> • Online registration did not work for me. On arrival – not registered • The presentations did little more than re-state what was already printed and available • Some contributions from the floor went on for too long or held the mic too far from their mouths • More time for networking with other attendees • Tighter focus in questions on topic. Some effective diverting to end of session did happen – but more needed both from floor in plenaries and in groups • Focus on ‘bigger’ issues, rather than very detailed local ones • Link feedback to 3 key points? • Less time for presentations early on – because too long and gives less time to concentrate on feedback from groups • Information is in booklet so speakers should not go over it again in presentation – it should just be left to ask questions on the pre assembly booklet • On-line booking did not seem to work. I was not registered – did not 	<p>member/participant must be and have transparency, responsible and accountability for each action</p> <ul style="list-style-type: none"> • Some issues were off the agenda because ‘too big’ – such as air quality and congestion at Sunbury Cross – which does not seem very sensible • Nobody evoked the cutbacks which the next few years will require in all such programmes • SBCP (Slough Business Community Partnership) – maybe set up similar if not already in place. Large and small companies involved to help voluntary organisations. Support ‘in kind’ financial etc. ‘Corporate responsibility’ • Database of agencies/companies within borough to be used for getting info to maximum number of people • Covered a great deal of ground in short time • 10-4pm rather than 9-2pm? (9-10am networking and stalls) • Advance summary of actions taken as a result of previous year’s

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<ul style="list-style-type: none"> • Market place • Workshops • A voice was available to all • Very inclusive • Well run event • Workshops useful in hearing other perspectives and ideas • The business/economics group worked well because it used 'brainstorming' to record all ideas and encourage innovation • All group discussion worked well – opportunities to improve our town are motivating • Enjoyed the format • Everyone is given the chance to air their views • The meeting went well and was very interesting • Presentations were excellent • The best workshop attended in the last 3 years 	<p>receive any 'info'. Original 'info' said 9.15 for 9.30am NOT 9 for 9.15am, as was on later 'info'</p> <ul style="list-style-type: none"> • Not enough young people and residents • Should have someone from transport for Surrey, bus companies and train operators • Encourage those responding to questions to try to answer rather than deferring them. Even if a full response is not possible some guidance would be beneficial • Communication • Contributions from parties such as A2 and SCC • Police and health presentations are too 'government target' orientated. An overview is needed to give a local perspective – prefer non-uniformed presenters 	<p>gathering?</p> <ul style="list-style-type: none"> • Essential Children & Young People link in with NE Area Alliance – risk of different priorities/lack of coordination • It would be helpful to have an update on new/changed legislation affecting community/ies • Finance – which underpins all activities – was not mentioned at all (just indirectly). How is income distributed? • A2 need to be present at senior level to answer questions directly • More comfortable seating would be conducive to greater debate • Difficulty in parking spaces in car park • A website with proposals and suggestions that can be voted on and commented on with (automated) vote counts on recorded items • Maybe one more break would be better. Each session was a little long for some • Where does money come from for this event? • More action plans with dates needed for Green Technology and

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		<p>10/10 reduction</p> <ul style="list-style-type: none"> • Conclusion needed for all participants before lunch. Suggestion for one 'trained observer' to capture the flavour/ today the outlook for Staines etc is bleak but should recognise exceptional opportunities for innovations • Is it making use of police time/resources having 6 officers attend when resources are limited? • Needed clearer idea of remit/powers – or lack of – of various theme groups • Unnecessary waste of money to supply pens/pencils