

# **Local Spelthorne Partnership**

## **Assembly 2007**

### **Report**



**Local  
Spelthorne  
Partnership**

Together, improving Spelthorne.

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## **Local Spelthorne Partnership Assembly 2007**

### **Executive summary**

This report summarises the issues raised at the Local Spelthorne Partnership (LSP) Assembly on 22 January 2007. Detailed information from the day is included in the appendices.

Over 140 people attended the Assembly. They were mixed in terms of sector, age, gender, ethnic background and ability. Electronic voting equipment was used to collect equalities monitoring information and delegates' satisfaction and priorities.

Delegates discussed priorities under each of the Community Plan themes and developed proposals for projects to address the issues. These will be considered by the thematic partnerships within the LSP and feedback will be provided. Overall, delegates considered the themes of Safer, Young People's, Healthy and Thriving Spelthorne to be the most important in the Community Plan.

Delegates were generally satisfied with the day, although the LSP Executive will be considering a number of suggestions in order to improve the next event.

## Introduction

Every year the wider body of the Local Spelthorne Partnership (LSP) meets to discuss partnership issues. This includes looking back at achievements over the previous year and forward to priorities for the coming year.

This report summarises the proceedings of the day as well as the key outputs. Notes from the round table discussions are included as appendices. The PowerPoint slides from the day are available to download from the LSP's website [www.spelweb.com](http://www.spelweb.com).

## Overview of the LSP

The LSP is the local strategic partnership for the Borough. It acts as a “partnership of partnerships”, bringing together much of the joint work that happens in the area. The LSP is made up of representatives from across the public, private, voluntary and community sectors.

The focus of the LSP's work is the Spelthorne Community Plan 2005-2015, which sets out how partners intend to improve the social, economic and environmental well-being of Spelthorne. The Plan has targets relating to the following six themes:

- Safer Spelthorne
- Young People's Spelthorne
- Getting Around Spelthorne
- Healthy Spelthorne
- Thriving Spelthorne
- Learning Spelthorne

The targets in the Plan are intended to fulfil the LSP's vision, which is “to make Spelthorne a safe, healthy, inclusive, prosperous and sustainable community”

The structure of the LSP has three main components:

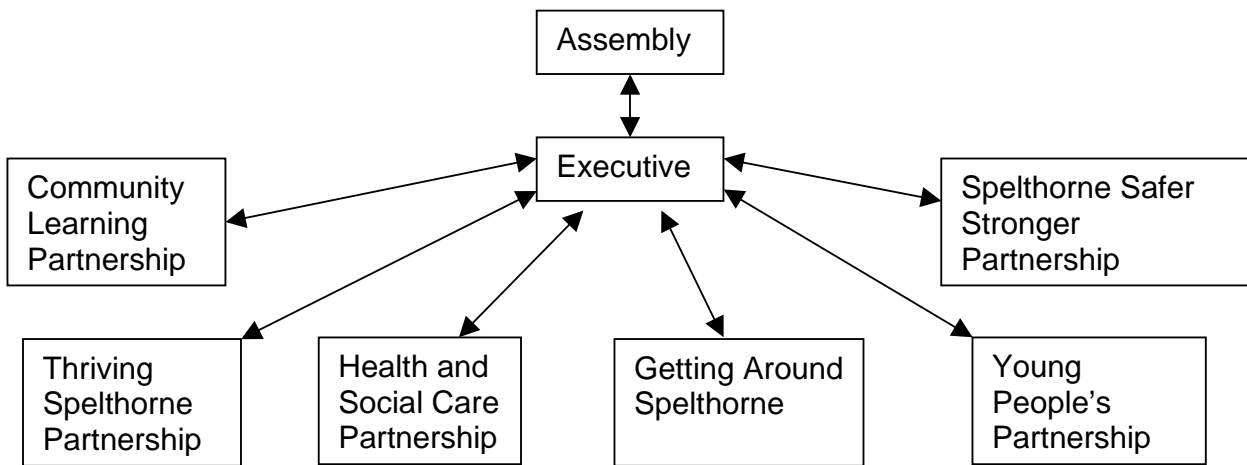
The Executive – this group consists of representatives from around 25 organisations, who monitor overall progress on the Community Plan.

Thematic Partnerships – these are each responsible for developing and monitoring an action plan dealing with a particular theme of the Community Plan. These are:

- Spelthorne Safer Stronger Partnership (SSSP)
- Young People's Partnership (YPP)
- Spelthorne Health and Social Care Partnership
- Thriving Spelthorne Partnership
- Spelthorne Community Learning Partnership

There is currently no thematic partnership relating to the Getting Around Spelthorne theme of the Plan, although the LSP Executive is coordinating partnership work in this area. Surrey County Council takes the lead on the targets under Getting Around Spelthorne.

The Assembly – this is a wider body that meets every year to discuss partnership issues, such as ideas for future projects, and monitors overall progress and success.



### **Aim of the day**

The day was intended to fulfil three purposes. The first was to provide information to delegates on the partnership work that is currently happening in Spelthorne. The second was to give the wider community of those living and working in the Borough the opportunity to input to the work of the LSP through identifying priorities for action and developing solutions to problems. The final purpose of the day was to provide the opportunity for networking and improved communication between people working in the local area.

### **Proceedings of the day**

The LSP Assembly 2007 took place on Monday 22 January at Spelthorne Leisure Centre, Staines.

#### Information provided in advance

Delegates were sent two documents in advance of the day, to provide background information and to allow more time on the day for looking to the future. The first document was an update on progress and achievements made under each Community Plan theme (see Appendix A). The second was a report on quality of life statistics for the Borough, which provided additional information on how Spelthorne is performing on a variety of indicators (see Appendix B).

#### Agenda

The full agenda for the day is given in Appendix C. The key sessions during the day were:

- Local Spelthorne Partnership: summary of the past year
- Update on key LSP projects (Stanwell New Start and transport issues)
- Update on Community Plan themes
- Round table discussions 1 – what still needs to be addressed?
- Future challenges for Spelthorne
- Round table discussions 2 – what can be done to address the priorities?

### Electronic voting

Electronic voting equipment was used to survey delegates for equalities monitoring, evaluation of the day and priority issues. Each delegate was given a voting pad which they used to indicate their response to a number of choices given as part of a PowerPoint presentation. The results of each vote were immediately displayed on screen for delegates to see. It was hoped that this would provide a more interactive experience for delegates. It also increased the return rate: last year only 36% of attendees returned the equalities monitoring questionnaire, whereas this year an average of 79% of delegates responded to these questions.

However, due to a technical fault, the results for three questions did not register and these have been excluded from this report (the questions related to number of Assemblies attended, age and satisfaction with facilities).

### Delegates

It is important that the Assembly is as representative as possible of the wider Spelthorne community.

Approximately 140 people from public, private, voluntary and community organisations attended the event. This was significantly higher than the previous year when only 80 people attended. The increase in numbers could also be due to:

- Advertising the date well in advance in the LSP's first newsletter in August 2006
- Advertising to voluntary organisations through the Voluntary Action in Spelthorne newsletter
- Inviting residents' associations
- Advertising to the general public through Spelthorne Borough Council's notice boards
- Increasing knowledge of the LSP among local agencies

Over 60 individual organisations were represented (see Appendix D for a full list). The sectors that individual delegates represented are as follows:

<b>Sector</b>	<b>Proportion of individual delegates</b>
Public	37%
Private	15%
Voluntary	28%
Community	20%

Table 1: Sectors represented

In terms of the gender of attendees, there were more women (60%) than men (40%). Although accurate information for age was not obtained through the electronic voting, there were 12 representatives from the Spelthorne Youth Council in attendance, which was a significant increase on last year. The ethnic origin of delegates was also more diverse (although it is not known whether this was an actual increase or due to higher confidence among delegates in giving responses using the electronic voting rather than a paper questionnaire). The day attracted both those with and without disabilities.

### Event staff

The Assembly was coordinated by Spelthorne Borough Council. Staff from a number of local organisations helped on the day, particularly by facilitating the round table discussions. Master of ceremonies was Geoff Chilton, former Interim Chief Executive of Spelthorne Borough Council.

## **Local Spelthorne Partnership: summary of the past year**

Brian Harris (Assistant Chief Executive, Spelthorne Borough Council) gave an update on the key developments that have happened within the Partnership over the last year.

### Action following last year's Assembly

The LSP Executive met following the 2006 Assembly and selected a number of project proposals that it wished to monitor closely; the others were referred to the relevant thematic partnerships. Of those selected, Beyond Neighbourhood Watch and developing a partnership approach to transport are being taken forward. Activities are already taking place regarding safety at railway stations. A mobile youth café was not feasible but youth worker posts are being funded in areas where there are not many youth facilities. The LSP Executive also decided that it would be beneficial to look at Stanwell as a particular area of the Borough. The aim is to join up all the work going on in the area to ensure that it is coordinated.

### Community Plan performance

Update sheets sent to delegates before the Assembly show that good progress is being made, although there have been some difficult areas. The targets are set for 2007 and need to be reviewed next year. Initial thoughts are that the number of targets should be reduced to enable the LSP to concentrate better on fewer issues.

### Residents' associations' representatives

The LSP Executive has held an election for the two residents' positions on the group. Residents' associations were asked to send in nominations for the north and south of the Borough. A vote then took place and two new representatives have been elected.

### Local government white paper

LSPs featured strongly in the recent local government white paper, "Strong and prosperous communities". For example:

- Community strategies will be renamed "sustainable community strategies" and more information on progress will be made available to residents.
- The sustainable community strategy should have regard to the local development framework.
- New statutory partnerships for health and well-being will be created to enable local authorities and primary care trusts to achieve an integrated approach to delivering both local government and NHS priorities.
- Health and well-being partnerships will sit underneath the LSP along with the crime and disorder reduction partnership and children's trust.

## **Update on key LSP projects**

Presentations were given to update delegates on two key partnership projects.

### Stanwell New Start

Sue Sturgeon, Strategic Director (Support), Spelthorne Borough Council.

A wide range of initiatives in Stanwell are being coordinated and addressed as a partnership project through the LSP. This includes a major redevelopment of social housing owned by A2 Housing Group. The redevelopment is needed to bring the housing up to the decent homes standard and will also meet the need for extra care housing and make use of the open space at Holywell Way, which is currently misused. The intention is that local residents will help shape the

design of the redevelopment. Plans include mixed tenure, “Secure by Design” properties. Other initiatives include a new health centre/library/community café, a skills centre, a children’s centre and police facilities.

#### Transport issues

Nigel Lynn, Strategic Director (Community), Spelthorne Borough Council.

The LSP has been examining transport-related issues that would benefit from a partnership approach. Those identified include improving access to Shopmobility from Staines bus station, addressing safety/fear of crime at railway stations and the lack of youth transport. Partners have already collaborated to produce a revised edition of the Accessible Transport Guide, which provides information on how to get around the Borough, particularly for the old, young and disabled, and with a focus on access to local health facilities.

### **Update on Community Plan themes**

Presentations were made on each of the Community Plan themes, looking forward to plans for the following year. Delegates also heard about the new housing strategy for Spelthorne. Please see Appendix A for detailed information on progress made so far on addressing the priorities for each of the themes.

#### Safer Spelthorne

Tim Kita, Head of Communications and Community Safety, Spelthorne Borough Council.

The Spelthorne Safer Stronger Partnership (SSSP) has seen mixed performance regarding its targets for crime reduction. Priorities for 2007/08 will be anti-social behaviour, criminal damage, vehicle crime, violent crime, drug crime and community confidence.

#### Young People’s Spelthorne

Vikki Radford, Youth Officer, Spelthorne Borough Council.

Sox Ghosal and Grace Millard, Spelthorne Youth Council.

The Young People’s Partnership (YPP) and Spelthorne Youth Council intend to build on the successful projects run in 2006 – for example, intergenerational partnerships, the youth café in Staines, the Youth Awards and disability sports club. The Youth Council is now responsible for distributing the new Youth Opportunities Fund. There are also plans to establish a junior Youth Council.

#### Getting Around Spelthorne

Cllr Denise Saliagopoulos, Chairman, Surrey County Council Local Committee in Spelthorne.

Activities for next year will include increasing the number of school travel plans, working to improve traffic flow in Staines town centre and investigating the feasibility of controlled parking zones in Staines.

#### Healthy Spelthorne

Anna Raleigh, Assistant Director of Public Health (North Surrey), Surrey PCT.

The Health and Social Care Partnership is currently examining its role and how it links to the community health forums and other partners. It plans to focus on tackling smoking, obesity, sexual health and supporting vulnerable groups.

#### Thriving Spelthorne

Nigel Lynn, Strategic Director (Community), Spelthorne Borough Council.

There are many elements that make up the jigsaw of Thriving Spelthorne. Two challenging priorities are promoting the local economy and community cohesion. Both are difficult to measure and will be looked at by the Thriving Spelthorne Partnership over the next year.

### Spelthorne Housing Strategy

Greg Halliwell, Housing Strategy Officer, Spelthorne Borough Council.

Spelthorne Borough Council is conducting an annual review of its housing strategy, which will include public consultation. There are many issues that need to be addressed, such as high property prices, a lack of private sector properties and the need for housing for disabled people.

### Learning Spelthorne

Brian Harris, Assistant Chief Executive, Spelthorne Borough Council.

Key activities for the Community Learning Partnership in 2007/08 will be its annual Family Learning Day, the Bridge Project and the community garden at Stanwell Fields School. The proposed merger of Spelthorne and Brooklands Colleges will also be an important event next year.

## **Round table discussions 1 – what still needs to be addressed?**

Prior to the event, delegates were asked to choose a theme of the Community Plan to discuss. The number of discussion groups per theme was as follows:

- Safer Spelthorne – 3 groups
- Young People’s Spelthorne – 3 groups
- Getting Around Spelthorne – 1 group
- Healthy Spelthorne – 3 groups
- Thriving Spelthorne – 2 groups
- Learning Spelthorne – 2 groups

During the first discussion session, delegates were asked to consider whether the targets in the Community Plan are appropriate and whether any others should be added. The groups selected the top three priorities as well as three issues that they would discuss during the second discussion session. They also considered what issues should be considered in Stanwell in relation to the Community Plan theme in question.

### Priorities

The notes from the groups are attached in Appendix E, however the priority issues for each theme are shown below in Table 2.

<b>Community Plan theme</b>	<b>Table</b>	<b>Priority issues</b>
Safer Spelthorne	1	1. Fear of crime 2. Anti-social behaviour 3. Anti-social driving
	2	1. Burglary 2. Anti-social behaviour 3. Woundings
	3	1. Reduce overall rate of crime 2. Feeling safe 3. Activities for youths

Young People's Spelthorne	4	1. Consultation/communication 2. Affordable play schemes 3. Health information
	5	1. Transport 2. More activities 3. Access to health advice
	6	1. Transport 2. Quality of play 3. Safety
Getting Around Spelthorne	7	1. Public transport forum 2. Improved traffic flow 3. Parking
Healthy Spelthorne	8	1. Mental health 2. Maintaining health and independence of older people 3. Carers
	9	1. Substance misuse 2. Older people 3. Healthy lifestyle
	10	1. Older people 2. Carers 3. Support for families
Thriving Spelthorne	11	1. Housing 2. Community cohesion 3. Waste
	12	1. Housing 2. Waste/air quality 3. Local economy
Learning Spelthorne	13	1. Information, advice, guidance 2. Vocational learning 3. Premises
	14	1. Vocational learning 2. Basic skills level 2 3. Children's centre to provide outreach

Table 2: Priority issues identified

These priority issues and the other comments in Appendix E will be sent to the thematic partnership associated with each theme of the Community Plan so that they can consider what may be done to address them in partnership. The priorities will also be used to inform the review of the Community Plan, which may result in a reduction of targets.

#### Idea boards

Delegates were able to contribute their opinions on any theme, irrespective of their chosen discussion group, using ideas boards. Contributions made have been included in Appendix F and will also be considered by the thematic partnerships.

#### Stanwell New Start

Although not all groups had time to consider Stanwell in relation to their Community Plan theme, a number of comments were made. These will be passed on to the Stanwell New Start steering group to consider.

## Future challenges for Spelthorne

Roberto Tambini, Chief Executive of Spelthorne Borough Council, gave a presentation on some of the main issues likely to affect Spelthorne over the next year.

### Stanwell New Start

As already discussed earlier in the day, this is a major partnership project.

### Alternate weekly waste collection

Prompted by the need to increase recycling rates in the Borough and the lack of landfill sites for waste, Spelthorne Borough Council is intending to switch to an alternate weekly, twin bin system. This would see refuse collected one week and recycling collected the next week. Residents will be issued with two wheelie bins ready for the scheme to begin in the autumn.

### Further regeneration of Staines town centre

Bridge Street car park in Staines is currently under used and is to be redeveloped for housing, including some affordable and extra care homes. The Elmsleigh Centre has already undergone refurbishment and further improvements are planned. Work to create bigger retail units, a new bus station and new residential units is expected to start in January 2008.

## Round table discussions 2 – what can be done to address the priorities?

During this session, delegates discussed possible solutions to the issues they raised during the first group discussion. They were encouraged to be as practical as possible when developing ideas for projects and to suggest who would be involved, when and where it would take place as well as how it would be funded.

The detailed project proposals developed by the groups are given in Appendix G. A brief description of the ideas is given in Table 3 below.

Community Plan theme	Table	Name/description of proposal
Safer Spelthorne	1	1. Fear of crime education 2. Dangerous driving education and enforcement 3. Reducing anti-social behaviour
	2	1. Raising awareness of burglary 2. Tackling the cause of anti-social behaviour 3. Highlighting the effect and consequences of assaults
	3	1. Diversity awareness campaign 2. Mobile CCTV 3. Places to go, things to do
Young People's Spelthorne	4	1. Roadshows 2. Future houses, small starts
	5	1. Youth bus 2. Project fun (activities) 3. Helping your health
	6	1. Yellow bus 2. Playground project (facilities) 3. The Local – youth cafés

Getting Around Spelthorne	7	1. Transport forum 2. Tackling traffic flow especially school run 3. Parking
Healthy Spelthorne	8	1. Improving general self-esteem 2. Support for carers 3. Older people (activities)
	9	1. Curb your addiction road show 2. GP sign posting 3. Coordination on healthy lifestyles
	10	1. Carers support 2. Sign posting information
Thriving Spelthorne	11	1. Attitude to vulnerable people 2. Working together for community cohesion 3. Promoting recycling
	12	1. Improved elderly housing 2. Education on waste 3. Quality leisure opportunities for all
Learning Spelthorne	13	1. Community learning – helping access to information 2. Engaging employers in learning initiatives
	14	1. Distinguish between the needs of disaffected students and the vocational learning route and the specialist skills diploma route 2. Accommodation other than schools/colleges for the delivery of level 2 basic skills 3. Volunteer training

Table 3: Project proposals

These proposals will be passed on to the relevant thematic partnership to consider whether they are able to take them forward.

### Cross-cutting issues

From the above list of proposals, it is clear that some cut across several Community Plan themes. For example, youth transport is relevant to both Young People's Spelthorne and Getting Around Spelthorne. It is therefore essential that the thematic partnerships join up where necessary to avoid duplication. The LSP Executive will also consider whether there are any particularly cross-cutting proposals that it should monitor, in order to benefit from the wide range of partners represented on that group.

### Overall priorities

At the end of the day, delegates were asked to vote for the Community Plan theme, which they felt to be the most important. The results are shown in Table 4 below:

Community Plan theme	Proportion
Safer Spelthorne	24%
Young People's Spelthorne	22%
Getting Around Spelthorne	3%
Healthy Spelthorne	23%

Thriving Spelthorne	19%
Learning Spelthorne	8%
None – there is something more important not covered	2%

Table 4: Which Community Plan theme delegates thought to be the most important

The results should be considered with caution as they could be due to the type of people attending and their interests. However, it does indicate that the LSP could consider increasing the focus on the themes of Safer, Young People’s, Healthy and Thriving, with less focus on Getting Around and Learning. This would need to be considered more fully when the Community Plan is revised.

## Evaluation of the day

Overall satisfaction levels with the day were as follows:

Level of satisfaction	Proportion
Very satisfied	22%
Fairly satisfied	58%
Neither satisfied or dissatisfied	13%
Fairly dissatisfied	3%
Very dissatisfied	4%

Table 5: Satisfaction ratings

Delegates were also asked if they would like to attend next year’s Assembly:

Would you like to attend next year’s Assembly?	Proportion
Yes	79%
Not sure	13%
No	8%

Table 6: Whether delegates would like to attend next year’s Assembly

The above results show that the majority of delegates were pleased with the day, although there are some that were not. Comments given in the evaluation forms are summarised below and given in full in Appendix H. The LSP needs to build on the positive aspects of the day and address the negative ones in order to increase satisfaction at next year’s event.

### What worked well

In general, delegates felt that the day worked well because of:

- The variety of individuals and associations attending
- Good opportunity to network
- Useful to have a facilitator on the table
- Attendees interacted positively and there was good debate
- All age ranges were represented
- Well organised
- The programme ran on time and well run on the whole
- Good coverage of a vast range of topics
- Opinions sought
- We shared ideas
- We were able to have an input into suggestions

### What did not work well

There were some areas in which delegates felt that the Assembly could improve. In general these were:

- There should be a chance for general questions from the floor
- Poor acoustics
- Later start – difficult to get here for 9.30
- Too much sitting and plenaries too long
- It could encourage more cross-communication of key priority areas
- Could be more opportunity for participant to network
- Long wait for coffee
- Slightly too big

### Other comments

Other comments and suggestions included:

- Well done, let's talk more
- It would help if the tables could be labelled showing the category covered
- Need to ensure the new action plan has the support of the funding bodies before it is signed off
- It might be useful next year to include a time for bringing information for individual groups to raise awareness of what is provided already
- Alternate years for Assembly might be more appropriate as so many objectives/plans are long-term
- Should we have members of general public
- Regarding the electronic voting. Does it really work?
- The council could provide a sandwich lunch thereby saving the residents of Spelthorne some money

### **What happens next?**

All of the comments and suggestions for the various themes of the Community Plan will be sent to the relevant thematic partnership to consider. Where possible, they will build them into their action plans. The LSP Executive will also review the output from the day at its team day in March and will consider whether it needs to lead on any specific projects.

Spelthorne Borough Council will review the issues regarding the structure and format of the day when working with the LSP Executive to plan next year's event.

The Assembly will receive feed back on progress on the issues raised, through a newsletter later in the year and at the next event.

### **Conclusion**

The 2007 LSP Assembly provided members from across the Spelthorne community the opportunity to input into the work of the Partnership. Many issues were raised and possible solutions proposed. It is important that the thematic partnerships within the LSP commit to considering the proposals and providing feedback to the Assembly on what can and cannot be taken forward.

## Appendix A – Community Plan update

### LSP Assembly 2007

#### Community Plan update

The following tables show what has been done over the last year to address the priorities in the Community Plan. The traffic light colours give an indication of progress against the targets in the Plan (in some cases where up to date figures on the targets are not available, an estimate has been made as to the level of progress). Information is also given about how each thematic partnership is progressing.

#### Traffic light colours

Green	Community Plan target achieved
Amber	Some progress made but target not yet achieved
Red	Little progress made

#### Safer Spelthorne – update from the Spelthorne Safer Stronger Partnership

Community Plan priority	Achievements and problems in 2006	Traffic light colour
Reduce overall crime rates	<ul style="list-style-type: none"> <li>Long-term trend for overall crime rate is down.</li> <li>Prolific and Other Priority Offenders Initiative Management Panel meets monthly.</li> </ul>	Red
Reduce theft or unauthorised taking of vehicle	<ul style="list-style-type: none"> <li>Police campaigns held to combat small rise in long-term trend.</li> </ul>	Green
Reduce theft from vehicle	<ul style="list-style-type: none"> <li>Police and CDRP campaigns to combat theft from vehicles.</li> <li>Stanwell is the hotspot for this crime.</li> <li>Items of most common interest are laptops, satellite navigation systems and registration number plates.</li> </ul>	Red
Reduce domestic burglary	<ul style="list-style-type: none"> <li>Police campaigns held.</li> <li>Long-term trend is a reduction in this crime.</li> </ul>	Green
Reduce theft or unauthorised taking of a cycle	<ul style="list-style-type: none"> <li>Anti-theft signs installed at public cycle bays across Borough.</li> </ul>	Amber
Reduce theft from	<ul style="list-style-type: none"> <li>No specific initiatives necessary.</li> </ul>	Red

person		
Reduce criminal damage	<ul style="list-style-type: none"> <li>• Ashford is a recent hotspot for this crime.</li> <li>• See Anti-Social Behaviour and Fear of Crime.</li> </ul>	Green
Reduce woundings	<ul style="list-style-type: none"> <li>• This type of crime tends to occur in residential areas – there are no significant hotspots.</li> <li>• Sanctuary scheme launched in October 2006 to provide security for victims of domestic abuse in their own home.</li> <li>• Domestic Abuse Outreach Service promoted with increase in referrals.</li> <li>• Support Officer for North Surrey Domestic Abuse Forum funded.</li> </ul>	Red
Reduce robbery of personal property	<ul style="list-style-type: none"> <li>• Rate of crime has fallen and remains low long-term.</li> <li>• No specific initiatives necessary.</li> </ul>	Red
Tackle anti-social behaviour	<ul style="list-style-type: none"> <li>• Council ASB Officer has handled 19 cases and coordinates the Junior Citizens programme involving over 100 school children.</li> <li>• Police Intervention clinic for young people causing ASB ran.</li> <li>• Partner agencies agreed 16 ABCs.</li> <li>• Youth Café ran in autumn 2006.</li> <li>• Mediation Service handled over 20 cases.</li> <li>• Police ASB Coordinator has overseen 2 ASBOs served.</li> <li>• Graffiti squad in operation; project for young people committing graffiti successfully delivered by Council Leisure services.</li> <li>• County Council ran Positive Activities for Young People.</li> <li>• Fire and Rescue Service ran new Youth Engagement Service 5 young people from Spelthorne attended.</li> <li>• New Mobile Youth Support Scheme led by voluntary and community groups given financial support.</li> </ul>	Green
Reduce arson	<ul style="list-style-type: none"> <li>• Joint funding of Arson Reduction Task Force.</li> <li>• 75 incidents recorded (about same as previous year).</li> </ul>	Amber
Tackle drug crime	<ul style="list-style-type: none"> <li>• Divisional Drug Liaison Officer in operation.</li> <li>• RIDE Drugs Education programme delivered to schools.</li> </ul>	Green
Maintain low fear of crime in the Borough	<ul style="list-style-type: none"> <li>• Neighbourhood Watch scheme – administrator recruited to manage growth of borough scheme and assist its role to strengthen communities. There are currently 120 individual schemes.</li> <li>• Partnership Action Days held across Borough roughly every quarter.</li> <li>• Handyperson scheme supporting older people become more secure in their own homes.</li> <li>• Pubwatch in Staines revived by Police and Council.</li> <li>• CCTV schemes extended to Shepperton and Stainash Parade.</li> <li>• 533 incidents detected by CCTV, 91 incidents leading to arrest.</li> </ul>	This will be measured at the end of the Crime and Disorder Reduction Strategy in

	<ul style="list-style-type: none"> <li>• Community Warden in operation in Stanwell.</li> <li>• 51 issues raised satisfaction at Police Neighbourhood Panels</li> <li>• Community Safety Coordinator from South West Trains actively involved with Partnership sharing information, bringing CCTV into local network and participating in Partnership Action Days.</li> </ul>	2008
General partnership update	<ul style="list-style-type: none"> <li>• Partnership structure reviewed and revised to include representatives of young people agenda and rebranding as the Spelthorne Safer Stronger Partnership</li> </ul>	Green

### Young People's Spelthorne – update from the Young People's Partnership

Community Plan priority	Achievements and problems in 2006	Traffic light colour
Increase consultation on new provision for young people	<ul style="list-style-type: none"> <li>• The Youth Council, a partnership project with the Surrey youth development service, were elected in October for the coming year, and include individuals from the travelling community, young carers, guides, scouts, youth centres and the schools. They have formed 4 project groups working on arts and entertainment, positive publicity for young people, health and fitness and their projects will include the youth awards, young people's bulletin and the anti-smoking film. The youth council have also appointed a Management Committee.</li> <li>• The first indoor skate night happened on 14<sup>th</sup> October. The event was organised by the Youth Council and is now run by themselves and the skate forum. The skate forum are currently having discussions with other venues to see if they could run more skate events each month.</li> <li>• Youth Council are regularly consulted on the position of new youth shelters and current initiatives in the borough. Each month, a different issue is discussed as the relevant professionals invited to contribute to the discussion.</li> <li>• Cultural Pathfinders, a partnership project with the CDRP, Surrey youth development service and signal project – young people have been consulted on which area we should paint and the research surrounding the project including how we should tackle the provision.</li> <li>• Live and Direct, a Surrey Arts Partnership project – a steering group of young people is currently being developed.</li> <li>• Stanwell Lantern Parade, a Celebratory Arts Partnership project – a young person sits on the committee organising this event.</li> <li>• We are working with Matthew Arnold School to develop an evening of taster sessions for</li> </ul>	Green

	<p>young people at Spelthorne Leisure Centre</p> <ul style="list-style-type: none"> <li>• Youth Opportunities Fund training has been given to the Youth Council and young people can now start applying for the money from the £130K that the youth council have been awarded over 2 years</li> <li>• The Youth Council held a video consultation at the Urban Games in which other young people were asked what they would like to see if the borough</li> <li>• Pool for All (snooker and pool tuition) was developed by the youth council in partnership with Rileys Pool hall, in response to young people saying there were not alternative activities for young people to do in the holidays.</li> </ul>	
Improve agencies' communication with and information for young people	<ul style="list-style-type: none"> <li>• Local Democracy Week involved 15 students and youth councillors taking part in political speed dating and 3 secondary schools and 2 primary schools hosting a councillor for the day. This enabled many young people to get their views and opinions heard by the councillors. In addition, we worked with Bishop Wand School to develop a Design Your Own politician Competition which raised the awareness of politics among year 8 students at the school.</li> <li>• Young people's bulletin was written in which the members of the youth council highlighted projects that they wished other young people to know about.</li> <li>• A website is currently being developed with Ash Tech which will have all the information that young people wish to know about on it. Focus groups have also been held in St Paul's and Thamesmead Schools for this.</li> <li>• The police, councillors and other relevant organisations are regular contributors to youth council meetings.</li> <li>• We are facilitating a meeting between St Paul's Catholic College and the local bus companies in order to try and improve the transport in the Sunbury area.</li> <li>• A health drop in centre has been piloted at the Connexions Centre in Staines, this will be relaunched with input from the youth council on publicity.</li> <li>• The Youth Council will be working on an anti-smoking film which will be distributed to schools and youth groups.</li> </ul>	Green
Increase quality of play facilities for young people	<ul style="list-style-type: none"> <li>• Awaiting Lottery Bid.</li> <li>• Play Spaces map has been printed and distributed .</li> </ul>	Green
Improve safety for all young people	<ul style="list-style-type: none"> <li>• Pool parties, skate nights and youth café all run at the weekend to give young people more activities to do.</li> <li>• Safety discussed by youth council regularly.</li> <li>• Intergenerational partnerships were run with Thamesmead school and A2 housing in which students and local residents met and learnt new skills from each other with the aim of reducing fear between the groups.</li> </ul>	Green

Improve transport opportunities for young people	<ul style="list-style-type: none"> <li>• New targets have been developed.</li> <li>• The youth council and St Paul's Catholic College are currently working on this.</li> </ul>	Amber
Develop information regarding health services for young people	<ul style="list-style-type: none"> <li>• Youth drop in has been developed at Connexions Centre in Staines (see above).</li> </ul>	Green
General partnership update	<ul style="list-style-type: none"> <li>• The action plan has been updated during the last year to bring the current targets more in line with what young people feel are priorities. Intergenerational partnerships have been run and free events were run in the parks throughout the summer (tennis, cricket, family fun days). Youth Opportunities Fund and Youth Capital Fund are now available for young people to apply to. We are working closely with the Volunteer Bureau to encourage young people to volunteer more and projects such as Off the Hook skate nights and the disability sports club are staffed by volunteers.</li> </ul>	Green

#### Getting Around Spelthorne – update from Surrey County Council

Community Plan priority	Achievements and problems in 2006	Traffic light colour
Develop School Travel Plans	<ul style="list-style-type: none"> <li>• 14 School travel plans in place.</li> </ul>	Amber
Continue Safe Routes to Schools programme	<ul style="list-style-type: none"> <li>• Implemented agreed programme of Safe Routes to Schools schemes.</li> </ul>	Amber
Increase bus passenger satisfaction	<ul style="list-style-type: none"> <li>• Continued partnership working with bus operators and BAA. Data collected every 2 years. The results of 2006/07 are awaited. The revised target for 2006/7 is 43%. Note: this target has changed from all users to all respondents.</li> </ul>	Amber
Increase number of bus passenger journeys	<ul style="list-style-type: none"> <li>• During 2005/6 there were 24.2 million bus passenger journeys. A further increase is expected for 2006/7 but it is too early to say at present</li> </ul>	Amber
Increase number of cycling trips	<ul style="list-style-type: none"> <li>• Collection of this data is not a high priority due to reduced staffing levels.</li> </ul>	Red
Reduce number of deaths and serious injuries on the roads	<ul style="list-style-type: none"> <li>• During 2005 there were 49 deaths &amp; serious injuries in Spelthorne.</li> </ul>	Amber

Reduce number of children killed and seriously injured on the roads	<ul style="list-style-type: none"> <li>Across Surrey there were 40 children killed or seriously injured.</li> </ul>	Amber
Reduce traffic	<ul style="list-style-type: none"> <li>Continued to promote walking, cycling and public transport alternatives to the private car.</li> </ul>	Amber
Increase patronage of Hospital Hopper bus between Ashford and St Peter's Hospitals	<ul style="list-style-type: none"> <li>This service compliments public transport services. Continued to promote public transport links to the two hospitals. The number a shuttle trips increased to accommodate the closure of several units and the A&amp;E at Ashford, hence the marked increase between 2005 and 2006 from 5920 to 9556 journeys.</li> </ul>	Amber
Increase no-car visitors to Ashford Hospital	<ul style="list-style-type: none"> <li>Continued to promote public transport to Ashford Hospital. No annual data available.</li> </ul>	Amber
General partnership update	A joint action plan is being developed to address transport issues that affect young people. The LSP is also looking at issues that can be addressed in partnership.	Amber

### Healthy Spelthorne – update from the Health and Social Care Partnership

Community Plan priority	Achievements and problems in 2006	Traffic light colour
Improve sexual health	<ul style="list-style-type: none"> <li>Teenage pregnancy: Surrey is continuing to achieve a downward trend in teenage pregnancies. A multi agency sexual health group is in place and developing an action plan. Targets are being reviewed and local process targets are being developed.</li> </ul>	Green
Tackle substance misuse	<ul style="list-style-type: none"> <li>It is proposed that this target should be handed over to the CDRP, in keeping with the remit of that group.</li> </ul>	
Reduce smoking	<ul style="list-style-type: none"> <li>Excellent progress on the achievement of Smoke Free Spelthorne status. Focus of the group will be on the implementation of forth coming national smoke free workplace agenda.</li> </ul>	Green
Support carers	<ul style="list-style-type: none"> <li>This target this been reviewed to focus on the achievement of a 5% increase in the number of carers supported following publication of the community plan.</li> </ul>	Amber
Reduce obesity	<ul style="list-style-type: none"> <li>An obesity action plan has been developed and is being implemented. Performance indicators to be reviewed.</li> </ul>	Green
Maintain health and independence of older people	<ul style="list-style-type: none"> <li>An Older People's Strategy is delayed until the completion of older people's services review and the opportunity to develop appropriate targets and action plan with Adults and Community Care.</li> </ul>	Amber
Support the housing	<ul style="list-style-type: none"> <li>The Housing Needs Assessment 2006 has been completed. The HSCPG will be</li> </ul>	Green

needs of vulnerable people	reviewing recommendations.	
General partnership update	<ul style="list-style-type: none"> <li>The Health and Social Care Partnership is developing a joint action plan to address the Community Plan targets.</li> </ul>	Amber

### Thriving Spelthorne – update from the Thriving Spelthorne Partnership

Community Plan priority	Achievements and problems in 2006	Traffic light colour
Meet housing requirements for the area	<ul style="list-style-type: none"> <li>Number of houses built annually - Net additions April 2005/March 06 = 134</li> <li>Annual % of new build that is affordable = 9% (May 2006)</li> <li>Annual % 1-2 bed units = 70.9% (May 2006)</li> <li>These figures are relatively low since no large schemes were completed last financial year. However, a number should be completed this year which will increase performance.</li> </ul>	Amber
Support and enable organisations to provide quality leisure opportunities to all	<ul style="list-style-type: none"> <li>Due to changes in Leisure Team and a delay with the Members Task Group, there has been slippage in establishing a new leisure and culture strategy. New strategy will cover the London Olympics.</li> <li>SBC has worked with sports clubs to help them achieve club accreditation through the Active Surrey Club Accreditation Scheme and Clubmark. These accreditation schemes are designed to ensure the sports clubs provide safe, child friendly environments for their young people. This involves putting the right policies and procedures in place to ensure a 'quality club' environment. The Leisure Development Officer (Sports) together with a colleague from the Active Surrey Sports Partnership have directly supported 8 clubs in the past 10 months, and hope to reach the community plan target of 10 by the end of March (hence it should be green).</li> <li>SBC has also supported various voluntary organisations over the past 12 months through the leisure grant scheme, enabling clubs and groups to develop new initiatives.</li> <li>SBC has helped to develop quality arts opportunities for the borough through partnerships like the Surrey Arts Partnership which have developed and delivered: Surrey Young Dancemakers, Live and Direct, Celebratory Arts (including training local artists and the Stanwell Lantern Parade) and the touring theatre initiative which has allowed us to bring three community theatre performances to local venues within 2006/07.</li> <li>In addition, SBC supports the Spelthorne Community Arts Association to deliver an annual festival to display members' work and reach out to new members. We also give a grant to the organisation in order for new groups or existing groups to sustain their</li> </ul>	Amber

	<p>activities or develop them further.</p> <ul style="list-style-type: none"> <li>• SBC supports the Surrey Youth Development Services in order to deliver further arts activities for young people within the Borough. We have aided the youth development service in delivering dance, media, drama and visual arts activities as well as registering youth workers onto the training program for the arts award so that young people can gain accreditation through the activities provided.</li> <li>• SBC has negotiated a new 15 year contract with SLM to manage both Leisure Centres. As part of this contract a major refurbishment project is well underway. The Leisure Centre provision supports organisations in delivering sport, arts and other leisure activities for the community.</li> </ul>	
Reduce waste	<ul style="list-style-type: none"> <li>• Planned introduction of new refuse and recycling scheme for 2007</li> <li>• Nappuccino - an event to promote washable nappies, school assemblies / roadshows</li> <li>• SBC has recruited an additional officer to help tackle the issues flats and other 'difficult' properties will have adopting the new collection service.</li> <li>• SBC has become a WRAP partner to promote home composting along with the other 11 Surrey boroughs.</li> <li>• The target will be achieved through changes to the service in Autumn 2007 which will increase participation in recycling, through collecting refuse one week and dry recyclables the next (an alternate weekly system). It will be accompanied by waste minimisation and awareness raising marketing campaigns.</li> </ul>	Amber
Ensure air quality	<ul style="list-style-type: none"> <li>• Overall, the number and size of nitrogen dioxide exceedences areas are reducing. However, we do have some exceedence locations, which will not be resolved by 2010. Also, there are a few exceedence locations where nitrogen dioxide levels have continued to increase over the last two years</li> </ul>	Amber
Manage disruption and damage from flooding	<ul style="list-style-type: none"> <li>• Article in winter bulletin, information on flood warnings on council web under "News" section, update to emergency plan</li> <li>• Held first Community Support Group meeting on flooding November 2006</li> </ul>	Green
Promote community cohesion	<ul style="list-style-type: none"> <li>• Friends of Parks groups.</li> <li>• Community support group on flooding to encourage local communities to work together in times of flood.</li> </ul>	Amber
Improve the physical attractiveness of the area	<ul style="list-style-type: none"> <li>• Installation of sculpture in Staines.</li> <li>• Improvements to Station path in Staines.</li> <li>• Enhancement of parks and playgrounds through Liveability achieved.</li> <li>• Green Flag status for two parks, Lammas and Fordbridge.</li> <li>• In Littleton recreation ground, worked with Civic Pride and local residents to plant</li> </ul>	Green

	<p>hedging and trees within the recreation ground to enhance the park. Working with Civic Pride to plant trees in other parts of the Borough and will be undertaking hedge and tree planting on northern boundary of Staines Moor.</p> <ul style="list-style-type: none"> <li>• Pedestrian flow in Staines town centre between 2004 and 2006 increased by nearly 18%</li> <li>• Spelthorne Borough Council has recently employed two street scene officers to enforce on graffiti, litter, dog fouling, abandoned vehicles etc. There is a street sweeper now assigned to each main town in the borough.</li> </ul>	
Promote the local economy	<ul style="list-style-type: none"> <li>• Introduction of variable messaging system.</li> </ul>	Green
General partnership update	The Thriving Spelthorne Partnership has recently focussed on renewing targets particularly relating community cohesion and promoting the local economy. It has also been investigating specific transport issues.	Green

### Learning Spelthorne – update from the Community Learning Partnership

Community Plan priority	Achievements and problems in 2006	Traffic light colour
Expand vocational options for 14-19 year olds at Spelthorne schools/colleges	<ul style="list-style-type: none"> <li>• The Spelthorne Mobile Construction Training Facility continues to offer accredited construction skills training to young people and adults. 180 young people have used the construction bus in 05/06 and 132 of these have gained one or more certificates. Over 60 students participated in the BAA retail training days. A diverse range of business games has also been taking place in schools.</li> <li>• Spelthorne College ran over 114 vocational courses and has introduced two late start vocational courses (January instead of September) to catch those who were undecided after school and did not want to wait for the next year. The proposed amalgamation of Spelthorne and Brooklands Colleges this year will be creating further opportunities.</li> </ul>	Green
Increase the number of adults with level two basic skills	<ul style="list-style-type: none"> <li>• 65 learners participated in basic skills classes and 25 passed level 2 at the Oast House. Funding is available for those taking basic skills exams at level 2 but less money has been available for other levels and non-exam courses. Spelthorne residents also took classes out of area in Brooklands and Strode's Colleges.</li> </ul>	Red
Deliver outreach learning to groups and locations in the community outside of educational	<ul style="list-style-type: none"> <li>• Due to cutbacks, expected change of supplier for Adult Community Learning and shift of emphasis to younger people, this area has not moved forward as much as hoped. However, the Lifelong Learning Partnership has secured funding and is setting up a learning community in Stanwell where community education will be wide spread .</li> <li>• Family Learning set up a programme of first step learning at the Oast House and the Family</li> </ul>	Red

establishments	<p>Learning Day attracted over 250 people with almost a dozen either seeking next step guidance or parenting courses.</p> <ul style="list-style-type: none"> <li>• Nine people developed a community garden in Stanwell and gained horticultural experience.</li> </ul>	
Reduce NEET (not in education, employment or training)	<ul style="list-style-type: none"> <li>• Connexions have been successful this year in decreasing NEET (reduced from 5.4% to 4.6%) with a variety of programmes including Personal Budgeting and Preparation for work.</li> <li>• The bridge project began in November 2005 helping 'high risk' students in years 10/11 who were in danger of being excluded. Education provision, support and mentoring were included before a managed move took place. Six children have been selected so far. '</li> <li>• Surrey Care Trust are hoping to open a Skills Centre this year in Stanwell , offering training to young people aged 14-19 in partnership with local schools and colleges and also adult learning.</li> </ul>	Amber
Increase the percentage of 15-year olds achieving five or more GCSEs at grades A*-C or equivalent	<ul style="list-style-type: none"> <li>• 2004/5 saw an improvement but the 2005/06 results showed a drop in achievement levels. The Spelthorne Confederation of schools has instigated support for new teachers, training and continued professional development for all others.</li> </ul>	Red
Provide greater access to information, advice and guidance on local learning opportunities	<ul style="list-style-type: none"> <li>• Next Step has appointed new staff which has resulted in many sessions being available. 413 sessions were given over a six month period by end of last year and they are on target to reach 900 by the end of this year.</li> </ul>	Green
General partnership update	<ul style="list-style-type: none"> <li>• The Spelthorne Community Learning Partnership meetings have been held bi-monthly and continue to be well attended by c. 20 partners per meeting. This last year has been a time of change in the community learning environment. Funding availability for adult learning is limited as a result of the shift towards support for young people and adult learning courses at Brooklands suffered cut backs. Providers of Adult Community Learning will change as the contract comes to an end so new initiatives have been limited. However, through European Social Funding a new learning community will be created in Stanwell over the next two years, start date in March.</li> </ul>	Amber

## Appendix B – Quality of Life report

In August 2005, the Audit Commission published a set of around 45 indicators designed to “paint a picture” of local quality of life. These indicators reflect a range of issues relating to well-being and sustainability. The following information has been retrieved from the Audit Commission’s “Area Profiles” website ([www.areaprofiles.audit-commission.gov.uk](http://www.areaprofiles.audit-commission.gov.uk)) and is intended to inform discussions during the Assembly.

Surrey values are given where available for comparison with Spelthorne. The traffic light colours below show where performance has changed from previous measurements. Please note that some of the data from the Area Profiles website is not as up to date as that held locally - where more recent information is available, it has been added in blue.

### Trends

	Performance improving
	No change
	Performance worsening

Theme	Indicator	Suffix	Latest value period	Spelthorne value	Surrey value	Previous Value Period	Previous Spelthorne Value	Trend
People and Place	First priority for improvement in the local area as defined by the local residents		2003/04	Level of crime	Transport congestion			
	Second priority for improvement in the local area as defined by the local residents		2003/04	Road and pavements	Road and pavements			
	Third priority for improvement in the local area as defined by the local residents		2003/04	Transport congestion	Public transport			
Community Involvement and Cohesion	The percentage of residents who think that people being attacked because of their skin colour, ethnic origin or religion is a very big or fairly big problem in their local area	%	2003/04	27.8	19.1			
	Percentage of residents who think that for their local area, over the past three years, that community activities have got better or stayed the same.	%	2003/04	87.48	85.41			
	Election turnout - at the last European elections	%	2004	32.81				
Economic Well Being	% of the working age population who are in employment	%	03/03-02/04	79.9	79.8	03/02-02/03	80.5	Performance worsening
	Number of Job Seeker's Allowance claimants as a percentage of the working age population	%	Nov-06	1.3	0.9	Nov-05	1.5	Performance improving

	% of Job Seeker's allowance claimants who have been out of work for more than a year	%	Mar-05	11.4	11.5	Mar-04	14.3	Performance improving
	Total number of VAT registered businesses in the area at the end of the year		2005	3165	46715	2004	3130	Performance improving
	% change in the number of VAT registered businesses	%	2004	-0.8	-0.4			
	Job density: Number of jobs to working age population		2004	0.82	0.87	2003	0.85	Performance worsening
	% of the population living in the most deprived super output areas in the country	%	2004	0				
	% of the population of working age that is claiming key benefits	%	Nov-04	8	6.1	Aug-04	8.1	Performance improving
	% of the population over 60 who live in households that are income deprived	%	2004	8.6				
	% of children that live in families that are income deprived	%	2004	12.9				
<b>Housing</b>	Total number of new housing completions		2005/06	134		2004/05	272	Performance worsening
	Affordable dwellings completed as a % of all new housing completion	%	2005/06	9		2004/05	40.3	Performance worsening
	Household accommodation without central heating	%	2001	4.2	3.8			
	The percentage of residents who think that people sleeping rough on the streets or in other public places a very big or fairly big problem in their local area	%	2003/04	12.7	17.51			
	House price to income ratio		2003	4.77	4.56			
<b>Environment</b>	Proportion of developed land that is derelict	%	2004	0		2003	0	No change
	% of land and highways assessed as having combined deposits of litter and detritus.	%	2004/05	21.4		2003/04	19	Performance worsening
	Local estimates of CO2 emissions (kt CO2) - Total domestic	kt CO2	2003	226				
	Local estimates of CO2 emissions (kt CO2) - Domestic emissions per capita	kt CO2	2003	2.5				
	Local estimates of CO2 emissions (ktCO2) - Total emissions per capita	kt CO2	2003	7.3				
	Average annual domestic consumption of gas in kWh	kWh	2004	21424		2003	21325	Performance worsening

	Average annual domestic consumption of electricity in kWh	kWh	2004	4714		2003	4733	Performance improving
	Daily domestic water use (per capita consumption, litres)	litres	2004	168				
	% of river length assessed as good biological quality	%	2004	84.64		2003	84.64	No change
	% of river length assessed as good chemical quality	%	2004	40.27		2003	60.25	Performance worsening
	Kg of household waste collected per head	kg	2005/06	404		2004/05	406	Performance improving
	% of household waste recycled	%	2005/06	16.51		2004/05	13.68	Performance improving
	% of household waste composted	%	2005/06	2.54		2004/05	0.13	Performance improving
	% of household waste used to recover heat, power, and other energy sources.	%	2004/05	0.59*	0.59	2003/04	0	Performance improving
	The % area of land designated as a SSSI within the local authority area, which is found to be in favourable condition	%	2005	80	27			
<b>Transport and Access</b>	% of the resident population who travel to work by private motor vehicle (car, taxi or motorbike)	%	2001	70.7	65.7			
	% of the resident population who travel to work by public transport	%	2001	10.7	12.9			
	% of the resident population who travel to work on foot or cycle	%	2001	9.7	10.2			
	% of the resident population travelling over 20 km to work	%	2001	11.5	19.6			
	% of residents who think that for their local area, over the past three years, that public transport has got better or stayed the same.	%	2003/04	70.25	63.49			
	% of residents who think that for their local area, over the past three years, that the level of traffic congestion has got better or stayed the same.	%	2003/04	26.16	20.37			
	Estimated traffic flows for all vehicle types (million vehicle kilometres)	million vehicle kms	2003	13948*	13948	2002	13958	Performance improving
<b>Community Safety</b>	Percentage of residents surveyed who say that they feel fairly safe or very safe outside during the day	%	2004/05	97.7^	97.7	2003/04	98.8	Performance worsening

	Percentage of residents surveyed who say that they feel fairly safe or very safe outside after dark	%	2004/05	73.4 <sup>^</sup>	73.4	2003/04	72.5	Performance improving
	Domestic burglaries per 1,000 households		2005/06	9.2		2004/05	10.71	Performance improving
	Violent Offences committed per 1,000 population		2005/06	16.9		2004/05	15.99	Performance worsening
	Theft of a vehicle per 1,000 population		2005/06	4.22		2004/05	4.12	Performance worsening
	Sexual offences per 1,000 population		2004/05	0.99	0.77	2003/04	0.52396879	Performance worsening
	The percentage of residents who think that vandalism, graffiti and other deliberate damage to property or vehicles is a very big or fairly big problem in their local area	%	2003/04	73.6	60.75			
	The percentage of residents who think that people using or dealing drugs is a very big or fairly big problem in their local area	%	2003/04	60.6	51.34			
	The percentage of residents who think that people being rowdy or drunk in public places is a very big or fairly big problem in their local area	%	2003/04	50.5	45.97			
	Number of pedestrian road accident casualties per 100,000 population		2003/04	49.3*	49.3			
	Number of cyclist road accident casualties per 100,000 population		2003/04	38.7*	38.7			
<b>Health and Social Well Being</b>	Age-standardised mortality rates for all cancers by local authority, males all ages		1991-97	241.42				
	Age-standardised mortality rates for all cancers by local authority, females all ages		1991-97	173.41				
	Age-standardised mortality rates for ischaemic heart disease by local authority, males all ages		1991-97	201.39				
	Age-standardised mortality rates for ischaemic heart disease by local authority, females all ages		1991-97	102.86				
	Age-standardised mortality rates for stroke by local authority, males all ages		1991-97	60.34				
	Age-standardised mortality rates for stroke by local authority, females all ages		1991-97	61.3				

	Age-standardised mortality rates for respiratory diseases by local authority, males all ages		1991-97	110.97				
	Age-standardised mortality rates for respiratory diseases by local authority, females all ages		1991-97	71.53				
	Infant mortality rate: deaths up to 1 year per 1,000 live births		2003	1.9	2.4			
	Life expectancy at birth (years): Males		2002	77.4				
	Life expectancy at birth (years): Females		2002	81.6				
	% of households with one or more person with a limiting long term illness	%	2001	27.2	25.9			
	Teenage conception rates: number of conceptions to under-18 year olds in a calendar year per thousand females aged 15 to 17		2004	22.2*	22.2	2003	26.1	Performance improving
<b>Education and Life Long Learning</b>	% of half days missed due to total absence in local authority primary schools	%	2004/05	5.16*	5.16	2003/04	5.35	Performance improving
	% of half days missed due to total absence in local authority secondary schools	%	2004/05	7.93*	7.93	2003/04	7.75	Performance worsening
	% of 15 year old pupils in local authority schools achieving five or more GCSEs at Grade A*-C or equivalent	%	2005/06	53.3	62.4	2004/05	56.2	Performance worsening
<b>Culture &amp; Leisure</b>	% of the population within 20 minutes of a range of 3 different sports facility types	%	2005	35.4				
	% of residents who think that for their local area, over the past three years, that activities for teenagers has got better or stayed the same.	%	2003/04	50.62	57.6			
	% of residents who think that over the past three years, that cultural facilities (e.g. cinemas, museums) have got better or stayed the same.	%	2003/04	92.41	86.19			
	% of residents who think that, over the past three years, that facilities for young children have got better or stayed the same.	%	2003/04	73.83	79.21			
	% of residents who think that for their local area, over the past three years, that sport and leisure facilities have got better or stayed the same.	%	2003/04	89.28	90.87			
	% of residents who think that, over the past three years, that parks and open spaces have got better or stayed the same.	%	2003/04	88.37	88.57			

\* = Surrey County Council area

^ = Surrey Police Authority area

NB Age-standardised mortality rates allow comparison between the number of observed and expected deaths. Rates are per 100,000 population.

## **Appendix C – LSP Assembly 2007 agenda**

### **09.00 Registration, coffee and exhibitions**

#### **09.30 Welcome**

Nick Dunkley, Chair, Local Spelthorne Partnership

#### **09.35 Programme for the day**

Geoff Chilton

#### **9.45 Local Spelthorne Partnership: Summary of the past year**

Brian Harris, Assistant Chief Executive, Spelthorne Borough Council

#### **9.55 Update on key LSP projects**

- **Stanwell New Start**  
Sue Sturgeon, Strategic Director (Support), Spelthorne Borough Council
- **Transport issues**  
Nigel Lynn, Strategic Director (Community), Spelthorne Borough Council

#### **10.15 Update on Community Plan themes**

- **Safer Spelthorne**  
Tim Kita, Head of Communications and Community Safety, Spelthorne Borough Council  
Roberto Tambini, Chief Executive, Spelthorne Borough Council
- **Young People's Spelthorne**  
Adam Brimacombe, Chairman, Spelthorne Youth Council  
Grace Millard, Vice Chairman, Spelthorne Youth Council  
Vikki Radford, Youth Officer, Spelthorne Borough Council
- **Getting Around Spelthorne**  
Cllr Denise Saliagopoulos, Chairman, Surrey County Council Local Committee in Spelthorne
- **Healthy Spelthorne**  
Anna Raleigh, Assistant Director of Public Health (North Surrey), Surrey PCT
- **Thriving Spelthorne**  
Nigel Lynn, Strategic Director (Community), Spelthorne Borough Council
  - **Including Spelthorne Housing Strategy**  
Greg Halliwell, Housing Strategy Officer, Spelthorne Borough Council
- **Learning Spelthorne**  
Brian Harris, Assistant Chief Executive, Spelthorne Borough Council

#### **11.00 Coffee**

#### **11.20 Round table discussions**

Delegates to discuss what still needs to be addressed in relation to their chosen Community Plan theme.

#### **12.00 Plenary**

Geoff Chilton

#### **12.15 Buffet lunch and exhibitions**

**13.00 Future challenges for Spelthorne**

Roberto Tambini, Chief Executive, Spelthorne Borough Council

**13.15 Round table discussions**

Delegates to develop ideas for what can be done to address the issues identified this morning in order to achieve the vision of the Community Plan

**14.30 Plenary and reflection**

Geoff Chilton

**14.55 Closing remarks**

Nick Dunkley, Chair, Local Spelthorne Partnership

**15.00 Close**

## **Appendix D – Organisations attending**

A2 Winchester  
Age Concern Spelthorne  
Age Concern Surrey  
Alzheimer's Society  
Ashford Baptist Church  
Ashford Common Baptist Church  
Ashford on the Map  
BP  
Brooklands College  
Carers Support Spelthorne  
Chamber of Commerce  
Child and Adolescent Mental Health Service  
Connexions Surrey  
Crofts Residents' Association  
Elmsleigh Centre  
Environment Agency  
Green Street Action Group  
HMP Bronzefield  
Home-Start Spelthorne  
I K Robinson Associates  
Independent Advisory Group (Surrey Police)  
Kempton Residents Association  
Leacroft Residents' Association  
Lifelong Learning Partnership  
Metropolitan Housing Trust  
NACRO  
Next Step  
NHS Stop Smoking Service  
Penton Hook Association  
Riverfield Road and Thames Side Residents Association  
Rotary Club of Ashford  
Royal British Legion  
SCDT  
Shepperton Residents Association  
Spelthorne Borough Council  
Spelthorne CAB  
Spelthorne College  
Spelthorne Committee for Access Now (SCAN)  
Spelthorne Community Arts Association/Spelthorne Museum  
Spelthorne Crossroads  
Spelthorne Health and Social Care Partnership  
Spelthorne Mental Health Forum/ Spelthorne Mental Health Association  
Spelthorne Rentstart  
Spelthorne Scouts  
Spelthorne Supported Living  
Spelthorne Youth Council  
St Paul's Catholic College  
Staines and District Synagogue  
Staines Congregational Church (Churches Together in Staines)

Staines Partnership  
Staines Town Society  
Surrey Care Trust  
Surrey Chambers of Commerce - Spelthorne  
Surrey County Council  
Surrey EBP  
Surrey Family Links  
Surrey Learning and Skills Council  
Surrey Patients Forum  
Surrey PCT  
Surrey Police  
Thames Valley Housing  
The Bishop Wand School  
The Matthew Arnold School  
VAIS  
Victim Support  
Vocational Rehabilitation Services  
VT  
White Lodge

## Appendix E – Round table discussions 1 – what still needs to be addressed?

### Safer Spelthorne (table 1)

#### 1. Are the priorities listed in the Community Plan still correct?

Priority	Comments
Reduce overall crime rates	
Reduce theft or unauthorised taking of vehicle	
Reduce theft from vehicle	Limited with a new priority of anti-social driving
Reduce domestic burglary	
Reduce theft or unauthorised taking of a cycle	
Reduce theft from person	
Reduce criminal damage	
Reduce woundings	
Reduce robbery of personal property	
Tackle anti-social behaviour	Joint agency working to tackle through enforcement, education and diversion, using all current legislation
Reduce arson	
Tackle drug crime	
Maintain low fear of crime in the Borough	Maintain low fear through education on how to avoid becoming a “victim”

#### 2. Should any other priorities be included in the Community Plan?

Priority	Reason

#### 3. What issues should be addressed in Stanwell in relation to Safer Spelthorne?

Issue	Reason

#### 4a) Top three issues to be addressed by the LSP over the next year in relation to this theme

1	Fear of crime
2	Anti-social behaviour
3	Anti-social driving

#### 4b) Three issues that the group will work on during session 2

1	Fear of crime
2	Fear of crime
3	Anti-social driving

### Safer Spelthorne (table 2)

#### 1. Are the priorities listed in the Community Plan still correct?

Priority	Comments
Reduce overall crime rates	Concern that crime is under reported (particularly with elderly victims)
Reduce theft or unauthorised taking of vehicle	More important than theft from vehicle
Reduce theft from vehicle	More could be done by owners

Reduce domestic burglary	Serious crime really effects the community
Reduce theft or unauthorised taking of a cycle	Did not believe this should be a priority crime in Spelthorne
Reduce theft from person	Correct as a priority
Reduce criminal damage	A priority but can be reduced by dealing with anti-social behaviour
Reduce woundings	Feedback and concerns from Councillors
Reduce robbery of personal property	Should still be a priority but is linked to woundings
Tackle anti-social behaviour	Key issue as it relates to prevention and can impact on reductions in other crimes such as damage and if left has an effect on reassurance
Reduce arson	Life threatening/high value
Tackle drug crime includes alcohol	Links to woundings and thefts of/from vehicles. A cause of much domestic violence/street violence
Maintain low fear of crime in the Borough	Education on basic safety

## 2. Should any other priorities be included in the Community Plan?

Priority	Reason

## 3. What issues should be addressed in Stanwell in relation to Safer Spelthorne?

Issue	Reason

### 4a) Top three issues to be addressed by the LSP over the next year in relation to this theme

1	Burglary
2	Anti-social behaviour
3	Woundings

### 4b) Three issues that the group will work on during session 2

1	Burglary
2	Anti-social behaviour
3	Woundings

## Safer Spelthorne (table 3)

### 1. Are the priorities listed in the Community Plan still correct?

Priority	Comments
Reduce overall crime rates	
Reduce theft or unauthorised taking of vehicle	
Reduce theft from vehicle	
Reduce domestic burglary	
Reduce theft or unauthorised taking of a cycle	
Reduce theft from person	
Reduce criminal damage	
Reduce woundings	
Reduce robbery of personal property	
Tackle anti-social behaviour	Should there be more specific comments on this? Emphasis on "prevention" facilities
Reduce arson	

Tackle drug crime	
Maintain low fear of crime in the Borough	

## 2. Should any other priorities be included in the Community Plan?

Priority	Reason
Hate Crime	Is on the increase
Reassurance	More police "presence"
Perpetrators	More information about perpetrators
Priority Groups	Hidden/homeless/"sofa surfers" – better recording/awareness

## 3. What issues should be addressed in Stanwell in relation to Safer Spelthorne?

Issue	Reason
Drug Dealing	
Vehicle Crime	Theft from vehicles – community awareness raising  Greater police presence Prevention – play areas more Reassurance – increase community pride

### 4a) Top three issues to be addressed by the LSP over the next year in relation to this theme

1	Reduce overall rate of crime/not increase
2	Feeling Safe: More visible police More CCTV (mobile CCTV)
3	Activities for Youths: More facilities e.g. youth sessions Local / available / where need is

### 4b) Three issues that the group will work on during session 2

1	Hate Crime (Travellers, race, homophobic, age)
2	Feeling safe projects
3	Prevention: Youth activities (sport/arts) Use of community facilities 14-16year olds 16-18 Neets

## Young People's Spelthorne (table 4)

### 1. Are the priorities listed in the Community Plan still correct?

Priority	Comments
Increase consultation on new provision for young people	Yes – look at how to consult / use voluntary sector and schools
Improve agencies' communication with and information for young people	Yes – should be circle / 2 way communication
Increase quality of play facilities for young people	Yes – play facilities are good but more needs to be done to create affordable schemes for children
Improve safety for all young people	Yes
Improve transport opportunities for young people	Yes

Develop information regarding health services for young people	Yes through detail of priority needs to be examined
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**2. Should any other priorities be included in the Community Plan?**

Priority	Reason
Affordable play scheme	Too expensive with no support
Housing for young people	Rising number of homeless young people which has a detrimental effect on health
Identity – culture/community	Rising number of young people with problems with identity

**3. What issues should be addressed in Stanwell in relation to Young People’s Spelthorne?**

Issue	Reason
Travelling community	All issues need to be addressed especially for travelling community

**4a) Top three issues to be addressed by the LSP over the next year in relation to this theme**

1	Consultation/communication
2	Affordable play schemes
3	Health information

**4b) Three issues that the group will work on during session 2**

1	Communication
2	Safety on buses
3	Housing for young people

**Young People’s Spelthorne (table 5)**

**1. Are the priorities listed in the Community Plan still correct?**

Priority	Comments
Increase consultation on new provision for young people	Inclusion of voluntary sector in all priorities
Improve agencies’ communication with and information for young people	Needs to be developed and addressed
Increase quality of play facilities for young people	For all ages – areas for older ages
Improve safety for all young people	
Improve transport opportunities for young people	Still needs to be addressed
Develop information regarding health services for young people	

**2. Should any other priorities be included in the Community Plan?**

Priority	Reason
Voluntary organisations – information to Crime line for young people – staffed by young people More things for 11-19 year olds to do Drop in / hang out for YP across Spelthorne (in each ward) Extended schools – youth club night - social not learning – with drops (Health, Police) Links with D of E – community projects Free opportunities	

More to do  
 Adventure play area for all ages – climbing wall/ aerial slide/ provision for younger ages

Information – leaflet drop / schools / leisure centre / vol groups / local paper / internet

Local paper for young people – once a month – use of schools

**Stanwell**  
 Motorbikes – issue – fences broken down short/long lane  
 Dogs roaming  
 Safety issues – walking home  
 Youth centre?  
 Moving activities out of Stanwell – stop people going  
 Young parents – encouraging back into Education – YP group pro-active

Improving transport system – especially evenings / electronic info signs / young parents  
 Cost / free  
 Cards for ID to prove age

**Health**  
 Walk in Centres for children dedicated doctor  
 Drop in schools  
 YP often feel embarrassed  
 People to speak to  
 Children's centre  
 Children's 'shrink'

**Physical Activities**  
 Gym membership – expensive  
 Drop in session – pay as you go

**3. What issues should be addressed in Stanwell in relation to Young People's Spelthorne?**

Issue	Reason
Transport	
Activities	
Health	

**4a) Top three issues to be addressed by the LSP over the next year in relation to this theme**

1	Transport for YP
2	More activities
3	Access to health advice

**4b) Three issues that the group will work on during session 2**

1	Transport
2	Activities
3	Health

**Young People's Spelthorne (table 6)**

**1. Are the priorities listed in the Community Plan still correct?**

Priority	Comments
Increase consultation on new provision for young people	
Improve agencies' communication with and information for young people	

Increase quality of play facilities for young people	
Improve safety for all young people	
Improve transport opportunities for young people	
Develop information regarding health services for young people	

**2. Should any other priorities be included in the Community Plan?**

Priority	Reason

**3. What issues should be addressed in Stanwell in relation to Young People's Spelthorne?**

Issue	Reason

**4a) Top three issues to be addressed by the LSP over the next year in relation to this theme**

1	Transport
2	Quality of play
3	Safety for young people

**4b) Three issues that the group will work on during session 2**

1	Buses and services at school start/end times
2	Parks – segregation of dogs, all weather facilities
3	Youth café – replicate?

**Getting Around Spelthorne (table 7)**

**1. Are the priorities listed in the Community Plan still correct?**

Priority	Comments
Develop School Travel Plans	Generally ok + Shop mobility + Stations + Youth Transport  Targets fine – problem over implementation  Rather than reduce traffic (unlikely) - improve traffic flow
Continue Safe Routes to schools programme	
Increase bus passenger satisfaction	
Increase number of bus passenger journeys	
Increase number of cycling trips	
Reduce number of deaths and serious injuries on the roads	
Reduce number of children killed and seriously injured on the roads	
Reduce traffic	
Increase patronage of Hospital Hopper bus between Ashford and St Peter's Hospitals	
Increase no-car visitors to Ashford Hospital	

**2. Should any other priorities be included in the Community Plan?**

Priority	Reason

Co-ordinate /manage / synchronise train/buses	Improve service
Pavement parking	Big issue
School run	Volume/impact of traffic flows
Audit Community Transport	Current work of SCC
Staines traffic flow	Staines survey – still used as a rat run
Loading/Unloading	Problems caused
Decriminalised parking	New initiative to be managed

### 3. What issues should be addressed in Stanwell in relation to Getting Around Spelthorne?

Issue	Reason
Traffic round Ashford Hospital (inc. Junction)	Congestion – future of hospital
A2 Development	Plans for off street parking / garages

#### 4a) Top three issues to be addressed by the LSP over the next year in relation to this theme

1	See below
2	
3	

#### 4b) Three issues that the group will work on during session 2

1	Public transport Spelthorne forum (all partners) incl co-ordination of train / buses / community transport
2	Improved traffic flow incl school run
3	Parking including pavement parking / cycling lanes / CPZs

## Healthy Spelthorne (table 8)

### 1. Are the priorities listed in the Community Plan still correct?

Priority	Comments
Improve sexual health	
Tackle substance misuse	? More to crime and disorder Safer Spelthorne section as DAAT have a responsibility to go to this and not healthy Spelthorne Can healthy Spelthorne and Safer Spelthorne link together on this?
Reduce smoking	
Support carers	More attention required Look at new Carers strategy Carers strategy going to Exec today
Reduce obesity	
Maintain health and independence of older people	Social Care finances where do they come from Concern re issues that were in Health & Social Care improvement plan
Support the housing needs of vulnerable people	Can this be moved to <b>Thriving</b> Spelthorne but report back to health group as housing can effect issues such as disability, mental health, older people

### 2. Should any other priorities be included in the Community Plan?

Priority	Reason
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Mental Health Older and Young	<p>Affects everyone Stanwell (relevant) Depression/stress and more serious mental health issues. Very common young carers 80% more likely to have mental health issues</p> <p>People with disability affected hugely Mental health can be affected by poor housing/ leisure/ everything! Link with mental health LIT</p>
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### 3. What issues should be addressed in Stanwell in relation to Safer Spelthorne?

Issue	Reason
Mental Health	<p>Huge range of things that we can do to improve mental health e.g. activity / making area look better / housing</p> <p>Area will benefit from generally trying to improve Mental Health</p>

#### 4a) Top three issues to be addressed by the LSP over the next year in relation to this theme

1	Mental Health – old and young
2	Maintain health and independence of older people
3	Support carers

#### 4b) Three issues that the group will work on during session 2

1	Mental Health – old & young
2	Maintain health and independence of older people
3	Support carers

## Healthy Spelthorne (table 9)

### 1. Are the priorities listed in the Community Plan still correct?

Priority	Comments
Improve sexual health	<ol style="list-style-type: none"> <li>1. Teenage conceptions, esp Stanwell</li> <li>2. Older people are sexually active and often missed</li> <li>3. Parenting support</li> <li>4. Prevention/education</li> </ol>
Tackle substance misuse	<ol style="list-style-type: none"> <li>1. Alcohol often ignored also prescription drugs</li> <li>2. Older People</li> <li>3. Links between alcohol and obesity</li> <li>4. Mental Health issues</li> </ol>
Reduce smoking	<ol style="list-style-type: none"> <li>1. New legislation supporting voluntary services</li> <li>2. Education – Homestart upwards</li> </ol>
Support carers	<p>Carers wider – more recognition Young carers</p>
Reduce obesity	<p>Simplify health messages – not just gym – the small steps everyone can take Target middle aged Links with mental health</p>
Maintain health and independence of older people	<p>Transport Day Centres Access to hospital Loss of local services</p>
Support the housing needs of vulnerable people	<p>Disabilities Mental health and all age groups Prevention</p>

### 2. Should any other priorities be included in the Community Plan?

Priority	Reason
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Parenting	Reduce isolation Voluntary Opportunity Funding is an issue Link with learning
Voluntary	Issue or intervention (?) - Prison - Parenting - Young People
Community Cohesion	Using facilities e.g. Bronzefield

### 3. What issues should be addressed in Stanwell in relation to Safer Spelthorne?

Issue	Reason

#### 4a) Top three issues to be addressed by the LSP over the next year in relation to this theme

1	Substance Misuse
2	Older People
3	Healthy Lifestyle

#### 4b) Three issues that the group will work on during session 2

1	Substance Misuse
2	Older People
3	Healthy Lifestyle

## Healthy Spelthorne (table 10)

### 1. Are the priorities listed in the Community Plan still correct?

Priority	Comments
Improve sexual health	General – we agree that all the priorities remain appropriate but could be clustered differently – see over.
Tackle substance misuse	
Reduce smoking	
Support carers	
Reduce obesity	
Maintain health and independence of older people	
Support the housing needs of vulnerable people	

### 2. Should any other priorities be included in the Community Plan?

Priority	Reason

Supporting families	They are our future Support families who are having issues with their children now – help parenting now xxx tackle problems in the future.
	Could we cluster some priorities e.g. older people and carers
	Tackle some of the issues such as
	Smoking Obesity
	As part of 'families'
Health Education	Sexual health Substance abuse Obesity Reducing smoking Alcohol abuse
	Helping people to
Other People and supporting carers of all ages	Given the rising number of older people. An imperative to support carers – clearer info

### 3. What issues should be addressed in Stanwell in relation to Healthy Spelthorne?

Issue	Reason
Health Centre Development	Important
Regeneration scheme proposed	Will address a number of key priorities for Stanwell – e.g. Health Centre Development, support for old people  Note: Concern to ensure support to other areas as well as Stanwell

#### 4a) Top three issues to be addressed by the LSP over the next year in relation to this theme

1	Older People
2	Carers
3	Support for families

#### 4b) Three issues that the group will work on during session 2

1	Housing – specifically extra care
2	Funding
3	Vulnerable people / mental health

## Thriving Spelthorne (table 11)

### 1. Are the priorities listed in the Community Plan still correct?

Priority	Comments
Waste	Delay bad Bring centres poor Blue box inadequate System not good enough Work more with businesses
Housing	Clarify targets Sustainable homes to be included Vulnerable people Increase in older people

Attractiveness of the Area	Ongoing maintenance and upkeep (Staines) Business forum issue
Local Economy	Should stay as a priority
Community Cohesion	Theme to stay Consider effects of promoting it Consider employment issue (for people with disabilities/vulnerable)

## 2. Should any other priorities be included in the Community Plan?

Priority	Reason
Working Together / Co-ordination	

## 3. What issues should be addressed in Stanwell in relation to Safer Spelthorne?

Issue	Reason
Stanwell ?	Improve safety – streetscene – alleyways Change people’s perceptions Research why it is where it is at today

### 4a) Top three issues to be addressed by the LSP over the next year in relation to this theme

1	Housing
2	Cohesion (Community)
3	Waste

### 4b) Three issues that the group will work on during session 2

1	Housing
2	Cohesion (Community)
3	Waste

## Thriving Spelthorne (table 12)

### 1. Are the priorities listed in the Community Plan still correct?

Priority	Comments
* Meet housing requirements for the area	Affordable housing should be a top priority (K. Johnson) More family homes needed and affordable (M. Graham) Disabled needs
Support and enable organisations to provide quality leisure opportunities to all	% increase to engage opportunities Needed clearer priority and have found target Transport access issues (all aspects of community) Focus on elderly people
* Reduce waste	Should be a higher % figure Need to recycle more / swaps Collect at source
* Ensure air quality	Unanimous. Above the limit in the whole Need for greater public transport borough Need to monitor particulates
Manage disruption and damage from flooding	Need better information / high profile on a more frequent basis Sustainable Urban change Need gully cleaning
* Promote community cohesion	Should not just focus on one area e.g. xxxx facilities, disabilities, etc
Improve the physical attractiveness of the area	Users and ped flow – not applicable Review targets – trees and cleanliness Low high priority – need awareness of TPO – be more proactive A30 and A308 and on focussed areas
* Promote the local economy	Support local traders Economic Development Officer

\* = Targets need reviewing

## 2. Should any other priorities be included in the Community Plan?

Priority	Reason
Arts in the Borough	

## 3. What issues should be addressed in Stanwell in relation to Safer Spelthorne?

Issue	Reason
How do we know where people will go in the interim?	
How to keep community together?	

## 4a) Top three issues to be addressed by the LSP over the next year in relation to this theme

1	Housing Requirements
2	Reduce waste / air quality
3	Local Economy

## 4b) Three issues that the group will work on during session 2

1	Housing Requirements
2	Waste
3	Leisure for All

## Learning Spelthorne (table 13)

### 1. Are the priorities listed in the Community Plan still correct?

Priority	Comments
Expand vocational options for 14-19 year olds at Spelthorne schools/colleges	Yes, this will become more important as new exams are introduced. Good opportunities for partnership working within colleges/school confederations and individual schools
Increase the number of adults with level two basis skills (basic literacy and numeracy (National Tests))	Needs a rewrite but Yes very important
Deliver outreach learning to groups and locations in the community outside of educational establishments	Seen as leisure in some areas and it is then part of 'thriving' Spelthorne
Reduce NEET (not in education, employment or training)	Yes but should partner no. 1 NEET
Increase the percentage of 15 year olds achieving five or more GCSEs at grades A* -C or equivalent	Not discussed
Provide greater access to (information), advice and guidance on local learning opportunities	Yes

### 2. Should any other priorities be included in the Community Plan?

Priority	Reason
Apprenticeships	Leads on from vocational qualifications. Also how to encourage/work with business to forward this scheme

### 3. What issues should be addressed in Stanwell in relation to Safer Spelthorne?

Issue	Reason
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Venues and Access	How to find the people who might like to up-skill and where to carry out learning in the community
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**4a) Top three issues to be addressed by the LSP over the next year in relation to this theme**

1	Information, advice, guidance
2	Vocational learning
3	Premises

**4b) Three issues that the group will work on during session 2**

1	Vocational learning
2	Accessibility
3	information

**Learning Spelthorne (table 14)**

**1. Are the priorities listed in the Community Plan still correct?**

Priority	Comments
Expand vocational options for 14-19 year olds at Spelthorne schools/colleges	Key priority – working with young people who have extensive risk, maintaining what is already in place. Specialist diplomas – reinforcement and continuation of disengaged children.
Increase the number of adults with level two basis skills	Priority – accommodation and delivery
Deliver outreach learning to groups and locations in the community outside of educational establishments	Priority – Children’s centre – offer family assistance, would a single person feel comfortable attending these centres
Reduce NEET (not in education, employment or training)	Priority continue
Increase the percentage of 15 year olds achieving five or more GCSEs at grades A* -C or equivalent	Priority – change wording re. English and Maths or should it be reviewed - only applicable to schools and college
Provide greater access to (information), advice and guidance on local learning opportunities	Priority

**2. Should any other priorities be included in the Community Plan?**

Priority	Reason

**3. What issues should be addressed in Stanwell in relation to Safer Spelthorne?**

Issue	Reason
Inclusion Early Years ESL	
Under Level 2 adults outreach	

**4a) Top three issues to be addressed by the LSP over the next year in relation to this theme**

1	Vocational learning
2	Basic skills level 2
3	Children Centre to provide outreach

**4b) Three issues that the group will work on during session 2**

1	Vocational learning
2	Basic skills level 2
3	Children Centre to provide outreach

## **Appendix F – Comments from ideas boards**

NB Some of ideas contributed were relevant to the running of the day and have been included in Appendix ...

### **General partnership issues**

- How do different divisions link up i.e. “healthy”, “thriving” link up so that they do not duplicate work or are “going in opposite directions”?
- Youth café – “great success” attracted 1.5% of age groups. Day centres for older people attract 3% of age group – “unnecessary, unpopular”

### **Safer Spelthorne**

- Civilian liaison officers (ex police officers?) for Surrey Police available to schools and college. Young people commented they still felt intimidated talking to police.

### **Young People’s Spelthorne**

- Support for young carers
- Using the voluntary agencies more, especially faith based groups etc

### **Getting around Spelthorne**

- Could there be a transport link between the bus station and Two Rivers for all people.
- Petrol allowance for carers on school runs
- Mini cabs – escorts, drivers. Better police checks to be done. P&P to be looked at.
- The traffic problems at the Staines side of the bridge. When the flats are built on Bridge Street car park. How will the traffic coming out of the flats be able to turn right to go across the bridge with the traffic coming over the bridge to go to the Two Rivers Car Park?
- Ensure that the Accessible Transport Guide has information about how to get to Spelthorne, Brooklands and Strodes colleges (similar to the page “getting to health services” i.e. “getting to college”

### **Healthy Spelthorne**

- Parenting support
- Family links
- Spelthorne LSP sign up to Surrey Carers Charter
- Aircraft noise – flights are altered at present for a short term reason – Spelthorne fighting a national position. Refer to Getting Around Spelthorne.

### **Thriving Spelthorne**

- Liaison between borough councils re waste recycling (i.e. why is Runnymede recycling plastics and not Spelthorne). Cooperation = economies of scale.
- No mention of faith or church groups who could make a significant contribution to the “feel good” factor in Spelthorne. Perhaps Council led meetings inviting groups to contribute.

### **Learning Spelthorne**

- Information and advice
- Vocational
- Access skills
- Parenting support
- Family links
- Local facility
- Stanwell skills centre
- Learning difficulties

- Concerns about duplication of provision with Stanwell Skills Centre and Spelthorne College and if area can sustain two centres with same provision, and whether other local educational establishments have been consulted.
- To give teachers/support workers better training to understand different disabilities.

### **Spelthorne Housing Strategy**

- If more affordable housing is built in certain areas of the Borough, transport links must be considered
- Affordable housing is essential
- What provision is being made for building life time homes, new accessible housing – 2 beds so a person can have live in carer
- Accessible housing regulator to avoid adaptations being taken out of a property when being relate.
- Non priority homeless – singles – hidden homeless. Those sofa surfing -0 current homeless. SBC to provide cluster bedsit/bed accommodation on short term tenancies (affordable rents) a spring board into sustaining a tenancy in private sector (max tenancies 12 months). To be incorporated in new development in Stanwell.

### **Stanwell**

- How to engage with people

## Appendix G – Round table discussions 2 – what can be done to address the priorities?

### Safer Spelthorne (table 1)

#### Proposal 1

Name of project or idea	
Issue or need that it will address (from session 1)	<p>Fear of crime</p> <p>Include f.o.c. education in schools and adult education High fear of crime amongst young people Sensitive police – re-assurance when dealing with groups of young people</p> <p>----- Education -----</p>
What exactly will happen?	<p>A.S.B perceptions of all young people e.g. bus drivers</p> <p>Does reducing any one category of crime make Spelthorne Safer. Other than ASB other crime types generally involve single victims</p> <p>Anti-social driving</p> <p>Youth – Sec Heads meeting – what is happening in PSHE – who delivers, what is delivered.</p> <p>Adult – Community Centres, Church Halls, Youth Centres. F.O.C. messages delivered by a person not a leaflet, Women's institute, business</p> <p>Priority – Police in Schools</p> <p>Positive media coverage – success stories</p>
Who will do it? - Who will lead? - What other organisations will be involved?	<p>Police liaison officers (young) Newly retired persons (Neighbourhood Watch) for adult groups</p> <p>How – Request to Police A "Your Shout" for retired people intergenerational project – more of.</p>
When?	To be agreed through negotiation
Where?	As above
How will it be funded?	Minimal funding (? Industry business)
Any other information about how it will work	
Contact details of who wants to be involved	

#### Proposal 2

Name of project or idea	
Issue or need that it will address (from session 1)	Anti Social / Dangerous Driving / Riding
What exactly will happen?	<p><b>Education</b></p> <p>Safe drive, stay alive County road safety Neighbourhood Watch Personal testimony</p> <p>Police casualty reduction unit Community speedwatch Media coverage Coldingly Youth Project</p> <p><b>Enforcement</b></p> <p>SA warning – automatic number plate reader Target harden hotspots (ie ramping car parks) Speed cameras, traffic calming</p>

Who will do it? - Who will lead? - What other organisations will be involved?	Police, County, Borough, Community, Youth service (SFRS), Primary Care Trust
When?	Locally accessible – at cinemas
Where?	Local to community
How will it be funded?	Existing budget  Regular re-enforcement of messages Hard hitting media coverage
Any other information about how it will work	
Contact details of who wants to be involved	

### Proposal 3

Name of project or idea	
Issue or need that it will address (from session 1)	Anti Social Behaviour
What exactly will happen?	More diversionary activities on more nights in consultation with community More use of skills bus More affordable activities Consequences of actions Education <b>Funding for Education Post</b> ASB set on J/Citizen programme
Who will do it? - Who will lead? - What other organisations will be involved?	Police/SBC/County/Vol Orgs/Schools JAG/CIAG  Communications – share “know how” multi-agency approach
When?	Winter more – Summer less
Where?	Borough-wide / cross Borough
How will it be funded?	Investigate
Any other information about how it will work	
Contact details of who wants to be involved	

### Safer Spelthorne (table 2)

#### Proposal 1

Name of project or idea	
Issue or need that it will address (from session 1)	Raising awareness of burglary crime prevention
What exactly will happen?	Develop neighbourhood watch schemes with a view to making them more pro-active.  Encourage residents to adopt a neighbour (better communication with vulnerable).  Ensure good communications between neighbourhood watch/police/council
Who will do it?	Police / council / NHW / residents

- Who will lead? - What other organisations will be involved?	
When?	Now
Where?	Pilot in hotspot
How will it be funded?	Existing funding sufficient
Any other information about how it will work	
Contact details of who wants to be involved	

### Proposal 2

Name of project or idea	
Issue or need that it will address (from session 1)	Tackle cause of anti social behaviour
What exactly will happen?	Education in schools re consequences (speak to victims)  Opportunity to gain "Citizenship" awards  Increase in sports activities for young people  Make activities in accessible areas
Who will do it? - Who will lead? - What other organisations will be involved?	Council / local clubs / schools
When?	
Where?	All over Borough
How will it be funded?	Local business
Any other information about how it will work	Enlist sports celebrities to have continual input as role models
Contact details of who wants to be involved	

### Proposal 3

Name of project or idea	
Issue or need that it will address (from session 1)	Highlight the effects and consequences of assaults
What exactly will happen?	A scheme along the same lines as the "safe drive stay alive" scheme. One for school age and one for post school (domestic violence/alcohol related assaults)
Who will do it? - Who will lead? - What other organisations will be involved?	County
When?	
Where?	Local schools
How will it be funded?	CDRP

Any other information about how it will work	
Contact details of who wants to be involved	

### Safer Spelthorne (table 3)

#### Proposal 1

Name of project or idea	Diversity Awareness Campaign
Issue or need that it will address (from session 1)	Risk of increase in hate crime following the political situation in general. There is a rise in activity related to hate crime
What exactly will happen?	Victims of hate crime by raising/supporting awareness Existing frameworks Identify what VSS needs to do to support victims of hate crime Campaigns to colleagues who need to be aware
Who will do it? - Who will lead? - What other organisations will be involved?	Surrey Police I.A.G. Victim Support Scheme (VSS)
When?	Seasonal campaigns?
Where?	Borough bulletin and other forums
How will it be funded?	IAG has funds for this
Any other information about how it will work	Need to consult IAG and SPA to endorse campaigns
Contact details of who wants to be involved	

#### Proposal 2

Name of project or idea	Mobile CCTV
Issue or need that it will address (from session 1)	Fear of crime Issues on visibility of police CCTV seen as positive for all groups in providing reassurance
What exactly will happen?	Extend mobile CCTV provision in target areas Make it aware, in use to public Promote its presence to residents
Who will do it? - Who will lead? - What other organisations will be involved?	Surrey Police
When?	
Where?	Hotspots
How will it be funded?	Grants? Commercial funding? Other Partnerships? Sponsorship? Working with other Boroughs?
Any other information about how it will work	Use focus groups to consult on this.
Contact details of who wants to be involved	

#### Proposal 3

Name of project or idea	Places to Go, Things to do
Issue or need that it will address (from session 1)	Lack of activities in local areas and youths ending up on streets and in parks leading to use of ASB and crime Giving respect back to youths Youths get moved on and no-where to go
What exactly will happen?	Sports Arts and drama and music (learning and playing ) Learning new skills Socialising and entertainment  Mixed use of facility by different age groups Facilities in localities – focussed on areas of need Lighting (well-lit thoroughfares) is important Regularly available (one night is not enough) Youths to have ownership of sessions Targeting groups e.g. pre-16 and post 16
Who will do it? - Who will lead? - What other organisations will be involved?	County and Borough Council Police Youth Council Voluntary sector
When?	After school Late evening
Where?	Schools? Village & Church Halls? Use of communal space in existing facilities – e.g. Day Centres, use of park buildings Ashford is a priority
How will it be funded?	Youth opportunity fund? Companies? Princes Trust Cost of reactive measures? ie. what are savings in reduction of graffiti etc
Any other information about how it will work	Consult Youth Council about demand in local areas
Contact details of who wants to be involved	

## Young People's Spelthorne (table 4)

### Proposal 1

Name of project or idea	Roadshows
Issue or need that it will address (from session 1)	Information to YP regarding careers/health etc
What exactly will happen?	A roadshow format that can be used in different locations around the Borough. Information could be given on careers/health etc on an interactive and enjoyable basis. Fete like environment in parks
Who will do it? - Who will lead? - What other organisations will be involved?	Local businesses/skills
When?	Spring to Autumn
Where?	Local park / facilities
How will it be funded?	
Any other information about how it will work	
Contact details of	NACRO

who wants to be involved	
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### Proposal 2

Name of project or idea	Future Houses Small starts
Issue or need that it will address (from session 1)	Lack of housing for young people
What exactly will happen?	A small unit of 12 bedsits for vulnerable young people who can stay there between 6 months to 1 year. In this time they will be placed on courses such as NACRO and Princes Trust  Health visitors will visit on a regular basis. There will be a live in warden  Life skills will be taught
Who will do it? - Who will lead? - What other organisations will be involved?	???? SCDT?
When?	ASAP
Where?	In Spelthorne
How will it be funded?	Private businesses
Any other information about how it will work	
Contact details of who wants to be involved	

### Young People's Spelthorne (table 5)

#### Proposal 1

Name of project or idea	Operation Youth bus
Issue or need that it will address (from session 1)	Making transport accessible and affordable to young people
What exactly will happen?	Free transport for under 16's in Spelthorne User friendly timetable's (electronic signs) Easy access for buggy's and wheelchairs More buses at peak times Code of conduct for young people and drivers
Who will do it? - Who will lead? - What other organisations will be involved?	Bus companies Schools Council (SBC & Surrey) Young People
When?	2008
Where?	Across Spelthorne
How will it be funded?	Transport for London Surrey Transport Schools – fundraising
Any other information about how it will work	
Contact details of who wants to be involved	

**Proposal 2**

Name of project or idea	Project Fun
Issue or need that it will address (from session 1)	
What exactly will happen?	Drop in centre / activity Staffed / supervised facility Youth Café Safe Environment Dry Shelter
Who will do it? - Who will lead? - What other organisations will be involved?	Parents more involved Faith groups Young people Student social workers / community care Borough Council Youth Council
When?	End '07 / early '08
Where?	Ashford, Sunbury, Shepperton, Stanwell  Pilot in one area and then roll out
How will it be funded?	Funding Venues – use of scout huts, youth centre, church halls) Recruitment / volunteers Strong leadership  Fundraising (activity days etc) Borough funding (?) Lottery funding
Any other information about how it will work	
Contact details of who wants to be involved	

**Proposal 3**

Name of project or idea	Helping your health
Issue or need that it will address (from session 1)	
What exactly will happen?	Young people to take responsibility Health education Pay as you go gym activities
Who will do it? - Who will lead? - What other organisations will be involved?	Leisure providers PCT/doctors Schools Families / young people
When?	2008
Where?	Across Spelthorne
How will it be funded?	
Any other information about how it will work	
Contact details of who wants to be involved	

**Young People's Spelthorne (table 6)**

### Proposal 1

Name of project or idea	Transport – Quality of service (from drivers / timetabling problems)  How can we provide yellow bus system in Spelthorne  Name? Sunbury / Ashford Yellow Bus scheme
Issue or need that it will address (from session 1)	<ol style="list-style-type: none"> <li>1. Availability of bus space</li> <li>2. Pupil safety</li> <li>3. address anti-social behaviour</li> <li>4. Quality of bus driver / pupil relationship (will get to know their passengers)</li> <li>5. Timelines and attendance at schools</li> <li>6. Reduce car journeys on school runs</li> </ol>
What exactly will happen?	<p>Raise attendance Improve safety Reduce anti social behaviour Improve air quality Reduce traffic levels Most importantly improve relationship between pupils and drivers</p> <p>Project</p> <p>235 / 216 routes (between Sunbury and Ashford) Research Chertsey service and any other areas of good practice for yellow buses</p>
Who will do it? - Who will lead? - What other organisations will be involved?	Council and schools and bus provider Advertising – youth council and bus company
When?	Summer term trial
Where?	See above
How will it be funded?	Parents charged if delivering children to school
Any other information about how it will work	Research to influence good practice model
Contact details of who wants to be involved	Youth council Spelthorne Confederation of schools 'Getting Around Spelthorne' scheme

### Proposal 2 – Quality of Play

Name of project or idea	Playground Project
Issue or need that it will address (from session 1)	<ol style="list-style-type: none"> <li>1. Winter / all year round facilities for bikes, football, basketball, cages</li> <li>2. Segregating dog walking area as a perimeter area</li> </ol>
What exactly will happen?	Upgrade facilities (in parks which don't have all weather facilities) Set up an area (fenced off) that keeps dogs/dog walking to the perimeter of the parks
Who will do it? - Who will lead? - What other organisations will be involved?	Spelthorne BC and Sports England?? In conjunction with Youth Council for the all weather facilities Organisations working on youth health
When?	
Where?	Cedars Park Fordbridge Ludlow Park
How will it be funded?	Spelthorne Borough Council Sports England Anti-obesity funding Premiership Football Clubs – Fulham and Chelsea

Any other information about how it will work	
Contact details of who wants to be involved	Youth Council

### Proposal 3

Name of project or idea	Local Youth Cafes – called ‘The Local’
Issue or need that it will address (from session 1)	Keeping young people off streets/occupied Place to hang out with friends Young people can mix (from different schools)
What exactly will happen?	Young people meet / chill
Who will do it? - Who will lead? - What other organisations will be involved?	As with current youth café Plus voluntary organisations : youth clubs, churches etc
When?	
Where?	Sunbury / Feltham border Sunbury South Ashford Shepperton (Youth Centre?) Stanwell New Children's Centres
How will it be funded?	Sponsorship – local businesses, chamber of commerce Stanwell regeneration Lions/Rotary Door / Entrance Fee
Any other information about how it will work	
Contact details of who wants to be involved	Youth Council Youth Workers

### Getting Around Spelthorne (table 7)

#### Proposal 1

Name of project or idea	
Issue or need that it will address (from session 1)	Co-ordination of public transport – trains/buses Looking at needs attitude / issue of bus drivers Access community transport Listening to community / accountability to public Concessionary rates
What exactly will happen?	Establish a forum for a wide variety of partners Initial meeting Introduce conductor / turnstyles
Who will do it? - Who will lead? - What other organisations will be involved?	SBC (Gerry Forsbrey) SCC / Residents Association / Bus Companies / SCAN / Young People (Youth Council) / Schools / Trains / Taxi firms / cyclists / Community Reps / Business / Chamber of Commerce / Hospitals / PCT / Police
When?	ASAP  Transport seminar / SCC / 16/3
Where?	SBC to host
How will it be	Present budgets / sponsorship - business

funded?	
Any other information about how it will work	Community safety issues – Friday / Saturday nights Sunbury 216 – Ashford Hospital
Contact details of who wants to be involved	Tim Griffiths Peter Jenkinson Anne Damerell Michael Wakefield

### Proposal 2

Name of project or idea	Traffic Flows incl School Run
Issue or need that it will address (from session 1)	Bottlenecks Staines Town Centre Peak time / rush hour School run Bus Drivers / relationships Rat run Pollution Staines one way system Chamber of commerce report
What exactly will happen?	Refer to Forum Speak to Runnymede  Safe Routes to School Walking buses Yellow buses Sunbury Cross Staggered standing times
Who will do it? - Who will lead? - What other organisations will be involved?	Chamber of commerce / SBC Staines Partnership Police / PTA  As per proposal 1
When?	ASAP
Where?	SBC list
How will it be funded?	Business
Any other information about how it will work	Studies by Chamber of Commerce / SCC
Contact details of who wants to be involved	As proposal 1

### Proposal 3

Name of project or idea	Parking including pavement parking / cycling lanes / CPZ
Issue or need that it will address (from session 1)	Pavement parking – byelaw / enforcement Anti social parking CPZ – Car parking spaces – open at all times / closing times
What exactly will happen?	To involve more public with consultation Cycle forum / cycle paths Refer to Thriving / Nigel Lynn Wider forum to include other partners
Who will do it? - Who will lead? - What other organisations will be involved?	Thriving
When?	
Where?	

How will it be funded?	
Any other information about how it will work	
Contact details of who wants to be involved	

## Healthy Spelthorne (table 8)

### Proposal 1

Name of project or idea	Improving general self esteem
Issue or need that it will address (from session 1)	Reduced isolation make people feel generally better
What exactly will happen?	Promote activities that are already out there Actively promote activities Liaise with mental health LIT Promote transport options Buddy schemes and accompanying people
Who will do it? - Who will lead? - What other organisations will be involved?	Nerys Edmonds Primary Care Team Schools Voluntary Bureau
When?	
Where?	
How will it be funded?	
Any other information about how it will work	
Contact details of who wants to be involved	

### Proposal 2

Name of project or idea	Support for Carers
Issue or need that it will address (from session 1)	Lack of support for carers
What exactly will happen?	Health & Social Care Partnership to promote Carer Charter and Standards Promote the Carers assessment / carer payments Promote 'looking after me' part of expert patient programme
Who will do it? - Who will lead? - What other organisations will be involved?	Christine Raven – Surrey PCT PALS Health & Social Care Group Surrey CC PCT
When?	
Where?	
How will it be funded?	
Any other information about how it will work	
Contact details of who wants to be involved	

involved	
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### Proposal 3

Name of project or idea	Maintain Health & Independence of older people
Issue or need that it will address (from session 1)	
What exactly will happen?	Map what is out there Identify gaps
Who will do it? - Who will lead? - What other organisations will be involved?	
When?	Advertise on Spelweb/bulletins Sustain approach throughout year
Where?	Across Borough
How will it be funded?	Using existing / reconciliation/ refocus
Any other information about how it will work	
Contact details of who wants to be involved	Zara Sue

### Healthy Spelthorne (table 9)

#### Proposal 1

Name of project or idea	Curb your addiction "Road Show"
Issue or need that it will address (from session 1)	Substance misuse
What exactly will happen?	Using Chamber of Commerce Bus to do Community Road Shows To prevent stigma focus on all additions - coffee - smoking - alcohol - drugs  Go to villages/supermarkets/shopping centres Use theatre / drama / arts / use local groups
Who will do it? - Who will lead? - What other organisations will be involved?	Partnership of  Engage Healthy School Family links Family learning Health promotions
When?	Throughout the year ? sustained week
Where?	Across Borough In villages / shopping centres / schools
How will it be funded?	Partnership
Any other information about how it will work	
Contact details of who wants to be	Karen Zara

involved	Caroline Sue
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### Proposal 2

Name of project or idea	GP Sign Posting
Issue or need that it will address (from session 1)	Isolation / sign posting Older people
What exactly will happen?	Desk at GP practice – manned once a week – GP can refer person for CAB/benefits/debt/shopping/transport
Who will do it? - Who will lead? - What other organisations will be involved?	CVS - Council - Health
When?	Once a week at each GP practice/Health Centre
Where?	GP / Health Centre
How will it be funded?	? – Volunteer project
Any other information about how it will work	Runnymede model
Contact details of who wants to be involved	Deborah – link with GP Practice Managers for feedback

### Proposal 3

Name of project or idea	Knock up your neighbours
Issue or need that it will address (from session 1)	Health Lifestyles – Choice of Flexibility
What exactly will happen?	Greater cohesion and co-ordination across the borough on healthy lifestyle issues. Links between Homestart/Healthy Schools/GP Centres/ Community Centres/Supermarkets  Healthy Eating – supermarkets / healthy menus  Physical Activity – Healthy walking/ fun runs – all of Spelthorne walking  Health Days – BP/ Colestral / smoking ? street doctors / targeting pubs Getting young / older men
Who will do it? - Who will lead? - What other organisations will be involved?	All Agencies
When?	Advertise on Spelweb/bulletins Sustain approach throughout year
Where?	Across Borough
How will it be funded?	Using existing / reconciliation/ refocus
Any other information about how it will work	
Contact details of who wants to be involved	Zara Sue

### Healthy Spelthorne (table 10)

### Proposal 1

Name of project or idea	Carers Support
Issue or need that it will address (from session 1)	Supporting someone in the community – both the person who needs care and the carer themselves to enable them to continue to care
What exactly will happen?	Early intervention to prevent crisis Immediate response at the time its needed without the bureaucracy Better use of single assessment process More discussion with public and private funding e.g. employers role – corporate social responsibility People themselves need to identify they need help earlier Better access to information – one stop shop – e.g. children’s centre model – personal contact Extending extra care support to people living nearby Support people to avoid isolation
Who will do it? - Who will lead? - What other organisations will be involved?	Networking meetings of key responsibilities Voluntary sector Housing Social Care GP
When?	Networking could happen soon
Where?	Either in someone’s home or at a local hall
How will it be funded?	Some things don’t need funding – just needs setting up e.g. networking meetings Core funding for voluntary sector who are often 1 <sup>st</sup> point of contact remains an issue - ? lottery The challenge is to refocus funds from other areas ie. re-determine priorities Even people able to pay themselves for services still find it difficult to access the information / or right services
Any other information about how it will work	
Contact details of who wants to be involved	<a href="mailto:Lyn.day.alzheimers@spelthorne.gov.uk">Lyn.day.alzheimers@spelthorne.gov.uk</a> <a href="mailto:k.creek@spelthorne.gov.uk">k.creek@spelthorne.gov.uk</a>

### Proposal 2

Name of project or idea	First point of access to information plus develop a database
Issue or need that it will address (from session 1)	To provide information/sign post people help People to get the specific or specialist help they need e.g. dementia
What exactly will happen?	Already piloted by age concern – but representative to be based in Health Centre and databased Educating GP’s Overcome data-protection, facilitating relevant info to diff agencies Carers card – expanded across all areas that links to a call centre – that will initiate a response A multi-agency response team linked to the call centre that can respond 24/7 when required
Who will do it? - Who will lead? - What other organisations will be involved?	Carers support? Carersnet
When?	
Where?	Linked to local call centre
How will it be funded?	Carers card – only around £600 per authority
Any other information about how it will work	
Contact details of who wants to be	

involved	
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## Thriving Spelthorne (table 11)

### Proposal 1

Name of project or idea	
Issue or need that it will address (from session 1)	Attitude to vulnerable people
What exactly will happen?	Easier to apply and be offered + VE community presence
Who will do it? - Who will lead? - What other organisations will be involved?	Voluntary sector Users and carers RSL's – CBL SBC – Landlord forum  Forum to meet
When?	3 – 6 months
Where?	Borough wide
How will it be funded?	In house Bulletin
Any other information about how it will work	
Contact details of who wants to be involved	

### Proposal 2

Name of project or idea	
Issue or need that it will address (from session 1)	Community Cohesion
What exactly will happen?	Better communication Spelthorne (TRA) Residents Forum ) Regularly working together Spelthorne Business Forum )
Who will do it? - Who will lead? - What other organisations will be involved?	TRA's SBC Chambers Residents Association Voluntary Sector
When?	0 – 6 months
Where?	Borough-wide but positive help in more needy areas
How will it be funded?	Business in kind (facilities) Co-ordinator needed Sponsorship – publicity Membership fees Collections Events
Any other information about how it will work	
Contact details of who wants to be involved	

### Proposal 3

Name of project or idea	
Issue or need that	Waste recycling

it will address (from session 1)	Commercial and domestic communication
What exactly will happen?	Better communication Recycling awards Better link to residents and business forum Education project
Who will do it? - Who will lead? - What other organisations will be involved?	Businesses, residents, voluntary groups, schools
When?	By September / October 2007
Where?	Borough wide More help with areas that currently do not recycle very much Small businesses SME's
How will it be funded?	SBC But using it smarter and in a co-ordinated way
Any other information about how it will work	
Contact details of who wants to be involved	

## Thriving Spelthorne (table 12)

### Proposal 1

Name of project or idea	Improved Elderly Housing
Issue or need that it will address (from session 1)	Housing requirements in the Borough
What exactly will happen?	More elderly / retirement accommodation to free up larger accommodation for families  Appropriate design with adequate green space / accessible location  Promote conversions of existing buildings / conversion of offices
Who will do it? - Who will lead? - What other organisations will be involved?	Council needs to lead on its schemes Housing Associations (as broad a range as possible) End users
When?	Immediately – need to develop policies
Where?	Across the borough Focus on unattractive areas?
How will it be funded?	Housing for pollution funding Private development funding
Any other information about how it will work	
Contact details of who wants to be involved	

### Proposal 2 - Waste

Name of project or idea	Educate
Issue or need that it will address (from session 1)	Reduce waste
What exactly will	Lots of practical problems and issues

happen?	Specific help to deal with people's issues (1-2-1 re implementation) Education – recycle (furniture etc) – leaflets / flyers / radio Roadshows – waste minimisation
Who will do it? - Who will lead? - What other organisations will be involved?	Council Surrey County Schools
When?	ASAP and ongoing
Where?	Schools Waste sites (for advertising recycled goods) Roadshows Supermarkets
How will it be funded?	
Any other information about how it will work	Surrey CC - train up waste staff better
Contact details of who wants to be involved	

### Proposal 3

Name of project or idea	Quality Leisure Opportunities to all
Issue or need that it will address (from session 1)	
What exactly will happen?	
Who will do it? - Who will lead? - What other organisations will be involved?	Council
When?	
Where?	
How will it be funded?	
Any other information about how it will work	
Contact details of who wants to be involved	

### Learning Spelthorne (table 13)

#### Proposal 1

Name of project or idea	Community Learning – helping access to information
Issue or need that it will address (from session 1)	Priority information, access and guidance Increase numeracy and literacy
What exactly will happen?	Making information easily available Identify where people are likely to look for information. Brief key people who might be asked to provide Library Job Centre Leisure Centre CAB

	Bring suppliers/providers together for session to understand what is available Train key people Decide on material website, Spelthorne Bulletin and on marketing plan Drip feed
Who will do it? - Who will lead? - What other organisations will be involved?	CLA, next step, library Job Centre, Leisure Centre, CAB, Community champions
When?	ASAP
Where?	
How will it be funded?	Spelthorne Local Committee
Any other information about how it will work	Consider Roadshow / use of bus / attending local events
Contact details of who wants to be involved	Next step new person

### Proposal 2

Name of project or idea	Engaging Employers in learning initiatives
Issue or need that it will address (from session 1)	Progression of vocational learners, support apprenticeship scheme
What exactly will happen?	Research skills shortage, identify barriers ie. survey employers that do not what apprentices, find out why.  Look at council procurement policy/contracts. Can a come for learning be included in A2 in Stanwell  Incentive for companies ie. mark of excellence, good citizenship award, publicity
Who will do it? - Who will lead? - What other organisations will be involved?	Connexions, CLA, Jobcentre Plus, Chamber of Commerce, Business Link, Skills South East, SEEDA, Colleges
When?	
Where?	Spelthorne
How will it be funded?	
Any other information about how it will work	
Contact details of who wants to be involved	

### Learning Spelthorne (table 14)

#### Proposal 1

Name of project or idea	Distinguish between the needs of disaffected students and the vocational learning route and the specialist skills diploma route  Spelthorne Skills Festival
Issue or need that it will address (from session 1)	Introduce Young People to the skills needed to do various jobs. Show young people how maths and English are useful for employment
What exactly will	Stalls – Kempton Park

happen?	Seminars Student
Who will do it? - Who will lead? - What other organisations will be involved?	CLP
When?	October/November Open one evening for adults
Where?	Kempton Park
How will it be funded?	We do not feel it would be too expensive to organise
Any other information about how it will work	Adverts in Job Centre Plus, Local Papers, Local Pubs, Supermarkets
Contact details of who wants to be involved	CLP

### Proposal 2

Name of project or idea	Accommodation other than schools/colleges for delivery of level 2 basic skills
Issue or need that it will address (from session 1)	Top encourage adults to achieve Level 2 basic skills
What exactly will happen?	Far more imaginative look at accommodation Perhaps tied to other groups Identification of adults lacking level 2
Who will do it? - Who will lead? - What other organisations will be involved?	Volunteers with necessary training to identify groups of adults Community outreach workers
When?	
Where?	
How will it be funded?	
Any other information about how it will work	
Contact details of who wants to be involved	

### Proposal 3

Name of project or idea	Volunteer training
Issue or need that it will address (from session 1)	Training to assist volunteers in carrying out their work Building on their strengths
What exactly will happen?	OCN Modular Assertiveness/ stress manage/ mentoring / public speaking / IT Link with L2 Basic skill
Who will do it? - Who will lead? - What other organisations will be involved?	VIAS
When?	
Where?	
How will it be	

funded?	
Any other information about how it will work	
Contact details of who wants to be involved	

## Appendix H – Evaluation form comments

### The Assembly worked well because ...

- Of the variety of individuals and associations attending
- Good mix of people and organisations/skills
- Good opportunity to network
- A lot of really interested people attended
- Good spread of organisations/individuals attending
- Useful to have a facilitator on the table
- Good to have a roving mic – it was easy to hear
- Very interesting talk around the table and very good facilitator
- It was very well organised – it was well represented and there was a clear structure to the day that was both informative and stimulating
- Group inputs/discussions
- Update on Community Plan was concise and clear
- Organisation of day good
- Attendees interacted positively and there was good debate
- The mixture of ideas and thoughts
- There was a mix of participants – public and representatives of organisations.
- All age ranges were represented
- Well organised
- Good groupings on each table
- The programme ran on time and well run on the whole.
- I am made aware of various projects going on in Spelthorne
- Good presentations
- Good workshop session
- Good coverage of a vast range of topics
- Opinions sought
- Good networking
- We learnt something
- We shared ideas
- We were able to have an input into suggestions
- The mix of people and agenda
- Although we listened to speakers for part of the morning we were ourselves active in discussing and planning our ideas. We then listened to others' points of view which was interesting
- It was a good forum for people to get together and share from a similar point of view
- The mix of people taking part and expertise

### The Assembly needs to improve because ...

- There should be a chance for general questions from the floor e.g. the Chief Executive dropped some valid questions without response
- Poor acoustics! Often unable to hear
- Acoustics not ideal to hear everyone's feedback
- Later start – difficult to get here for 9.30 from another part of the county due to traffic. 10.00 would have been better.
- Too much sitting and plenaries too long – could have used the flip charts to capture the ideas and then invited everyone to wander around, look and add additional ideas on post-it notes on each flipchart
- It could encourage more cross-communication of key priority areas e.g. learning/crime/housing etc instead of dividing groups on tables – this would open up a wider perspective on issues and solutions in the community as a whole

- Time limited – less presentation time would allow more group work
- On feed back sessions – perhaps one key point rather than 3 to avoid duplication
- More results made known
- We are doing well, but need to continue listening and reacting
- Better sound system
- No significant problems
- Could be more opportunity for participant to network and therefore move forward on some of the ideas/suggestions/initiatives
- Long wait for coffee – best to have two urns and two dedicated lines
- We ran out of time (I would never normally complain about this!)
- Slightly too big. Hearing all the presentations, although interesting, wasn't particularly relevant to why I'd attended. Maybe branching off into small groups in different venues within a subject. The LSP could then have put together relevant ideas and groups who might want to work together
- Enable the Council to improve communication and formation of community

#### My other thoughts are...

- Well organised generally
- Feedback about progress of topics otherwise “waste of time”
- More links between public/private partnerships
- Well done, let's talk more
- Because of the acoustics in the hall, some people were difficult to understand, especially when their voices are naturally quiet
- It would help if the tables could be labelled showing the category covered
- Need to ensure the new action plan has the support of the funding bodies before it is signed off
- It would be helpful to have maps showing key community venues and who use them – if this was available on a display then it could reveal opportunities for increased partnership working/use of venues which are valued by the community
- Transport – Spelthorne senior citizens should have bus passes for little cost to them outside local area
- It might be useful next year to include a time for bringing information for individual groups to raise awareness of what is provided already and a better understanding of what that is i.e. a stand of learning, crime, transport, health – just with information leaflets
- Sometimes hard to understand and hear speakers
- Good to hear Chief Executive present and given specific time
- Although summary information is made available – but how can delegates continue to input into the projects? Can Executive Committee invite others into the process?
- Alternate years for Assembly might be more appropriate as so many objectives/plans are long-term
- I have enjoyed the day, hearing how far the last year's work has come and how things are set to continue
- Too much time spent on update on Community Plan themes – could be sent in advance to read. If this was done, more time could be spent on round table discussions
- Beautifully organised and excellent refreshments
- What happens to all of this information? How do we move on from here? How can we see/measure any direct improvements from this?
- Longer for discussion themes?
- Very useful event. Should make more of the exhibition opportunities for community groups on the day
- We should have had more time to talk to other tables that had the same theme and ideas as we did as a greater pool of ideas would have been even better

- Although my first LSP Assembly, I on the whole enjoyed it. I felt that because of the vast number of contributors my attention was drifting off, and maybe I didn't get as much out of the meeting as I could have
- Should we have members of general public
- Morning info session need more focus and common approach e.g. only 3 slides
  - 1. Why this was an issue
  - 2. one key change
  - 3. One area for further work
- The hour long session this morning left me shell shocked. Too much detail.
- Regarding the electronic voting. Does it really work? When the voting showed most people attending were very young and it showed hardly any older people it should have been the other way round.
- Although I'm sure everyone enjoyed the lunch, I am sure the council could provide a sandwich lunch thereby saving the residents of Spelthorne some money.



