

## Surrey Fire & Rescue Service

The Fire and Rescue Services is fully committed to Community Safety and delivers it through four major 'strands': Intervention (Response), Protection, Prevention and Resilience.

- Intervention – this is about the service's total response to incidents – from an emergency call through to the people and fire engines dealing with the incident and the appropriate after care.
  - Protection – this is about the statutory obligation on the service to ensure fire safety within buildings. Dedicated teams of Fire Safety Officers work with local businesses and members of the public to enhance fire safety.
  - Prevention – this is about educating the public. This ranges from firefighters undertaking nursery visits through to dedicated schools education. Other forms of Prevention are the Youth Engagement Scheme, Safe Drive Stay Alive, Firewise, Junior Citizen, Partnership Action Days and, of course, free Home Fire Risk Check service.
  - Resilience – this is mainly about the use of national resources which have been provided through Local Government to support any major incident in or outside of Surrey, eg. in Surrey High Volume Pumping units were deployed at the Doncaster floods in July 2007.
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- In the year, the service has promoted 4 national safety campaigns.
  - It has Supported Partnership activities and worked with both statutory and voluntary organisations and delivered against the Borough Plan which resulted in 382 Home Fire Risk Checks being undertaken.
  - Overall this year deliberate fires in vehicles and premises have reduced and there was an overall 79% decrease in malicious calls to the fire service.
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- For next year and beyond, we will:-
    - Consult and work on a new Borough Plan.
    - Fully engage with Partners to increase the level of community safety.
    - Endeavour to increase our performance, reduce the number of incidents we attend through prevention and protection activities and to continue to provide an effective and efficient fire service for the community of Surrey.