

Where to Report Useful Numbers

Spelthorne Borough Council
01753 446326 Direct Services
council@spelthorne.gov.uk
All Council Properties

Airways Housing Society Ltd
01753 690175
airways-housing.co.uk
All Society Properties

Apex Housing Group
01753 466599 Estates
a.burridge@apexhousinggroup.co.uk
All Group Properties

British Telecom
0800 661610
customer.servpayphones@bt.com
For payphones, please quote phone
number. For green junction boxes,
please quote cabinet number and street
name.

Metropolitan Housing Trust
01753 7501 2300
met@mhtr.co.uk
All Society Properties

South West Trains
01753 45 6000650
swt.southwesttrains.co.uk
All Trains and stations

Where to Report Graffiti: Useful Numbers



Railtrack
08457 114141
www.railtrack.co.uk
Bridges, track buildings, walls,
fences and stations



Royal Mail
0845 7740740
www.royalmail.com
For post boxes - please quote box
number and street name



Seaboard Power Networks
01293 577277
kbond@seaboard.com
For Substations- please quote
name and 6-figure number on label.
For any other Seaboard boxes-
please give full postal address,
description and contact number.



Surrey County Council
01784 446317
spelthorne.highways@surreycc.gov.uk
For properties and structures



The Staines Partnership Ltd
01784 465711 Richard Nash
stainespartnership@btopenworld.com
Commercial premises in Staines



Spelthorne Borough

Graffiti Spelthorne



Graffiti is criminal damage
before a crime as well as being
an eyesore. By working
together we can try to wipe the major
offenders and deal with offenders.
Useful information on how to
report and remove it.

Crime's Graffiti Policy

committed to
of offensive graffiti from
ers within
a programme of continu-
graffiti from Council prop-

ord and share
and tags with the Police
images where Council
defaced. We have also
er Agencies to adopt a

arrest anyone involved in
nders can be fined and be
images.



How to Report Incidents to the Police

Surrey Police

If you see a crime in progress, telephone 999, or to report incidents which have happened, telephone 01784 450261 and ask for the Crime Reporting Bureau.



The Police keep a watchful eye and will arrest anyone caught writing graffiti. Please help by reporting incidents of graffiti on your property to the Police. Alternatively report it over the web on:

www.online.police.uk

Crimestoppers

0800 555111

Freephone

If you have information about any crime, but wish to remain anonymous, you can phone Crimestoppers, and you may receive a reward.



How to Get Graffiti

Wiping it out

Most graffiti is made by permanent spray can. It is often easier to remove before it has a chance to dry properly. Areas of graffiti are often added to, so remove it as quickly as possible.

Brush it out

A simple solution to graffiti on wood and painted surfaces is to paint over it. However, the graffiti should first be scrubbed off, particularly when it is a darker colour. Specialised paints are available making removal easier.

Scrub & wash it off

Graffiti on non-porous surfaces such as tiles, shiny bricks and glossy paint can be scrubbed off using a strong detergent. Grease. It is likely that traces will be left, but they will fade a little or be very easily painted over.

Stubborn graffiti

This can be removed with the help of specialist removal products available from hardware stores. However, very much depends on the surface. Always read the instructions before using any of these products.

Alternatively, you may wish to use a professional company listed in the local phone directory.

Disclaimer: The information given in this leaflet is for information only and the Council accepts no liability for damage caused by the removal of graffiti. If in any doubt consult a professional company for advice.