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Spelthorne finalists

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service directory



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Letter from the Leader



Dear Residents,

I would like to start by thanking you for your tremendous efforts in helping to tackle Coronavirus and keeping yourselves and others safe over the past few weeks and months. It has been a year unlike any other and things that we took for granted, such as meeting with family and friends, have been severely disrupted.

In this edition of the Bulletin we have included a four page centre pull-out Service Directory. This includes a comprehensive list of local services that Spelthorne Council deliver for our residents, as well as contact information on how to get in touch and details for all your local Councillors.

Supporting new businesses is a priority for the Council and we will be opening a Business Incubator in early 2021 to provide a base for fledgling businesses to develop their ideas and grow their young businesses. You can read more about this on page 6.

We are passionate about improving housing for homeless people and I am proud to say that two properties we have built in Ashford to provide accommodation for homeless families and single people are nearing completion. We have more about these projects on page 23.

The deadline for the Spelthorne Business Awards has been extended so if you haven't entered yet, you have until 11 December to let us know what makes your business special.

Finally, it just remains for me to wish you a wonderful Christmas. I know the celebrations may have to be a bit different this year, but I hope you have a peaceful break and that 2021 is a better year for us all.

Cllr John Boughtflower, Leader of the Council

✉ cllr.boughtflower@spelthorne.gov.uk

Message from Kwasi Kwarteng MP



I would like to thank residents for their hard work during these difficult and troubling times. I am heartened to hear stories of kindness throughout the Borough in order to protect and support our most vulnerable residents. We must all continue to play our part to Keep Spelthorne Safe and support our local businesses as they look to rebuild from the difficulties of 2020. I was also encouraged by reflections published by Spelthorne Council for Black

History Month, which provided local knowledge, promotes equality and celebrates important people from the past and those who contribute towards society today. It was an honour to write a column for it, which can be read here: www.spelthorne.gov.uk/BHM

Support4Spelthorne



If you or someone you know needs support, please contact Spelthorne Borough Council on: **01784 446446** or email **Covid19welfare@spelthorne.gov.uk**

The dedicated team will ask you a few questions to work out what your needs are and how we can help.

The Support4Spelthorne community helpline is open Monday to Friday, 9am - 4pm.

🌐 www.spelthorne.gov.uk

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Contacts us:

- 🌐 www.spelthorne.gov.uk
- ☎ 01784 451499
- ✉ Spelthorne Borough Council, Council Offices, Knowle Green, Staines-upon-Thames, TW18 1XB

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- 📷 @spelthorneboroughcouncil
- 🌐 Spelthorne Borough Council

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The Bulletin is available in large print and on CD. Please email l.king@spelthorne.gov.uk or call 01784 444260.

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Message from the Mayor



Dear Residents,

This year has been unlike any other, with many restrictions on the activities I would usually undertake as Mayor, such as attending local charity functions. These are an integral part of the Mayor's year to highlight the work of the organisations which drive the heart of our community, so it is very sad that these events have not been able to take place.

During my year as Deputy Mayor, I was honoured to attend many of the local activities on behalf of the Mayor. I was received with great courtesy and able to see first-hand the wonderful works being done all over the Borough and feel the community spirit that is in abundance. I am very optimistic for the future, and hope we will soon be able to join together as before.

I am supporting three charities this year - Spelthorne District Scouts, River Ash Guides and Shooting Star Chase. We have been unable to hold fund raising functions for these fantastic organisations so I would be very grateful for any donations to my JustGiving page.

With Christmas fast approaching, it is the time for families to reunite and enjoy the festive season but please do so with great care to ensure none of your loved ones are put at risk. I will be joining in the Christmas Day activities and look forward to visiting as many of you as possible. I hope your own celebrations go well over Christmas and New Year and on behalf of Barbara, the Mayoress, and myself, I wish you good health and happiness.

Cllr Colin Barnard, Mayor of Spelthorne

✉ mayor@spelthorne.gov.uk ☎ **01784 446275**



Elections: Thursday 6 May 2021

The Electoral Register was published on 1 December 2020 and will remain in force until 30 November 2021. If your name is not on the register, visit **www.gov.uk/register-to-vote** to make an application.

This Register will be used for the Surrey County Council and the Police and Crime Commissioner Elections scheduled for 6 May 2021. If you will be away on this date, you can apply for a postal vote. A timetable for registration and applications can be found on the Council's website.

The Electoral Register is also used by Credit Referencing Agencies to establish where people live when they apply for any form of credit, such as a mortgage, loan, mobile phone contract or hire purchase agreement.

We will ensure that all polling stations are compliant with Government guidelines regarding Covid-19 at the time of the elections but if you are at all concerned about visiting a polling station during the pandemic, you may wish to apply for a postal vote.

For further information visit **www.spelthorne.gov.uk/elections**, email **electoral.services@spelthorne.gov.uk** or call **01784 444218**



Meals on Wheels at Christmas

We will be providing our usual Meals on Wheels service up to, and including, Christmas Eve and will have a limited service on Christmas Day, Boxing Day and New Year's Day for those who are eligible.

For more details or to change your usual arrangements, please contact us on **01784 444265** by **Friday 11 December**

Test and Trace self-isolation payment

If you are asked to self-isolate by NHS Test and Trace and you meet the Government's criteria, you may be entitled to £500 as part of the new Test and Trace Support Payment Scheme. To qualify, you must meet all of the following criteria:

- have been asked to self-isolate by NHS Test and Trace, either because you've tested positive for coronavirus or have recently been in close contact with someone who has
- be employed or self-employed
- be unable to work from home and will lose income as a result
- be currently receiving universal credit, working tax credit, income-based employment and support allowance, income-based jobseeker's allowance, income support, housing benefit and/or pension credit

To apply visit:

www.spelthorne.gov.uk/SIP email **benefits@spelthorne.gov.uk** or call the Benefits team on **01784 446374**



Council Office - Christmas closure

The Council's Customer Service phone lines will close for Christmas from 4.45pm on Thursday 24 December and reopen at 8.45am on Monday 4 January 2021.

The Council's out of hours emergency number is **01784 451499**



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ISI Report, December 2019

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Spelthorne Business Incubator launching next year

The first ever Business Incubator in Spelthorne will be opening its doors in early 2021 to provide a co-working environment for start-up businesses, alongside an exciting programme of business support.

The 5000 sq ft space has been designed to provide a supportive base for fledgling businesses to develop their ideas and grow their young businesses. Bringing businesses together under one roof will provide an exciting and vibrant environment to turn an innovative spark into a strong commercial enterprise.

New technologies such as artificial intelligence, machine learning and cyber-based economies are all helping to inspire businesses of the future and Spelthorne Council is leading the way in supporting entrepreneurs to turn pioneering ideas into tangible products for use in the real world.



Spelthorne Hub Business Incubator

Located in The Summit Centre on the A316 opposite Costco, the Incubator will benefit from the excellent transport links that connect the Borough to London, the South East and beyond. The facility will offer flexible office space and working areas, hot desks, permanent desks and serviced office facilities for both new and existing businesses.

A support programme providing training workshops, seminars and events will be available for the incubator tenants and the wider Spelthorne business community. As businesses develop and outgrow the Incubator, they will be supported in finding their next business location within the Borough.

For more information, email e.development@spelthorne.gov.uk or visit www.spelthorne.gov.uk or <https://sbf.biz>



Spelthorne Business Awards

There's still time to enter the Spelthorne Business Awards!

The categories are:

- Best New Start Up
Sponsored by Federation of Small Business
- Best Business in Staines-upon-Thames Business Improvement District
Sponsored by Staines-upon-Thames BID
- Best Corporate Responsibility Business
Sponsored by Worldwide Energy Logistics
- Best Small Business
Sponsored by A2 Dominion
- Best Exporter of the Year
Sponsored by Heathrow Airport
- Best Franchise
Sponsored by McDonalds
- Best Creative / Innovative Business of the Year
Sponsored by Shepperton Studios
- Healthy Business Award
Sponsored by Everyone Active
- Best Sustainable Business of the Year
Sponsored by Kwasi Kwarteng MP
- Best Business in Ashford and Stanwell
Sponsored by Spelthorne Business Forum
- Best Business in Shepperton and Charlton
Sponsored by The Powerhouse
- Best Business in Staines-upon-Thames and Haleham
Sponsored by Enterprise Holdings
- Best Business in Sunbury and Halliford
Sponsored by The Hazlewood, the Home of London Irish

To enter, visit www.spelthorne.gov.uk/SMBA by **11 December**. A black tie gala dinner to announce the winners will take place on **25 March 2021** at Kempton Park Racecourse.

Supporting high streets

High streets throughout the country have been badly affected by the impact of Coronavirus, with many shops and businesses struggling to stay afloat. Spelthorne Council has been working to support business during this difficult period with a number of measures designed to help them cope with the challenging trading environment and encourage more shoppers back to the high street.

The Council has appointed a full-time town centre manager for Ashford, Shepperton and Sunbury to take a proactive role in the revival of the town centres through project delivery, partnership working and developing new ideas and initiatives.

The Council successfully applied for grants to help make the town centres Covid-secure by providing hand washing stations and updated signage. In Staines-upon-Thames, the mosaic in the high street has been repaired and a web cam and digital screens have been installed to give shoppers better information. More bicycle racks have also been introduced across all towns to support and encourage the uptake of cycling.

Shops and businesses will continue to need support for some time to come and the Council is working to make further help available over the coming months.

Survive, strive, thrive

Spelthorne Council has been working alongside the Rotary Club of Staines and Spelthorne Business Forum to help local businesses stabilise and mobilise their operations in the wake of Coronavirus with a series of webinar events on topics such as strategy, operations, wellbeing, leadership, digital transformation, finance, accounting and planning.



To listen to the webinars, visit [https://sbf.biz/events/category/all events](https://sbf.biz/events/category/all%20events)



Capture Spelthorne 2020 photography competition

This year's photography competition had a fantastic response, with entries from right across Spelthorne capturing the beauty and character of the Borough.

Our judges looked at over 300 entries before choosing the finalists for each category; an exceptionally difficult task given the high standard of photographs.

We look forward to featuring the winners in the spring 2021 edition of the Bulletin. Many congratulations to the following finalists:

My Spelthorne



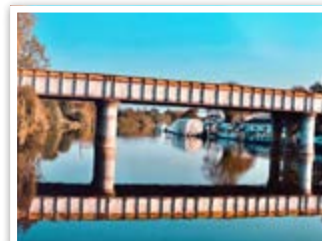
Simon Roe



Andy Blackwell



Monica Chard

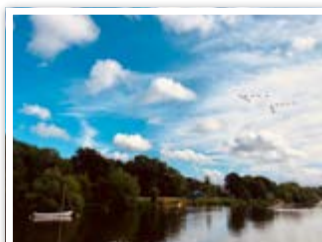


Mason Glazier

Spelthorne in action



Barry Dix



Chris Jones

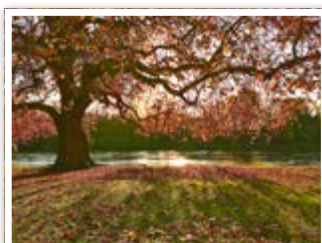


Joanne Ginger



William McCauley

Through the seasons



Chris Lewis



Iain Murray



John Harris



Freddie Whittaker

Spelthorne in business



Monica Chard



Victoria Allum



Tom Moore



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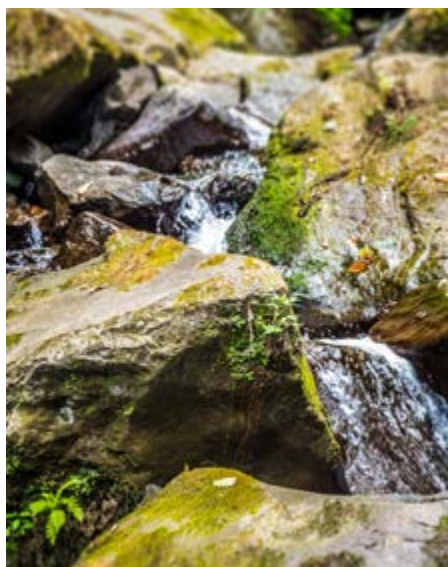
Enhancing the River Ash



Spelthorne Council has been making improvements to the River Ash along the stretch of river between Shortwood North Allotments and Ashford Community Centre.

Co-funded by the Environment Agency and Colne Valley Landscape Partnership, the project has provided a legacy of works, improving the area not only for wildlife but also making it more accessible with upgraded footpaths and nature boards. It is hoped that the site can become classified as a Local Nature Reserve

in 2021. As a Borough dominated by aquatic environments, the Council is keen to utilise these natural features to their full potential to improve the biodiversity of the area and create a pleasant environment for residents.



Living next to a watercourse

If you own land next to a ditch, stream or brook, you are a 'riparian landowner' meaning you are responsible for keeping it clear, even though it may seem to be beyond the boundary of your home or run through a piped section. Ensuring ditches are kept clear is essential to help prevent flooding.

For more information, visit www.surreycc.gov.uk and search 'living near a watercourse'



Greener homes

If you're a homeowner or residential landlord you can apply for a Green Homes Grant voucher towards the cost of installing energy efficient improvements to your home, which could save up to £600 a year on energy bills.

Improvements could include insulating your home to reduce your energy use or installing low-carbon heating to lower the amount of carbon dioxide your home produces.

For more information, visit www.simpleenergyadvice.org.uk or call 0800 444202



£10,000 funding available to keep your home warm

If you are living in a hard-to-heat home and either receive a means-tested benefit or have an annual household income of less than £30,000, then you could be eligible to receive full funding for energy efficiency improvements to save money on your energy bills.



If you think you may qualify for funding, contact Action Surrey on **0800 7832503** who can assess your eligibility over the phone

Spelthorne Litter Heroes

Spelthorne Borough Council has honoured 32 children as ‘Spelthorne Litter Heroes’ for taking part in litter picks across the Borough.

The children, who were nominated by Spelthorne Litter Pickers, have been sent a certificate signed by the Mayor of Spelthorne, Cllr Colin Barnard. The first 32 to be named Spelthorne Litter Heroes are:

Rory Barnes	Sam McKenna
Henry Brown	Ollie Miles
Kamrun Dusanjhi	Rosa Miles
Rohan Dusanjhi	Leo Minas
Eden Gurd	Sonny Minas
Ishana Gurd	Nadia Mouawad
Liam Harrington	Aoife Grimshaw
Lewys Jenson	Ellissa Pawson
Nevaeh Jenson	Gabriella Pawson
Oliver Jenson	Malik Santoudji
Lydia Mouawad	Marlow Somerville-Cairns
Zac Kislingbury	Anya Stevenson
Liam McBride	Joe Tippell
Riley McBride	Max Tippell
Erin McKenna	Lewis White
Lilly McKenna	Oscar White



If you would like to nominate a Spelthorne Litter Hero, email your details and photographs to news@spelthorne.gov.uk. You can also tag us in your photos on our Instagram account [@spelthorneboroughcouncil](https://www.instagram.com/spelthorneboroughcouncil) using the hashtag [#spelthornelitterheroes](https://www.instagram.com/hashtag/spelthornelitterheroes) [#norubbishexcuses](https://www.instagram.com/hashtag/norubbishexcuses) or through Facebook messenger

A climate emergency

Spelthorne Council has declared a climate emergency for the Borough and has joined the growing number of domestic and international authorities that have adopted a carbon-neutral target.

Across the Council’s services, all strategic decisions, budgets and approaches to planning decisions will be aligned with the goal of achieving a shift to carbon neutrality. The Council intends to

accelerate its efforts by introducing greener buildings, transportation, investments and increasing renewable energy.

As a first step, the Council is fully assessing and identifying its own carbon footprint and is planning to launch Community Climate Change Forums to involve residents in making the Borough more sustainable.

For more information, visit www.spelthorne.gov.uk/goinggreen



No rubbish excuses

Spelthorne Council is stepping up its battle against litter with the launch of the #NoRubbishExcuses campaign.

The Council frequently receives feedback from residents regarding the cleanliness of the Borough and know they are keen for us to do more to tackle littering. We, of course, know the majority of residents do not drop litter and are grateful for their help and support in keeping local neighbourhoods clean and tidy. There is, however, a small minority of selfish individuals who persistently drop litter.

During lockdown, our parks, green spaces and river were used and valued by a huge number of people in the Borough but sadly, alongside this came a substantial increase in litter which exceeded anything our enforcement teams have ever had to deal with. As we step into the recovery phase for the Borough, we feel there is no better time to clean up Spelthorne!

There are already regular litter pick events and groups running across the Borough who are energising the community and making a real difference. The Council is showing their support by providing advice and equipment for the litter picks.



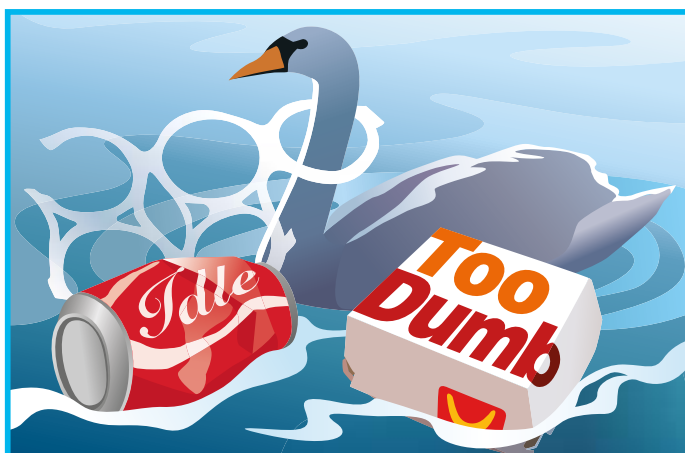
For more details on the campaign, visit www.spelthorne.gov.uk/norubbishexcuses

RESPECT OUR BOROUGH

Please find a bin or take your litter home with you



NOT IN OUR PARKS



NOT IN OUR RIVERS



NOT ON OUR ROADS



NOT FOR OUR WILDLIFE



NOT ON OUR STREETS



NOT IN OUR PLAYGROUNDS

#NORUBBISHEXCUSES

Regain your
freedom with..

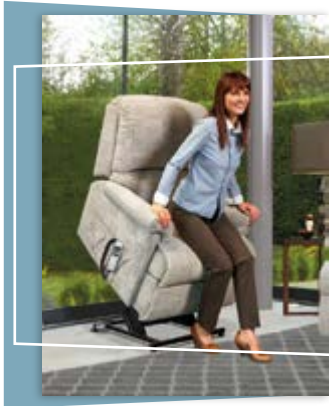
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Spelthorne Home Improvement Agency

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want in your home. We will guide you through the whole process,
helping you with decisions and organising finance, as well as arranging
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Typical jobs include:

- level-access showers
- ramps
- stair lifts
- downstairs toilets.

What will it cost me?

The advice we offer
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under no obligation
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work. The costs of
work can often be
paid for by a grant
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www.a2dominion.co.uk hiaadmin@a2dominion.co.uk

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Directory



Recycling



Community centres



Leisure services



Business grants



Allotments



Customer services



Food parcels



Community safety



Public toilets



Playgrounds and parks



High street recovery



Independent Living



Social housing



Planning



Waste collection



Memorials



Swimming pools and sports grounds






Communications

Your Spelthorne Borough Councillors

Councillors are elected by the local community to represent residents and make decisions about local services, budgets and Council Tax charges. Councillors develop links with the local community, support local organisations and campaign on local issues. You can find your councillors' contact details below.

Ashford Common








Clare Barratt
cldr.barratt@spelthorne.gov.uk

Richard Barratt
cldr.barratt@spelthorne.gov.uk

Bob Noble
cldr.noble@spelthorne.gov.uk

Ashford East








Rose Chandler
cldr.chandler@spelthorne.gov.uk

John Boughtflower, Leader
cldr.boughtflower@spelthorne.gov.uk

Tony Mitchell
cldr.mitchell@spelthorne.gov.uk

Ashford North and Stanwell South








Amar Brar
cldr.brar@spelthorne.gov.uk

Sati Buttar
cldr.buttar@spelthorne.gov.uk

Joanne Sexton
cldr.sexton@spelthorne.gov.uk

Ashford Town








Nick Gething
cldr.getting@spelthorne.gov.uk

Naz Islam
cldr.islam@spelthorne.gov.uk

Olivia Rybinski
cldr.rybinski@spelthorne.gov.uk

Halliford and Sunbury West

Sandra Dunn
cldr.dunn@spelthorne.gov.uk

Tom Fidler
cldr.fidler@spelthorne.gov.uk

Lawrence Nichols
cldr.nichols@spelthorne.gov.uk

Laleham and Shepperton Green





Maureen Attewell, Deputy Leader
cldr.attewell@spelthorne.gov.uk

Mary Madams
cldr.madams@spelthorne.gov.uk

Richard Smith-Ainsley
cldr.smith-ainsley@spelthorne.gov.uk

Riverside and Laleham








Michele Gibson
cldr.gibson@spelthorne.gov.uk

Tony Harman
cldr.harman@spelthorne.gov.uk

Denise Saliagopoulos
cldr.saliagopoulos@spelthorne.gov.uk

Shepperton Town








Colin Barnard
cldr.barnard@spelthorne.gov.uk

Vivienne Leighton
cldr.leighton@spelthorne.gov.uk

Robin Sider BEM
cldr.sider@spelthorne.gov.uk

Staines








Jan Doerfel
cldr.doerfel@spelthorne.gov.uk

Thomas Lagden
cldr.lagden@spelthorne.gov.uk

Veena Siva
cldr.siva@spelthorne.gov.uk

Staines South








Chris Bateson
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Your Member of Parliament



Member of Parliament for the Spelthorne Constituency:
Kwasi Kwarteng MP
020 7219 4017
kwasi.kwarteng.mp@parliament.uk

Key:

- Conservative
- Labour
- Liberal Democrat
- Green Party
- Independent Group
- United Spelthorne Group
- Independent

If you are not sure who your local councillor is, visit: <http://my.spelthorne.gov.uk>. Call Committee Services on **01784 446240** or email committee.services@spelthorne.gov.uk

Spelthorne Borough Council services contacts

Our core opening times are:

Monday – Thursday 8.45am-5pm
Friday 8.45am – 4.45pm

Individual service opening hours are available on our website

www.spelthorne.gov.uk

Some services will be reduced during the outbreak and you may experience longer than usual wait times.

Customer Services

The quickest way to contact us is by emailing directly or phone us Monday to Thursday 8.30am to 5pm and to 4.45pm on Friday. Please contact;

✉ customer.services@spelthorne.gov.uk

☎ 01784 451499



Housing Benefits and Council Tax support

For queries regarding Housing Benefit claims and Council Tax support please contact;

✉ benefits@spelthorne.gov.uk

☎ 01784 446374



Housing Options

For queries regarding Housing Register Applications, Allocations and Homelessness please contact;

✉ housingadvice@spelthorne.gov.uk

☎ 01784 446380

Alternatively, please directly email your caseworker.



Rough Sleepers

If you are sleeping rough, please contact our Rough Sleeper Coordinator directly on this number. (Please note this service may change depending on staffing levels)

☎ 01784 448572



Emergency homelessness outside of office hours

For emergency homelessness queries outside of office hours, please contact;

☎ 01784 451499



Rent Assure property tenant



If you are in a Rent Assure property and fall into difficulties as a result of Covid-19, please contact;

☎ 01784 448611

✉ sra@spelthorne.gov.uk

DFG (Disabled Facilities Grant)



Grants for adaptations to residential properties to enable disabled people to live independently. For further information please contact;

✉ dfg@spelthorne.gov.uk

☎ 01784 448607

Meals on Wheels



People of all ages, who find it difficult or impossible to prepare a daily meal can benefit from Meals on Wheels. At least one hot, nutritious meal a day is very important for healthy living. For further information please contact;

✉ m.wheels@spelthorne.gov.uk

☎ 01784 444265

SPAN (Spelthorne Personal Alarm Network)



SPAN (Spelthorne Personal Alarm Network) is an alarm system aimed to help older or disabled people to live independently in their own homes. Individuals are linked to our Care Centre which can provide help 24 hours a day, 365 days of the year. For further information please contact;

✉ span@spelthorne.gov.uk

☎ 01784 444277

Economic Development



For queries on town centres, business support and economic growth please contact;

✉ e.development@spelthorne.gov.uk

☎ 01784 444224

Leisure Services



For queries on Council run sporting and leisure activities please contact;

✉ leisure@spelthorne.gov.uk

☎ 01784 446433

Planning Duty



For queries relating to general planning advice please contact;

✉ planningdm@spelthorne.gov.uk

☎ 01784 446282

Building Control



For any queries regarding building regulations, applications and dangerous structures please contact;

✉ building.control@spelthorne.gov.uk

☎ 01784 446359

Environmental Health and Licensing



For queries relating to general environmental health and licensing please contact;

✉ eh.commercial@spelthorne.gov.uk

☎ 01784 446291

Overseas Pension



For queries in regards to proof of life for an overseas pension please contact;

☎ 01784 446241

Food waste bins



For delivery of food waste bins or further queries relating to our Neighbourhood Services team please contact;

✉ neighbourhoodservices@spelthorne.gov.uk

☎ 01784 446411

Street Scene



Keeping our streets clean and tidy. Report any issues to:

✉ neighbourhoodservices@spelthorne.gov.uk

☎ 01784 446411

Community Safety



For queries on all aspects of anti-social behaviour please contact;

✉ community.safety@spelthorne.gov.uk

☎ 01784 451499

Communications



✉ communications.marketing@spelthorne.gov.uk

☎ 01784 446432





Supporting local charities

Spelthorne Borough Council has made donations, totalling £71,000 to support local charities and food banks in the Borough which have all played a vital role in supporting vulnerable residents over the past few months.

The money has been granted to the Council by Defra with the aim of providing additional funding to support residents experiencing financial hardship as a result of the Coronavirus pandemic.

The Council elected to use the funds to support the ongoing work in the community carried out by local food banks, an information and advice service to be delivered by Citizens Advice and by working with Voluntary Support North Surrey to administer a hardship fund.

Cllr Maureen Attewell, Deputy Leader of the Council and Portfolio Holder for Community Wellbeing, said: "I want to place on record this Council's appreciation for all the fine work these organisations have been doing and continue to do - they are true local heroes."

For more information about these organisations, visit www.spelthorne.gov.uk/foodbanks, www.voluntarysupport.org.uk and www.citizensadvice.org.uk/local/runnymede_spelthorne

Recognising dedicated volunteers

The Spelthorne Civic Award Trust is now in its 37th year, having been founded in 1983 by Mr Alf Goddard MBE to acknowledge the work of Spelthorne residents who have devoted their time to voluntary service in the Borough.

We are inviting local residents and voluntary organisations to nominate individuals who have given a

minimum of 12 years' service so that the Trustees can consider them for an award. Candidates do not have to live in the Borough but their work should have benefitted Spelthorne residents.

The awards are presented annually in April and a recording of this year's presentation can be viewed on YouTube (search Spelthorne Civic Awards).



Nomination forms and further details are available from the Trust Secretary David Martin, email civicawards@gmail.com. The closing date for nominations is **31 January 2021**



Spelthorne Rentstart

Rebuilding lives in our community.

Rentstart is a local homelessness charity that provides advice to single people and childless couples with a connection to Spelthorne, to help them find affordable rented accommodation. Despite the recent challenges, the number of clients we have assisted so far this year is higher than any previous year since 2009.

If you need Rentstart's help or are interested in becoming involved with our work, email info@spelthornerentstart.org.uk or call **01784 446422**

Home-Start Spelthorne

Home-Start Spelthorne provides young families with support and friendship, helping to overcome isolation and improve mental well-being.

If you are a parent of children under 5 and could benefit from some support or if you would like to join our team of trained volunteers, contact us now.



Email Home Start Spelthorne on info@home-startspelthorne or call **01784 463200**

Changes to Christmas rubbish and recycling collections



Collection	Scheduled collection day	➡	Revised collection day
Recycling	Monday 21 December	➡	Normal collection
	Tuesday 22 December	➡	Normal collection
	Wednesday 23 December	➡	Normal collection
	Thursday 24 December	➡	Normal collection
	Friday 25 December	➡	Monday 28 December
Rubbish	Monday 28 December	➡	Tuesday 29 December
	Tuesday 29 December	➡	Wednesday 30 December
	Wednesday 30 December	➡	Thursday 31 December
	Thursday 31 December	➡	Saturday 2 January 2021
	Friday 1 January 2021	➡	Sunday 3 January 2021
	Monday 4 January 2021	➡	Back to normal

Garden Waste:

Garden waste collections stop from 18 December 2020 and restart 1 February 2021. For more details check your garden waste calendar or visit my.spelthorne.gov.uk

Christmas tree recycling

We will be operating free Christmas tree collections from 11-15 January 2021. Simply remove the base and decorations and leave your tree out with your bins on your usual collection day. If you miss the collection, you can take your tree to the Community Recycling Centre in Shepperton or one of the following drop-off points:

- Fordbridge Park, Ashford
- Manor Park, Shepperton
- Old Bathing Station, Fordbridge Rd, Sunbury



Don't bin that food waste

Up to a quarter of the contents of our rubbish bins is made up of food waste. Recycling your food waste by using Spelthorne's weekly food waste collection service is a great way to stop your rubbish bin filling up as quickly. And because the food waste bin is emptied every week, it means that you don't have food waste hanging around for two weeks between collections. All the food waste we collect is used to generate electricity and fertilizer.

Food waste bins can be ordered for free - email neighbourhoodservices@spelthorne.gov.uk or call 01784 446411

Wrapping paper and cards

You can recycle wrapping paper and cards, as long as they are not lined with foil or plastic, don't have glitter on and don't contain batteries.



Rubbish and recycling collection calendar 2021

All bins must be kerbside by 6am, with the handles facing the road on your collection day.

The calendar below shows which week your rubbish and recycling are collected. Food waste, textiles and small electricals are collected every week on your usual collection day.

January

Mon	Tue	Wed	Thu	Fri
				1
4	5	6	7	8
11	12	13	14	15
18	19	20	21	22
25	26	27	28	29

February

Mon	Tue	Wed	Thu	Fri
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23	24	25	26

March

Mon	Tue	Wed	Thu	Fri
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23	24	25	26
29	30	31		

April

Mon	Tue	Wed	Thu	Fri
			1	2
5	6	7	8	9
12	13	14	15	16
19	20	21	22	23
26	27	28	29	30

May

Mon	Tue	Wed	Thu	Fri
3	4	5	6	7
10	11	12	13	14
17	18	19	20	21
24	25	26	27	28
31				

June

Mon	Tue	Wed	Thu	Fri
	1	2	3	4
7	8	9	10	11
14	15	16	17	18
21	22	23	24	25
28	29	30		

July

Mon	Tue	Wed	Thu	Fri
			1	2
5	6	7	8	9
12	13	14	15	16
19	20	21	22	23
26	27	28	29	30

August

Mon	Tue	Wed	Thu	Fri
2	3	4	5	6
9	10	11	12	13
16	17	18	19	20
23	24	25	26	27
30	31			

September

Mon	Tue	Wed	Thu	Fri
		1	2	3
6	7	8	9	10
13	14	15	16	17
20	21	22	23	24
27	28	29	30	

October


Mon	Tue	Wed	Thu	Fri
				1
4	5	6	7	8
11	12	13	14	15
18	19	20	21	22
25	26	27	28	29

November


Mon	Tue	Wed	Thu	Fri
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23	24	25	26
29	30			

December

Mon	Tue	Wed	Thu	Fri
		1	2	3
6	7	8	9	10
13	14	15	16	17
20	21	22	23	24
27	28	29	30	31

 Rubbish

 Recycling

 Christmas and New Year collections: Any changes will be published separately in the winter edition of the Bulletin and on our website.

Garden Waste:

If you are part of the alternate weekly garden waste scheme visit **my.spelthorne.gov.uk** to check when your next collection will be. This is a paid for service.



For more details, please visit
www.spelthorne.gov.uk/kerbsidecollections, email
neighbourhoodservices@spelthorne.gov.uk or call 01784 451499



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Commercial waste company launched for local businesses

The Council has launched a new commercial waste company called Spelthorne Direct Services Limited.

Based in Spelthorne, our collection service is available to all businesses to help you reduce your waste and recycle more. As a valued customer and part of our business community, we will provide you with a service that meets your needs and values you as a client.

Spelthorne Direct Services offers general waste, dry mixed recycling and food waste collections and will be introducing further services in the coming months.



We also offer a green/garden waste service to private residential estates, housing associations, industrial estates and businesses.

To discuss your commercial waste collections or for a comparison quote, please email customerservices@spelthorndirectservices.co.uk or call Graham or Zoey on 01784 605620

Spelthorne in Bloom 2020

Judging for the 31st Spelthorne in Bloom competition took place during July and awards were presented individually to the winners by the Mayor of Spelthorne, Cllr Colin Barnard, in October. We would like to congratulate everyone who took part and thank them for helping to make our Borough a colourful and pleasant place to live.

Best Kept Front Garden and Best New Entrant
15 French Street, Sunbury

Best Kept Place of Worship
St Mary's Church, Stanwell

Best Kept Public Building/Community Garden
Stanwell Community Allotments

Best Small Pub
The Feathers, Laleham

Best Riverside Garden
Stepping Stones, Laleham

Best School Scarecrow
St Michael's Primary School, Ashford

Best School Garden
Meadhurst Primary School, Ashford

Best Hanging Basket
29 Templedene Avenue, Staines

Best Environmental Planting Project and Best in Show
Stanwell Community Allotments

Best War Memorial
Stanwell War Memorial

Best Large Pub
The George, Staines

Best Kept Allotment
Plot 1A Town Lane, Stanwell

Best School Recycling Project
Riverbridge Primary School, Staines

Winner of the children's poster competition
Ayla from Hawkedale Primary School in Sunbury



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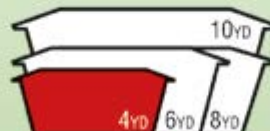
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Support for homeless people

Metropolitan Thames Valley Housing (MTVH) has won a five-year contract to provide an intensive housing management and resident support service at the White House and Harper House in Ashford, both due to open in May 2021.

Located on Fordbridge Road in Ashford, Harper House will bring local homeless families back into the Borough and out of Bed & Breakfast accommodation. The new development includes 20 self-contained flats, gardens and car parking.

The White House on the Kingston Road will comprise 27 en-suite rooms with shared kitchens and

four self-contained studio flats for single homeless people who need support in moving to more settled accommodation. Over the next six months, MTVH and the Council will be working together with local partners and health care teams to ensure residents are well supported.

MTVH is the second largest provider of social housing in the Borough and will provide on-site staff, bespoke training, support and education packages for residents.



Artist impression of White House Hostel.

For full details on these two developments visit www.spelthorne.gov.uk/harperhouse and www.spelthorne.gov.uk/whitehouse

Future Staines

Production of a Development Framework for Staines-upon-Thames is underway, which will provide a structure to shape and transform the town. Consultants, David Lock Associates, are leading on this work and a new cross-party working group has been set up to help steer the project.

The Development Framework is an important element of the new Local Plan as it will set out the opportunities for Staines to deliver new homes, commercial activity and vital infrastructure, whilst addressing key issues such as how traffic problems can be managed, improving public

transport links, capitalising on the riverside frontage and enhancing the environment and public spaces. Input from our communities will be key to ensuring the Development Framework is visionary and forward thinking.

David Lock Associates are reviewing and analysing all of the information gathered so far and will shortly begin a targeted consultation with key stakeholders. Following this we will move to the Issues and Options stage and undertake a full public consultation.

For more information, visit www.spelthorne.gov.uk/stainesdevelopmentframework

Housing First

Housing First is a new service which offers a different approach to tackling homelessness by providing intense wrap-around support to homeless people with multiple and complex needs. It gives people a safe home of their own and puts in place a support network to help them sustain their tenancy, reintegrate into society, and ultimately thrive.

To be eligible, clients must be locally connected to Spelthorne, single or childless couples, be known to local services, have experienced long-term homelessness or be at risk of homelessness and have multiple, complex needs.

If you think you may be eligible, please speak with your Housing Officer at A2Dominion or Spelthorne Borough Council, email spelthornehf@a2dominion.co.uk or call 07979 119359



Spelthorne scales down housing numbers

Spelthorne Council has announced that it intends to revise the housing target set out in the new Local Plan, following criticism of the Government's formula for calculating the number of new homes needed.

The decision to use a lower figure follows a recent Government consultation which proposes a revised method for calculating housing need that would see Spelthorne's housing need figure reduced from 606 homes per year to 489. Whilst there are no guarantees that this new methodology will be adopted once the Government has concluded the consultation, it represents the most likely figure at this stage and enables further work to continue on the Local Plan.

The lower figure means that many of the sites proposed to be allocated for housing will no longer be needed and the Council will be considering which to take out. Following its own consultation on 'Preferred Options' for the Local Plan which took place between November 2019 and January 2020, it is clear that residents have significant concerns over the amount of housing needed, the need for infrastructure to support this growth, and the development of Green Belt sites.

There will be a further public consultation on Spelthorne's Local Plan before it is submitted for examination by an independent inspector.

For more information, visit www.spelthorne.gov.uk/localplan



Leisure Directory

Our Leisure Directory is a really useful resource, full of activities to enable you to make the most of your leisure time in Spelthorne.

From badminton to bridge, railways to rowing and horticulture to history, there's something to suit all ages and interests.

To view our online directory, visit www.spelthorne.gov.uk/leisuredirectory



Low-energy Leisure Centre planned for Spelthorne

The Council has given approval to pursue a planning application to build a new leisure centre in Knowle Green, Staines. This application will be submitted towards the end of the year with the aim of starting construction of the new centre around mid-2021.

As part of Spelthorne's commitment to become a carbon neutral council, the planned new leisure centre would be the first in the UK to be designed and built to fully meet the ultra-low energy Passivhaus standard.



Artist impression of the proposed new Leisure Centre.



Visit Staines by boat

A new jetty has been installed on the banks of the River Thames in Staines to allow tour boat passengers to access the town.

Located by Memorial Gardens, boat companies will be able to use the new jetty to pick up and drop off visitors exploring the area. French Brothers cruises will become the first users of the jetty, but all operators will be able to apply for use.

Spelthorne's River Thames Task Group, whose primary objective is to enhance access and activities along Spelthorne's 12 mile stretch of river, commissioned the jetty.



Light Up Stanwell!

The Light Up Stanwell Christmas celebrations will continue this year with a fun and festive virtual Christmas lights switch-on Zoom event. Tune in on Friday 4 December at www.christmasinstanwell.org to speak with Santa and Mrs Claus, all the way from the North Pole!! This special event will also feature children's entertainer Jelly Kelly, sing-along Christmas carols, and of course the great Christmas lights countdown and switch-on.

Competition

During Light Up Stanwell one lucky household will receive a special prize delivered, live on air, by Santa Claus himself!! This star prize will go to the house with the best Christmas decorations in Stanwell. To help get you in the Christmas spirit, the Light Up Stanwell Committee, in partnership with Spelthorne Council, is providing free festive craft materials and decoration design ideas.

For more information about Light Up Stanwell, free craft resources and to enter the competition, visit www.christmasinstanwell.org

Specsavers Surrey Youth Games 2021

Team Spelthorne registrations for the 2021 Specsavers Surrey Youth Games open in February.

The Surrey Youth Games is the largest annual youth sports festival in Surrey. Sponsored by Specsavers, the main aim of the Games is to provide opportunities for young people to try new sports and increase their activity levels. In 2019, around 400 participants aged 6-16 enjoyed six weeks of free coaching sessions across 12 different sports in the lead up to the event. Team Spelthorne entered 24 teams at last year's Games.

To be eligible for Team Spelthorne, you must either live or go to school in the Borough. All sports are suitable for beginners and participants must not be part of a club in the sports they choose to take part in. Thanks to sponsorship from Everyone Active and Shepperton Studios, Spelthorne Borough Council is able to offer the training sessions free of charge.

The 2021 Specsavers Surrey Youth Games will take place on 19 and 20 June at Surrey Sports Park in Guildford.



For more information about the Games, visit www.spelthorne.gov.uk/surreyyouthgames

Walking for Health

The Spelthorne Walking for Health Scheme is part of a national accredited scheme which helps people improve their health and fitness. Designed for beginners, the



walks are between one and three miles in length and take place three times a week in various areas of the Borough and surrounding areas. Everyone is welcome.

For more information and a programme of walks, visit www.spelthorne.gov.uk/walkingforhealth. To book a place, please email leisure@spelthorne.gov.uk or call 01784 446433

Cycling for Health

Spelthorne's Cycling for Health Scheme offers organised rides of between 7-12 miles every fortnight, starting within the Borough and riding through surrounding areas. Rides take place during the week and are aimed at older adults who are getting back into cycling. All rides are free of charge.

For more information or to book a place, visit www.spelthorne.gov.uk/cyclingforhealth or call 01784 446433

Family orienteering

Xplorer is the perfect outdoor activity for families, offering a friendly orienteering challenge that is educational and fun. The aim is to find a number of markers that are located around the park using a simple map.

Our Christmas Xplorer event takes place between 10.30am-12.30pm on Tuesday 22 December at Ashford Recreation Ground on Clockhouse Lane. The sessions are free but you need to book your place in advance on our website.

The event will go ahead in line with social distancing guidelines but may be cancelled if Covid-19 restrictions change.



For more information on Xplorer or to book a place, visit www.spelthorne.gov.uk/xplorer

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Remembrance Sunday

In light of the ongoing situation with Coronavirus, public Remembrance parades and wreath laying ceremonies could not be held this year but the Council was keen not to let the occasion go unmarked and moved its commemorations online by sharing videos of local councillors laying wreaths at each of the war memorials.

Cllr Robin Sider BEM, Spelthorne's Armed Forces Champion, said: "We are acutely aware that 2020 marks the 75th anniversary of the end of the Second World War. It was only right that Remembrance



Sunday should not pass without being suitably marked so we made the decision to move the commemorations online to ensure public safety and enable residents to join with us in remembering those who paid the ultimate sacrifice for our country."

To view the online Remembrance commemorations, search Spelthorne TV on YouTube.

Unitary update

Surrey Leaders welcome the Ministry of Housing, Communities and Local Government's (MHCLG's) recent announcement and clarity on local government reorganisation. MHCLG makes it clear there is no compulsion for proposals for reform of local government in two tier areas nor a need for structural change, but that any work going on should:

- be based on locally-led improvements
- be based on locally-led proposals for any council restructuring, rather than top-down Whitehall solutions being imposed on local areas

Cllr John Boughtflower, Leader of Spelthorne Borough Council, said: "We are pleased to hear this announcement from government and welcome having more clarity around this important issue. As a Council we have always said that whichever model of governance we choose at county level, we must ensure the needs of residents are put first and the best interests of local areas, and different groups within our Borough, are fully represented. I look forward to continuing to work with our residents and the other councils in Surrey to develop a strong vision for the future."

For more details, visit
www.spelthorne.gov.uk/yourfuture

New Residents' Forum

A new monthly Forum has been introduced to enable Residents' Associations to discuss local issues with Spelthorne Council's leadership team.

At the first meeting, held online in September, the Residents' Associations were asked to list the top five priorities for their areas. This helped to identify the most common issues, which were:

- Spelthorne's Local Plan (and preserving Green Belt land)
- The proposals for a unitary authority
- HGV traffic
- Regeneration and support for high streets
- 20 mph speed limits

Deputy Leader, Cllr Maureen Attewell, said: "The Residents' Forum is designed to give Residents' Associations a 'stronger voice' by providing a direct link to the leaders of the Council and senior staff members. The first meeting went very well and gave us the opportunity to understand more about the issues which are causing concern for individual areas, identify the steps we can take to tackle specific problems and make positive changes for the benefit of local residents."

For more details, visit
www.spelthorne.gov.uk



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Fordbridge Veterans' Hub



A new drop in service for ex-servicemen and women is coming soon to Fordbridge Fire Station in 2021.

Established by the Spelthorne Armed Forces Partnership, the Veterans' Hub will meet on the fourth Tuesday of every month from 10.30am – 1pm and provide an opportunity for ex-service personnel to come together to have a brew and a banter. Support will be on-hand each month from different charities to provide expert advice and to signpost users to appropriate sources of help.

Cllr Robin Sider BEM, Chairman of the Spelthorne Armed Forces Partnership said: "At a time when we are facing significant uncertainty and long periods of isolation, it has never been more important for veterans to reach out if they need support. We hope Fordbridge Veterans' Hub will make a difference, providing an important resource and enabling ex-servicemen and women to come together to support one another at this difficult time."

Current restrictions have prevented the Hub from launching this autumn but it will open as soon as it's safe to do so. In the meantime, if you're a veteran why not join Fordbridge Veterans' Hub's online community, search @Fordbridgehub on Facebook or Twitter.

If you or a family member has served and needs help, visit the Council's website at
www.spelthorne.gov.uk/afc for support and information.



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The prospect of restrictions on our everyday lives look set to continue this winter so families are choosing Rivermede Court Care Home to look after their loved ones; not only for the personalised care we provide but also for the reassurance, safety and companionship we can bring.

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