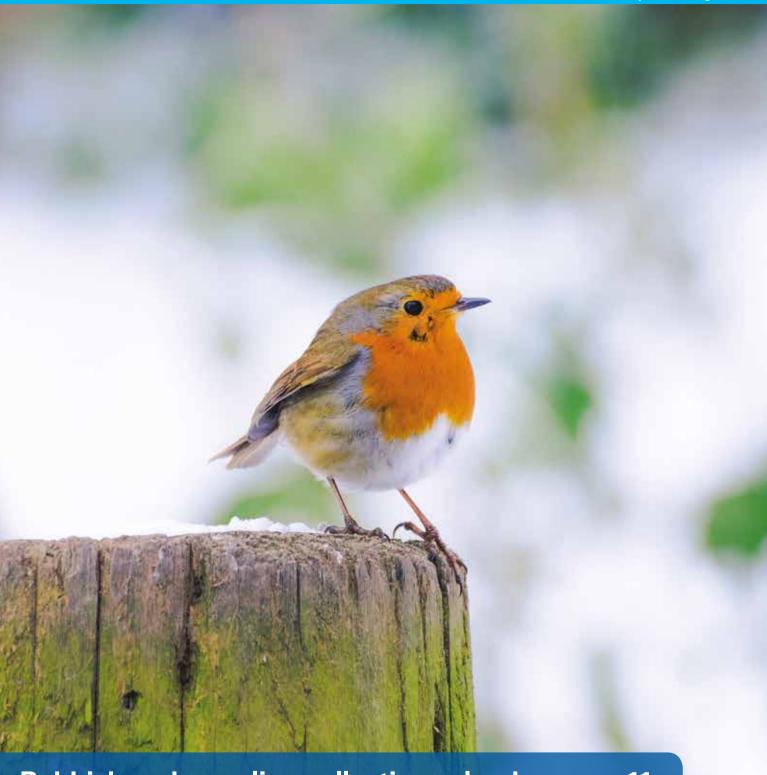
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eNews - sign up

Spelthorne Council produces a monthly electronic newsletter containing news, events, planning applications and more.

(i) To sign up for the newsletter visit www.spelthorne.gov.uk/enews

Keep in touch

Follow Spelthorne Council on Facebook. Twitter and YouTube.



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visit www.youtube.com and search for 'Spelthorne TV'

Council meetings

For a list of all the Council meetings, please visit www.spelthorne.gov.uk/ councillors-committees and select 'calendar of meetings' or call Committee Services on 01784 446240.

My Alerts

Sign up to the 'My Alerts' service to receive regular emails from the Council which include rubbish/recycling collection reminders, local planning applications, job vacancies, events and news. To register visit

www.spelthorne.gov.uk/myalerts

CDs and large print copies of the Bulletin are available for blind or partially sighted residents, please email I.king@spelthorne.gov.uk or call **01784 444260**.

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Your local MP is Kwasi Kwarteng

Address: House of Commons, London, SW1A 0AA Website: www.kwasi4spelthorne.org.uk

email: kwasi.kwarteng.mp@parliament.uk

Telephone: 0207 219 4017

Kwasi Kwarteng MP holds regular advice surgeries on Friday afternoons at his constituency office,

For an appointment email Sarah at sarah.knight@parliament.uk or call 0207 219 4017.

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Dear Residents,

Now that we are approaching the end of the year, it is a good time to reflect on the things we have been able to achieve. This is once again a year of significant progress for the Borough.

I am often asked why we are investing in commercial properties. The simple answer



is that we believe we have no viable alternative. Our investments now generate more income than we get from Council Tax and is being used to maintain and enhance Borough services which would otherwise be under threat. These include those services that affect the most vulnerable in our communities such as meals on wheels, day centres and personal alarms, as well as those that affect us all, such as boosting recycling, keeping the grass verges cut, and protecting nighttime street lighting.

Our more recent purchases are set to help us to progress a number of schemes to create much needed additional housing for our residents. We are of course aware of the infrastructure implications of additional housing but we can't ignore the fact that, for a growing number of residents, finding a suitable home they can afford has become increasingly difficult. I am delighted that we can help meet these aspirations.

I am also proud of the strong and determined stance we are taking to get the best possible deal for our residents as Heathrow shape their plans for expansion. We want airport-related development to be proportionate, to include some green space to separate the airport from our communities, and for there to be meaningful legacy benefits to compensate those most affected, as well as make the most of the economic benefits that expansion can bring to our Borough.

At this special time of year, I want to assure you all that I remain committed to work hard to make Spelthorne an even better place to live, work and do business. I wish you all a peaceful and happy Christmas.

(i) Cllr lan Harvey, Leader of the Council email cllr.harvey@spelthorne.gov.uk

Message from the Mayor



Dear residents.

For me, as Mayor of Spelthorne, the last seven months have been a great privilege. Although I have lived in the Borough for nearly 40 years, I was not aware of all the many treasures it

has to offer or the myriad of organisations which thrive among us.

I have thoroughly enjoyed visiting all parts of our Borough and have received a warm welcome wherever I have gone. There are many unsung heroes locally who give their time unstintingly. These are the huge band of volunteers, without whom many of our organisations would not be able to function, or not as effectively as they do.

Huge thanks to those of you who have supported fund raising events for my four charities - East to West, Rentstart, Shopmobility and The Penrose Club. We will be raising more funds at the 'Spelthorne's Got Talent' finals being held at Halliford School at 7.30pm on 22 March and I hope many of you will be able to join me for that.

I have always loved Christmas! I look forward to every aspect leading up to it and will be visiting some of our local organisations on Christmas Day this year.

I hope, however you are celebrating the Christmas period, that it is a special time for you. I wish you a very happy and healthy Christmas and send you all my good wishes for 2019.

Ja H. Poller

Cllr Jean Pinkerton OBE, Mayor of Spelthorne

© Contact the Mayor's office by email at mayor@spelthorne.gov.uk or call 01784 446275.



100 Years - Spelthorne Remembers

Remembrance events for this special year, in which we commemorated the centenary of the end of the First World War, included a special event for schools and a remembrance concert at Staines Methodist Church.

Six of the Royal British Legion's 'Silent Soldiers' were placed around the Borough as a tribute to those who died and to support the valuable work of the Royal British Legion.

The Council also planted 100 trees in Thameside, Laleham Park, to mark the anniversary and provide a lasting legacy. An information board setting out the significance of the Centenary Wood has been placed near the site and an opening ceremony was held on 14 November.







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Spelthorne Leisure Centre Knowle Green, Staines-upon-Thames 01784 493493

Sunbury Leisure Centre Nursery Road, Sunbury-on-Thames 01932 772287





Everyone Active manages these facilities in partnership with Spelthorne Borough Council.

*Offer valid until 31/12/18 on fitness annual memberships, UK 16+. A joining fee applies and varies by centre. Annual membership – full price must be paid in advance. See www.everyoneactive.com/HappyChristmas for full terms.

Seal of approval for Council car parks



Twelve of Spelthorne Council's car parks have been given Park Mark® accreditation by the British Parking Association (BPA), meaning that they are recognised as having measures in place to ensure the safety and security of customers and their vehicles.

Park Mark sets challenging standards and helps drivers to feel confident about leaving their vehicle. The assessment is carried out by an independent panel including an inspector from the BPA and two representatives from Surrey Police.

Spelthorne Council's Park Mark accredited car parks:

- Elmsleigh Surface, Staines-upon-Thames
- Elmsleigh Multi Storey, Staines-upon-Thames
- Riverside Surface, Staines-upon-Thames
- Tothill Multi Storey, Staines-upon-Thames
- Lammas Park, Staines-upon-Thames
- Thameside, Laleham
- Laleham Park
- Manor Park, Shepperton
- Orchard Meadow, Sunbury
- Thames Street, Sunbury
- Old Bathing Station, Sunbury
- Walled Garden, Sunbury

(i) For more information about the Council's car parks email car.parks@spelthorne.gov.uk, call 01784 459355 or visit www.spelthorne.gov.uk/charges

Free late night parking

Spelthorne Council is pleased to announce that parking will be free of charge in selected Staines town centre car parks for late night shopping on Thursday evenings in the run up to Christmas (6, 13 and 20 December).

The offer applies after 4pm in the following Council car parks: Elmsleigh multi storey/surface, Tothill, Elmsleigh Road, Riverside surface, Bridge Street and Kingston Road car parks.

Do you know a dedicated volunteer?

Do you know an individual who has given at least 12 years' service to volunteering in the Borough and would be a worthy recipient of a Spelthorne Civic Award?

A presentation evening to celebrate the work of these dedicated volunteers is being held on 9 April 2019 at the Council offices in Knowle Green. The deadline for nominations is **31 January 2019**.

(i) For a nomination form email Carol Davies at candodavies@tiscali.co.uk or call 01784 255432.

Local elections: Thursday 2 May 2019

The Electoral Register was published on 1 December 2018 and will remain in force until 30 November 2019. If you are not on the Register you can visit www.gov.uk/register-to-vote to make an application. Once your application is successful we will write to confirm or let you know if we need more information.

This Electoral Register will be used for the Spelthorne Borough Council Elections scheduled for Thursday 2 May 2019. It would also be used for any snap General Elections or Referenda. If you will be away on this date, you can apply for a postal vote – please contact the Electoral Services team for details.

The Electoral Register is also used by Credit Referencing Agencies to establish where people live when they apply for any form of credit such as a mortgage, loan, mobile phone contract or hire purchase agreement. Residents who are not on the Electoral Register may find it more difficult to obtain credit.

For further information including the deadlines for registration and postal votes applications, visit www.spelthorne.gov.uk/elections, email electoral.services@spelthorne.gov.uk or call 01784 444218.

Animal welfare – changes to licensing rules

From 1 October 2018, new laws were introduced that affect animal businesses such as dog breeders, pet shops, boarding establishments, riding establishments and people who keep or train animals for exhibition. The new regulations put in place more protection for animals

in licensed premises and widen the scope for those that need to be licensed.

The new system also introduces a star rating scheme ranging from one-star to a maximum of five-stars for those businesses which can demonstrate higher standards. Members of the public using licensed premises for buying animals or using their services are encouraged to ask the business what their star rating is.

Anyone who boards animals during the day, breeds dogs for sale, or who keeps exhibition animals and who is not currently licensed should contact Spelthorne Council as soon as possible.

(i) For more details visit www.spelthorne.gov.uk, email eh.commercial@spelthorne.gov.uk or call 01784 446291.

Spelthorne Sports Awards

The sporting success of local players, coaches and volunteers was celebrated at the annual Spelthorne Sports Awards at Shepperton Studios on Tuesday 9 October.







The guest speaker for the evening was Olympic rowing silver medallist, Debbie Flood. Congratulations to the following winners:

Award category	Winner
Active Surrey Coach of the Year	Roger White
Disability Sports Award	John Hobbs-Mallyon
Sports Club of the Year	Littleton Sailing Club
Volunteer of the Year	Jo Lloyd
Sports Personality of the Year	Chloe Ackerman
Young Sports Personality of the Year	George Waters
Sports Team of the Year	Charlie Tate and Adam Upcott
Young Sports Team of the Year	Spelthorne Gymnastics Elite
	Acrobatic Team
Young Volunteer of the Year	Starksy Torchia
Outstanding Service to Sport	Lynne Morgan
School of the Year	Springfield Primary School
Gerry Ceaser Special Recognition Award	George Sudderick

Active 10

There are many ways of achieving the 150 minutes of exercise recommended for adults each week and even brief bouts of activity offer benefits.

For instance, if you can't fit in one 30-minute walk, try three 10-minute walks instead. What's most important is making regular physical activity part of your lifestyle. Walking briskly for just 10 continuous minutes counts as exercise. Each 10 minute burst of exercise is known as an "Active 10."

A regular brisk walk can make you feel better in so many ways. It can boost your energy, clear your head and lift your mood. It can help people with lower back pain and those at risk of high blood pressure. It's also great for your longterm health, reducing your risk of serious illnesses like heart disease, type 2 diabetes, dementia and some cancers.

i Visit www.nhs.uk/oneyou/active10



SPELFHORNE Staines Park Commercial Road. TW18 2QJ

Saturday Craft Club

Our fun Saturday morning craft club provides a creative environment for children aged 5-7 (10am) and 8-11 (11.30am) to develop their interest in arts and crafts and create their own masterpieces under the supervision of our experienced staff.

The sessions are held at the Resource Centre during term-time and cost just £4.80 per week (payable in advance at the beginning of each half-term).

(i) To book a place visit www.spelthorne. gov.uk/craftclub or call Leisure Services on 01784 446433.

Leisure Directory 2019

Published in January 2019, our Leisure Directory is a really useful resource, full of activities to enable you to make the most of your leisure time in Spelthorne. There's something to suit all ages and interests.

 Pick up a copy from your local library, leisure centre, the council offices or download a copy at www.spelthorne.gov.uk/ leisuredirectory

Staines 10k



The 2019 Staines 10K will be held on Sunday 12 May 2019. Registrations open on 1 February 2019.

(i) For further information or to register, visit www.staines10k.co.uk

Glow Badminton

This is pure fun - playing badminton in the dark with music, UV lighting and glow-in-the-dark shuttles, plus lots of UV war paint!

Join our Christmas event on Saturday 22 **December** at Matthew Arnold Sports Centre, Kingston Road, Staines-upon-Thames, TW18 1PF.

Family session: 10 -11am

Adults only: 11am -12noon (age 16+)

Cost: £6 per person

(i) To purchase tickets visit Facebook and search Glow Badders.









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Bin that poo – any bin will do!

We provide dog poo bins at many locations throughout Spelthorne but

dog walkers can put their bagged dog poo in any Council bin.

We have made some changes at the Lammas Park in Staines-upon-Thames and you will find new bag dispensers at the entry and exit points.

These improvements will be coming to a park near you soon.

(i) For more information email neighbourhoodservices@spelthorne. gov.uk or call 01784 446411.

Living next to a watercourse

Do you have a watercourse such as a ditch, stream or river running through or alongside your property? If so you are probably a 'riparian owner' meaning that you are responsible for its maintenance.

(i) To find out more, read Surrey County Council's good practice guide at

www.spelthorne.gov.uk/watercourse-maintenance



Priority Services Register

Most utility providers offer

a free Priority Services Register for vulnerable customers such as the elderly, those with a disability, long-term illness or people living with young children. Customers on the register can get additional support and services, such as different bill formats, advanced warning when there is a planned supply interruption, and priority support in an emergency.

Contact your utility provider for more details.



Spelthorne Junior Citizen

During September over 1,000 year 6 pupils from 20 Spelthorne primary schools attended Spelthorne Junior Citizen, a one-day event designed to help children stay safe and learn important life skills. The children took part in interactive workshops which taught them about staying safe and being good citizens. Topics covered included first aid, stranger danger, fire and water safety and contacting the emergency services.

The Mayor of Spelthorne, Cllr Jean Pinkerton OBE, said: "Junior Citizen provides an excellent way of equipping young people with the knowledge and confidence they need to deal with potentially dangerous situations. The workshops are specifically designed to get the information across in a way that is interesting and relevant to the children."

Junior Citizen has been running for over ten years and is organised by Spelthorne Borough Council with support from the Surrey Police and Crime Commissioner, Surrey Fire and Rescue, Surrey Police, RNLI, South Western Railway and St John Ambulance.

Spelthorne Tree Wardens

This year, Spelthorne Tree Wardens celebrate 20 years of planting and caring for the trees in our community.

Much has been achieved over the 20 years and evidence of this can be seen all around the Borough. Hawke Park in Sunbury-on-Thames is a good example of the group's work with tree and hedge planting schemes being used to enhance the area.

The Tree Wardens can help with tree planting requests for a donation of £35.

(i) For more information email Dave Woods at dj.woods@talktalk.net or call 07717 473124.



Thank you to all the residents who took the time to speak to us at our road show events in Staines-upon-Thames. Your experiences of food waste, textile and small electrical collections are valuable feedback for us and help us to improve our service whilst caring for the environment.

We are pleased many of you like the convenience of the weekly collection service which saves you having bags of unwanted clothes, old electricals and food waste in your home. You said you like:

- that collections are weekly so you don't have the smell of old food in your rubbish bin
 - space being saved in your bin which is collected every two weeks
 - doing your bit to help the environment

Some of you who had moved house told us that the food waste caddy hadn't been left by the previous owner and you didn't know where to get one. We have caddies, free to collect, from the council offices at Knowle Green or your local community centre. Alternatively visit

www.spelthorne.gov.uk/kerbsidecollections to arrange for a new caddy to be delivered.



Recycling made simple

If you are unsure what items you can recycle and where, the quickest and simplest way to check is by using our recycling search tool and app which you can find on our website at

www.spelthorne.gov. uk/recycling-search

Your textiles raise money for charity

Thanks to you using our weekly collection service for your unwanted textiles, this year we have been able to donate £400 to CREST Cancer Support and £400 to Home Start Spelthorne.

We hosted a poll on our website between June and September asking you to vote for the charity you would like to receive a donation in 2019 and we are pleased to announce that Princess Alice Hospice received the most votes. Thank you to everyone who voted.



No Christmas cards or wrapping paper in your recycling

Please do not put any Christmas cards or wrapping paper in your

light green recycling bin as they may contain glitter, plastics or foil which are not recyclable. Please put them in your dark green rubbish bin.

Please keep recycling your cardboard, newspapers, magazines and paper envelopes.

Rubbish and recycling collection calendar 2019

All bins must be kerbside by 6am, with the handles facing the road on your collection day.

The calendar below shows which week your rubbish and recycling are collected. Food waste, textiles and small electricals are collected every week on your usual collection day.



February 2019						
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Jul	July 2019					
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No	November 2019						
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December 2019						
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16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Food waste, textiles and small electricals are collected every week on your usual collection day

- Rubbish
- Recycling
- Any changes to 2019 Christmas and New Year collections will be published separately in the winter edition of the Bulletin and on our website.



Garden waste

If you are part of the alternate weekly garden waste scheme visit http://my.spelthorne.gov.uk to check when your next collection will be. This is a paid for service.



(i) More information about all kerbside collections and what you can put in each bin/bag can be found at www.spelthorne.gov.uk/kerbsidecollections, email neighbourhoodservices@spelthorne.gov.uk or call 01784 451499.



Winter art open day Saturday 22 December, 10am-2pm

Come along to the Resource Centre and have fun with your children making winter-themed crafts.

This activity is for families with dhildren aged 3-11 years (a parent/carer must be present throughout).

Entry £1 per child (50p for siblings No need to book.

(i) www.spelthorne.gov.uk/resourcecentre



20 December Free Christmas Xplorer

Xplorer is the perfect outdoor activity for families, offering a friendly navigation challenge that is educational and fun.
Using a simple map the aim is to find a number of markers.

Our free Christmas Xplorer event will be taking place on 20 December at Kenyngton Recreation Ground, Sunburyon-Thames from 10.30am-12.30pm.

For more information email leisure@spelthorne.gov.uk or call Leisure Services on 01784 446433.

Free Christmas tree collections

Spelthorne Council is offering a free kerbside collection of real Christmas trees from 7 – 18 January 2019. Simply leave your tree on your property boundary by 6am on your rubbish or recycling collection day – you do not need to call and register. Please remove the tree from its pot or stand and take off all the decorations.

Alternatively take your tree to one of the following drop off points:

- Fordbridge Park, Ashford
- Manor Park, Shepperton
- Old Bathing Station, Fordbridge Road, Sunbury on Thames

Email neighbourhoodservices@spelthorne.gov.uk or call 01784 446411 for further information.





Council Office Christmas

The Council Offices in (nowle Green will be closed from 4.45pm on Friday 21 Desember until 8.45am on Wednesday 2 January 2019.

iThe Council's out of hours emergency number is 01784 451499

Seasonal rubbish and recycling collections

Collection	Scheduled collection day	=	Revised collection day
Recycling	Monday 24 December	=	No change
	Tuesday 25 December	=	Thursday 27 December
	Wednesday 26 December	=	Friday 28 December
	Thursday 27 December	=	Saturday 29 December
	Friday 28 December	=	Sunday 30 December
Rubbish	Monday 31 December 2019	=	No change
	Tuesday 1 January 2019	=	Wednesday 2 January 2019
	Wednesday 2 January 2019	=	Thursday 3 January 2019
	Thursday 3 January 2019	=	Friday 4 January 2019
	Friday 4 January 2019	=	Saturday 5 January 2019
Recycling	Monday 7 January 2019	=	Back to normal



Garden waste collections are finishing for the winter. For more details check your garden waste calendar or visit http://my.spelthorne.gov.uk

i email customer.services@spelthorne.gov.uk or call Customer Services on 01784 451499.

Spelthorne Santa Stroll

Come and join in the festive spirit by joining the Spelthorne Santa Stroll. This is a free family event and all participants are invited to wear fancy dress if they wish. All Santas and festive characters should meet at 10.30am on Friday 21 December outside Spelthorne Leisure Centre. The walk will be around 3 miles.

Santa suits are available to purchase in advance from the reception area at the council offices £ 3.

For more information about the event email leisure@spelthorne.gov.uk or call Leisure Services on 01784 446433.

Meals r Wheels

on Wheels service up to, and in service on Christmas Eve, and will have service on Chris mas Day, Boxin Ne v lear Day i r those who a

For more de ail your usual contac

dirig,

ange s, please

Sunbury Christmas market

The residents of Sunbury-on-Thames are celebrating Christmas with a special event on The Avenue Parade from 5-8pm on Thursday 6 December. Come along with the family and enjoy the festive lights, gift stalls, Santa's grotto and carol singing with the Salvation Army. The road will be closed to traffic during the event. All the money raised will be used for the Sunbury community.

For more details email monica@villagematters.co.uk or call 07979 808991.

Christmas Day t the Greeno Centre

The Greeno Centre in Shepperton will once again the hosting a free community Chartmas Day lunch. Whatever your execumstances, everyone is welcome - old ar young, on your away of with others carers are especially welcome. Our aim is to loin as a community to enjoy Christmas lunch and get to know each other.

There will be a packed programme from around 0.30am until mid afternoon, with a welcoming cup of tea or coffee followed by carol singing, games, quiz and of course, a traditional turkey work

Free transport can be arranged. Volunteers are always seeded especially drivers and people to help with cleaning up from 2.30pm - 4.30pm.

If you are interested in coming to this event as a guest or volunteer contact Caroline Button by email at carolinebutton2006@yahoo.co.uks call 07775 901035 / 01932 247255.

Shepperton Big Tree Night

Come along to the Shepperton Big Tree Night on Wednesday 12 December, a well-established festive family fair which brings in visitors from all around the Borough and beyond.

The event starts at 5pm in the High Street and from 6pm followed by the ever-popular of festive attractions including craft start throughout the

The High Street will be

Christmas will be arriving with his reindeer
There will also be plenty of other
Entertainment will be provided
of food stalls will be available.

side roads closing at 1pm.

ht committee by email at https://bigtreenight.uk



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- Stay close to loved ones and pets
- Advanced care needs supported
- Choose from a selection of care workers
- Care can be quickly provided

Please call Tibor on 07435 859 088 or visit www.promedica24.co.uk/nthsurrey







Spelthorne Home Improvement Agency

Are you over 60 or disabled and need help living in your own home in Spelthorne?

We offer advice, support and help to tenants and homeowners within the borough of Spelthorne who are aged over 60 or have disabilities.

We can help you to do the repairs, improvements and adaptations you want in your home. We will guide you through the whole process, helping you with decisions and organising finance, as well as arranging and overseeing the building work.

Contact us to find out more

www.a2dominion.co.uk hiaadmin@a2dominion.co.uk 020 8825 1759

Typical jobs include:

- level-access showers
- ramns
- stair lifts
- downstairs toilets.

What will it cost me? The advice we offer is free and you are under no obligation to go ahead with any work. The costs of work can often be paid for by a grant from the council.



Heathrow Expansion

The Council is continuing to call for communities to be properly compensated as Heathrow expansion plans begin to take shape. We are also urging communities to take part in public consultations.



Starting in January 2019, Heathrow will be conducting a public consultation to include future airspace design (including new flight paths from 2021), runway operations and ideas to grow Heathrow sustainably.

In June 2019, Heathrow intend to carry out the statutory Development Consent Order (DCO) consultation which will consider responses from the previous consultations and seek views on the proposed scheme for expansion. It will also set out how they will manage and mitigate the effects of the airport's growth for communities.

It is really important that as many people as possible respond to the consultations. This is the only way they can ensure their views are taken into account and reflected in the final scheme.

What we are doing:

- We are pressing Heathrow to ensure that airport-related development is proportionate, brings real benefits to the Borough and includes open green space to genuinely serve the communities of Stanwell and Stanwell Moor
- In particular, we are strongly resisting a proposal for the world's largest car park to be built in our Borough because we believe the impact on residents would be overwhelming
- We have commissioned leisure and property studies for the Stanwell area to explore what options could be offered by Heathrow to compensate communities
- We will continue to press Heathrow to meet our list of requirements to get the best outcome for our communities
- We have set up web pages on Heathrow expansion for people to find out how it is likely to affect the local area

i Visit https://www.spelthorne.gov.uk/ HeathrowConsultation2018 for details.

Cllr John Boughtflower, Cabinet Member for Heathrow, said: "We recognise that new development can bring opportunities, but we want to ensure our residents fully benefit from it rather than being further blighted. We are calling for good quality open space and legacy benefits that include sport, leisure and community facilities for residents affected by expansion. We will be holding Heathrow to account on these and other important local issues to get the





Spelthorne Takes Shape

Thank you to everyone who got involved in the first stage of consultation on Spelthorne's new Local Plan which took place over six weeks during May and June.

Four options were proposed within the consultation paper which outlined the advantages and disadvantages of each option followed by a questionnaire.

We engaged with people before and during the consultation period using a range of methods including public presentations, local information events, leaflet drops, newspaper articles and meetings with residents' associations.

The responses to the consultation are being used to help us prepare the draft plan. However, the option to be taken forward needs to be the most sustainable in terms of the social, environmental and economic impacts.

The Strategic Planning Team is continuing to prepare further evidence to support the draft plan. A new timetable has been produced which takes account of the work the Council is doing on Heathrow expansion so we will now be consulting again in summer 2019 instead of later this year as originally planned. We hope to adopt the final version of the new Local Plan in 2021.

(i) The Consultation Response Document and the Local Development Scheme containing the updated timetable are available to view on our website at www.spelthorne.gov.uk/localplan

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marion bushnell cambridgeweightplan



Independent Consultant

* The weight lost and time frames are particular to this slimmer. Everyone's weight loss journey is unique to them.





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Saturday 2nd March 2019 9.30 am – 12 noon

VISITOR MORNINGS

Tuesday 26th March 2019 Thursday 2nd May 2019 9.30 am and 11.30 am

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SPELTHORNE MEANS BUSINESS AWARDS 2018

The hard work and achievements of local businesses was celebrated at the Spelthorne Means Business Awards held at Shepperton Studios on 11 October.

Finalists for each of the seven award categories gathered with the sponsors to celebrate their successes and toast the winners in each category:

Category	Finalists	Winner
Exporter of the Year sponsored by Heathrow	FT Technologies ABA Stronalva Pimento Connection Brown Bag Crisps	Brown Bag Crisps
Creative Business of the Year sponsored by Shepperton Studios	Dream Catchers Design Incorporated Zest4.tv	Zest4.tv
Healthy Business of the Year sponsored by Everyone Active	ABS Personal Training Dnata The Hazelwood Centre	The Hazelwood Centre
Best New Start Up sponsored by TW Magazine	Fat Tones Busy Bs Café Willow Bakery	Willow Bakery
Best Business in Staines sponsored by the Staines-upon-Thames BID	Encore Bridal Design Incorporated Caffe Gusto	Caffe Gusto
Independent Business of the Year sponsored by the Spelthorne Business Forum	Thames Side Brewery The Thames Club Charlotte's Chickens	Charlotte's Chickens
Best Small Business sponsored by A2 Dominion	Daisy Chain Floral Design Samara Cuisine Dyno	Dyno
Best Business in Spelthorne Sponsored by Spelthorne Borough Council	Finalists in the above categories	Brown Bag Crisps

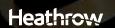
During the evening, a raffle was held for the Mayor's charities which raised £680 and a silent auction in aid of MidasPlus raised over £1,000.



Leader of Spelthorne Borough Council, Cllr Ian Harvey, said: "Since introducing our new Council strapline 'Spelthorne Means Business' we have been looking for a way to recognise our local businesses. By launching our first Spelthorne Means Business Awards we have been able to join together to celebrate their achievements and thank them for helping to make the Borough such a vibrant and productive place. Many congratulations to all the finalists and winners."

If you would like to enter the 2019 Spelthorne Means Business Awards, please email t.carter@spelthorne.gov.uk for more details.

















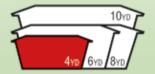
TLM



We are a family run business providing skip hire to the local community and surrounding area's.

We are committed to providing a quality, reliable and trustworthy skip hire service to all of our customers be that residential or commercial. With years of experience in the industry you can be sure of a professional and helpful service, with our team on hand to answer any questions you may have. TLM skips come highly recommended by a wide range of clients.







For bookings and advice please call 01784 257314 / 07958 234 856 or visit www.tlmskiphire.co.uk

Time for some Help at Home?



Contact us on: 01784 444200 www.ageuk.org.uk/surrey

Noticed a change in an older person in your family?

Call us today to find out how we can support you or your family member to remain happy and independent at home.











1581118

All Home Helps are security checked Registered Charity No. 1038450

Enrol now for January 2019 courses in **Sunbury**







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TW16 5DZ

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Pick up our course directory from the centre or local library or call 0300 200 1044 www.surreycc.gov.uk/adultlearning





Investing for the future

To help manage the funding pressures caused by cuts in Government funding, rising demand for services, and the possible knock-on effects of cuts by Surrey County Council, Spelthorne Council has adopted a strategy of investing in commercial property. This provides an income stream that is being used to support and enhance Borough services and, going forwards, fund housing projects.

So far we have purchased 12 investment properties in Spelthorne and areas with good connectivity to Heathrow. The properties are occupied by secure tenants (usually blue chip companies) which are committed to staying in the offices in the medium to long-term. We have paid for these investments by taking out long-term loans, borrowing at extremely favourable fixed interest rates so we know our financing costs for the coming years.

It is important to emphasise that these investments are protecting Borough Council services such as day centres, meals on wheels, community transport, personal alarms and the upkeep of our parks which would otherwise be under threat. The income is also funding Spelthorne's housing programme which aims to meet the pressing need for new affordable homes in the Borough.

As part of this programme, the Council recently handed over the keys to three two-bedroom homes in Churchill Way in Sunbury and we are close to completing eight apartments on the site of the former Bugle Pub in Upper Halliford. Work to convert 33 flats at Ceaser Court (formerly known as Benwell House) in Sunbury also started in September.

County services under threat

Thanks to the commercial investments that are providing income to support and enhance Borough services, Spelthorne Borough Council is not having to make cuts to its services.

However, Surrey County Council is facing huge financial pressures. The number of residents needing their support – whether it is for learning disabilities or elderly care – is rising. But their core government grant has been cut by more than £200m since 2010.

Over the next year Surrey County Council need to save a further £85m rising to £124m in 2020/21 which means they will have to make radical changes to some services which will have significant impacts.

As part of the County Council's transformation programme, activities that do not add value will be decommissioned, processes will be simplified, communities will have a greater role and commercialisation will be an operating principle in much of what they do.

The County Council has launched a series of consultations relating to five service areas: children's centres, concessionary bus fares, special educational needs and disability (SEND), libraries and cultural services, and community recycling centres, and are seeking views by 4 January 2019.

Spelthorne Borough Council will continue to look carefully at the proposals and their implications for Borough services and do all we can to minimise the impact

> on our residents. However the scale of likely cuts means that it will not always be possible to step in to fill the gap.

To have your say visit www.surreycc.gov.uk/consultations





Spelthorne Community Centres

Drop in and see the great range of activities available at our Community Centres. They are welcoming, helpful, cheerful places. Hot meals are available in most centres. Monday to Friday opening.

Benwell Community Centre, Downside, Sunbury-on-Thames, TW16 6RT

Tel: 01932 784232

Fordbridge Community Centre, Clarendon Road, Ashford, TW15 2PU

Tel: 01784 243880

Greeno Community Centre, Glebeland Gardens, Shepperton, TW17 9DH

Tel: 01932 246173

Staines Community Centre, Thames Street, TW18 4EA

Tel: 01784 463073

i To visit or become a member call into your nearest centre



Greeno Centre expansion

Planning permission has recently been granted for a ground floor extension to the Greeno Centre in Shepperton. The extra space will be used to provide a dedicated space for the Centre's Opal Group which caters for people who need additional support when they visit the Centre. It is anticipated that the work will be completed in spring 2019.

Supporting recovery from mental ill health



Amigo matches trained volunteers with people who need support on their journey of recovery from mental ill health whilst becoming independent from mental health services.

Volunteers help individuals to make connections with local community activities whilst helping them to boost their confidence and motivation to reintegrate into the community.

(i) To find out more, email Lynnette or Laura at buddy@voluntarysupport.org. uk or call 01276 707565.

Meals on wheels

The Spelthorne Meals on Wheels team can deliver hot, tasty and nutritious meals up to seven days a week. We can bring you a main meal and pudding and you can also have a freshly made sandwich for later in the day.

For more details email m.wheels@spelthorne.gov.uk or call 01784 444265. Visit www.spelthorne.gov.uk/mow.

Spelthorne personal alarms

SPAN (Spelthorne Personal Alarm Network) is an alarm system which helps people to live independently in their own homes. Individuals are linked to a care centre which provides help 24 hours a day, 365 days a year.

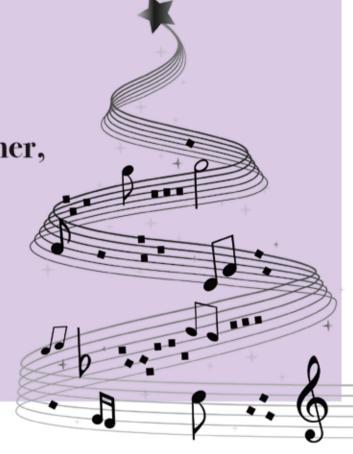
The care centre holds the details for family/friends and will contact someone should the alarm be activated. They can also contact the emergency services if required.

(i) For more information, email span@spelthorne.gov.uk or call 01784 444277.

Visit www.spelthorne.gov.uk/span

Hitting the right note this Christmas...

Find everything your child ever wanted in The Entertainer, get dad those socks and slippers in TK Maxx and visit Next for that all important party outfit.
Welcome to Two Rivers where we have it all here for you.



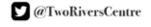


















Spelthorne Rent Assure is a scheme for landlords who are interested in renting their local property through the Council. We believe the scheme is one of the most attractive currently on offer.

The Council guarantees to directly pay landlords the full market rent for their property, for up to two years.

Other benefits include:

- one month's rent paid directly in advance
- six-weeks' repair bond
- free tenancy agreements provided (including Right to Rent checks)
- property viewings arranged
- free inventory service provided by a professional company
- tenancy training for tenants
- a completely free service no agency fees

The Council will find the tenants and, if approved by the landlord, draw up the agreements free of charge. Ongoing support for both the landlord and the tenant is available for the duration of the tenancy.

We are looking for more private landlords, particularly those with two-bedroom properties, so please get in touch if you are interested in working with the Council.

To register your interest, please complete our enquiry form at www.spelthorne.gov.uk/sra

(i) For more details e-mail sra@spelthorne.gov.uk, call 01784 448611 or visit www. spelthorne.gov.uk/sra.





Big Lottery Fund cash helps vulnerable people find homes

Thanks to funding from the Big Lottery, a new project called 'Spelthorne Rentstart Extra' has been launched to help people with multiple and complex needs move into suitable rental accommodation.

Building upon a previous project funded by the homeless charity Crisis, it aims to help people develop the life skills needed to sustain their tenancies, live independently and ultimately improve their health and wellbeing. To this end, the project has three main areas of focus for the advice and support it is looking to offer: Practical, Financial and Emotional.

Presenting the cheque for £174,407 from the Big Lottery, the Mayor of Spelthorne, Cllr Jean Pinkerton, OBE, said: "We are delighted that Spelthorne Rentstart has secured funding for this important project which gives a helping hand to those that, for whatever reason, just need a bit of extra support. This holistic, multi-agency approach is so important to break the cycle of homelessness and improve people's life chances."

i If you would like to make a referral, donate or are a landlord looking to work with Rentstart, visit www. spelthornerentstart.org.uk or call 01784 446422.



Having a house party?

Tips to avoid noise complaints

- Warn your neighbours in advance and consider inviting them. Be prepared to compromise if there is some conflict when you tell them your plans
- Give your neighbours a finishing time and try to stick to it (even the most tolerant of neighbours won't accept being kept awake all night)
- Think about giving your neighbours a telephone number to call if they need to let you know of a problem
- Keep music levels down, especially the bass. Be prepared to apologise and turn the music down
- Don't play loud music outdoors
- Reduce music levels after about 11pm and close windows and doors
- Try to make sure your guests leave guietly, without slamming doors or shouting/laughing outside your house
- Don't have parties too often, as complaints are more likely when people are disturbed regularly

If your neighbours are planning a house party

- · Remember that people are allowed to have parties and no one has a right to silence. However, frequent loud parties that cause disturbance into the early hours may be considered unreasonable
- If you know about the party beforehand, speak to your neighbour and tell them your concerns. They may be able to reassure you that the event will not be unreasonably loud. Try to reach an agreement on the time the party will finish and when music will be turned down
- Ask for a telephone number you can ring in case you are disturbed and to save you knocking on the door at night
- · Consider going out that evening if you can
- (i) The Council has an out-of-hours noise service and will usually visit when complaints are received from more than one property. If you are affected by a very noisy party, call 01932 425060. If the matter is not considered urgent, your complaint will be referred to the Council's Environmental Health Service the next working day.



Air pollution warnings

airAlert is a free service to help people with asthma and COPD manage their conditions when air quality is poor. While air pollution levels in Spelthorne are generally low, there are some days when they are capable of causing short term health problems for people with respiratory problems.

The airAlert service informs users when pollution levels are expected to be elevated, either by voicemail, text or email, to help them manage their health more effectively. There is also an airAlert app which can be downloaded.

(i) For more details or to sign up, visit www.airalert.info or call the Council's Environmental Health team on 01784 446251.

It's time to clear the air

Simple steps you can take to improve air quality around schools

Traffic fumes are the main source of air pollution in Surrey. This can affect children's lung-growth, increase symptoms in those with asthma and contribute to chronic illnesses later in life. Surprisingly, you may not be protected from air pollution when travelling in a car. This is because you're in a confined space collecting pollution from vehicles around you.

So it's really worth considering how else you could get to school each day and leave the car at home if you can. Why not try walking, cycling or scooting to school instead? It's great for you and your child's health and wellbeing. And, if you have to drive, try to park further away and walk the rest, or turn the engine off while you wait.

If you can change how you travel to school just a few times a week, you will help children breathe cleaner air.





ONLY ONE WILL CLAIM THE THRONE



26-27 DECEMBER



