

# Spelthorne Business Support Factsheet

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## **Business Support**

### **Spelthorne Borough Council**

Provide some business support services to existing businesses and people looking to start-up in the Spelthorne area. This includes signposting services, information on the Spelthorne Business Forum, some events and help and advice for start-ups in the area.

<https://www.spelthorne.gov.uk/article/16875/Business-advice-and-support>  
**Economic Development: 01784 444224**

### **Surrey County Council**

Provide a range of business support services to existing businesses and people looking to start-up in the Surrey area. This includes signposting services, statistics on the Surrey area and information factsheets tailored to specific businesses (agriculture, food and catering, retail sales and service industry).

<http://www.surreycc.gov.uk/business-and-consumers/business-information>  
**Surrey Business Advice Line Tel: 01372 371737**  
**Email: [business.advice@surreycc.gov.uk](mailto:business.advice@surreycc.gov.uk)**

### **Enterprise M3 Business Support Portal**

The Local Enterprise Partnership (LEP) has a mainly strategic role in the area and does not offer business support services directly. Instead it has developed a business support portal that provides links to business support options available in the Enterprise M3 LEP area.

<http://www.em3supportforbusiness.org.uk/>  
**Tel: 01256 845 525**

### **Enterprise First**

Provide free, impartial, and confidential advice and support. One-to-one business support and workshops available for start ups and established businesses. Most services are free as a result of sponsorship received from local authorities and the private sector. Free business mentor service also available. Website has additional online business support resources from Start Up Donut.

[www.enterprisefirst.co.uk](http://www.enterprisefirst.co.uk)  
**Tel: 0800 652 6254**  
**E-mail: [info@enterprisefirst.co.uk](mailto:info@enterprisefirst.co.uk)**

### **Let's Do Business Group**

Provides business advice, training and finance in Sussex, Kent and Surrey to both existing businesses and those interested in starting one.

<http://www.letsdobusinessgroup.co.uk/>

**Tel: 0844 415 2272**

**E-mail: [info@ldbgroup.co.uk](mailto:info@ldbgroup.co.uk)**

### **Manufacturing Advisory Service (MAS)**

Helps manufacturers improve their business. Support for SMEs is often either free or subsidised. Support currently (1 January 2012) includes: a free helpdesk and research service; a free manufacturing review for SME manufacturers; training & networking events and best practice visits (free and subsidised), and; potential subsidised consultancy support for SMEs. The MAS service is now being delivered by the Manufacturing Advisory Consortium (MAC) and contact should be made through the National Helpline number below.

<http://www.mymas.org/>

**Tel: 0845 658 9600**

### **Surrey Libraries Information Service**

Offer a remote enquiry and information service to people and businesses in the Surrey area. Surrey Libraries also offer access to start-up information, market intelligence, credit checks and British Standards. A research service is also available, though complex queries (over 20 mins research) will attract a cost.

**Tel: 01483 543 599**

### **Sources of Finance**

#### **The FSE Group**

The Group manages a number of funds dedicated to bridging the funding gap for **innovative growth companies**. Interested parties need to be able to demonstrate the potential for significant growth to access funds to help them to grow, whether they are a pre-start, start-up, early growth or established company. To apply to any of the FSE Group managed funds, companies should be Investment Ready. For more information on the funds available visit the website.

<http://thefsegroup.com/>

**Tel: 01276 608510**

### **Sustainable Routes**

Offer a 50% grant (ERDF) of up to £1,000 to established small and medium-sized businesses who are looking to cut travel costs by adopting new ways of working. Businesses have to have been trading more than 12 months and have turnover higher than £40,000. Franchises are not included. Businesses need to be located in the South East of England – Berkshire, Buckinghamshire and Milton Keynes, Hampshire and Isle of Wight, Kent and Medway, Oxfordshire, Surrey and Sussex. Businesses who register can receive a personalised travel efficiency plan and a match funded grant of up to £1,000. Examples of funded projects include laptops for employees to work remotely; server upgrade to support remote working; bicycles, storage and showers to encourage use; LPG conversions. Register online.

<http://www.sustainableroutes.co.uk/>

**Email: [info@sustainableroutes.co.uk](mailto:info@sustainableroutes.co.uk)**

### **Capitalise Business Support Ltd**

Part of the Let's Do Business Group. Offer possible business loan finance to existing businesses and in some circumstances to start-ups. Businesses need to be based in either Sussex, Kent, Surrey, Hampshire or the Isle of Wight and to have experienced difficulties in accessing mainstream forms of finance or been unable to raise sufficient finance through that route.

**Tel: 0845 601 8326**

**E-mail: [info@capitalise.org](mailto:info@capitalise.org)**

### **Fredericks Foundation – South East**

The Fredericks Foundation will consider clients for a loan and business support if they can demonstrate that they have made a genuine application for funds to their bank or a mainstream lender – and that you have been turned down. The business can be at any stage including start-up, needing capital to expand, or funds to bridge a gap. The client could be a sole trader, in a partnership or have a limited company. The maximum loan for start-up businesses is £10,000, though the average loan is less than £5,000. For established businesses with a financial track record the maximum loan is £20,000. Loans are not available to support training. <http://www.fredericksfoundation.org/>

**Tel: 01276 472722**

## **Start-up Loans for Young People (18-30)**

The scheme offers personal loans of around £2,500 and business training / mentoring to young people. Clients with a great business idea who believe it has real potential can contact the **Let's Do Business Group** to find out how they can help turn the ideas into a successful and sustainable business.

Note: if the client is 18-30 and has already started their business, they can still apply provided they are still in 'start-up phase' and have been trading for less than a year. The Let's Do Business Group focus on Sussex, Surrey, Kent, Hampshire, Isle of Wight and Essex.

**Tel: 0844 943 2988**

**E-mail: [info@capitalise.org](mailto:info@capitalise.org)**

## **Manufacturing Advisory Service (MAS)**

Helps manufacturers improve their business. Currently offers potential subsidised consultancy support for SMEs engaged in manufacturing.

<http://www.mymas.org/>

**Tel: 0845 658 9600**

## **Procurement**

### **Surrey County Council**

Surrey County procurement portal.

**Online registration. Tel: 0800 368 4850 for the helpdesk**

### **YPO (Public Sector Procurement Portal)**

Products and Services portal for Councils across the UK.

### **South East Business Portal**

South East Public Sector procurement portal for clients looking to supply to Local Authorities in the South East

Registration is not required to browse opportunities.

### Networking Groups

#### **Spelthorne Business Forum**

<http://www.spelthorne.gov.uk/sbf>

Contact via website

**Surrey and West Sussex Federation of Small Business (FSB)** <http://tinyurl.com/surreyfsb>

Tel: 01708 438946

#### **Confederation of British Industry (CBI) South East**

General Tel: 01732 468 610

#### **IoD Surrey**

<http://tinyurl.com/surreyiod>

Tel: 020 8398 9643

#### **Surrey Chambers of Commerce**

<http://www.surrey-chambers.co.uk/>

Tel: 01483 735540

#### **BNI Staines upon Thames**

Tel: 07932 151 733 or contact via website

#### **North Surrey Business Association (meet in Chertsey)**

<http://www.northsurreybusinessassociation.com/>

Tel: 0843 289 5789

#### **Thameside Business Association**

<http://www.thamesidebusinessassoc.co.uk/>

Contact via website

#### **South East Mussel Club (currently in development)**

## **Contact via e-mail only**

### **Events**

#### **Enterprise First**

Support includes events for people looking to start a business and existing businesses (though there are charges for some events).

**Tel: 0800 652 6254**

#### **Manufacturing Advisory Service (MAS)**

Offer events to support manufacturing companies.

<http://www.mymas.org/>

**Tel: 0845 658 9600**

### **Premises**

#### **Estates Gazette PropertyLink**

Offer an online search facility for land and business premises across the UK.

<http://www.estatesgazette.com/propertylink/>

### **Business Directories**

There are no current Local Authority supported business directories in Spelthorne.