

Your Council Tax guide 2025/2026

The community facilities and local services that we all use are funded by Council Tax, Business Rates, government grants and income generating activities. The amount of Council Tax that we pay varies depending on the ‘band’ given to our homes, assessed on the value of the property. Spelthorne Borough Council collects all the Council Tax on behalf of Surrey County Council and Surrey Police and Crime Commissioner.

Yet, just over 9% (9.49p in every pound) of the Council Tax we collect is actually used to fund Spelthorne Borough Council services, with the balance distributed to the other authorities.

In 2025/26 Spelthorne Borough Council increased its share of the Council Tax by 2.9% to £228.86 per annum, which equates to an additional £6.45 for the year on a band D property.

The increase, which is below the rate of inflation, will help us fund our services for the next year. Some of the services

we provide are mandatory e.g. waste collection, but many of them, especially supporting our vulnerable residents, are discretionary.

Surrey County Council has increased its element of the Council Tax charge by 4.99% and the Police have increased by 4.30%. This combined with the 2.9% increase from Spelthorne Borough Council will mean that residents living in a Band D property, will see their total annual bill increase from £2304.58 to £2412.78


The sheer breadth of these important services which Spelthorne Borough Council provide to you continues to be a responsibility we take very seriously. We are committed to delivering high quality and efficient public services that meet the needs of our residents and businesses and demonstrate value for money. We will use your money wisely to deliver the local services that you and your family can be proud of and which put our residents at the heart of everything we do.

Our services


Making a difference in Spelthorne

In Surrey we have a two-tier local government system which means that some services are looked after by Spelthorne Borough Council and some are the responsibility of Surrey County Council. We are committed to delivering high quality public services that meet the


needs of our residents and businesses and demonstrate value for money. Some of the services we provide are mandatory (e.g. waste collection) but many of our services, especially in supporting our vulnerable residents, are discretionary.




Affordable housing




Allotments




Biodiversity and conservation




Building control




Business grants and support




Communications




Community Centres




Community grants




Community safety




Community transport




Council tax and business rates




Customer services




Elections




Electric vehicle charging points




Environmental health




Car parks




Food and welfare network




Homelessness provision




Independent living




Economic development




Leisure centres and services




Meals on wheels




Licensing




Memorials and cemeteries




Moorings




Planning




Playgrounds and parks




Public toilets




Recycling and waste collection




Staines market




Street cleaning



Tackling fly tipping



Town centre management



Surrey County Council services:

- Adult social care
- Birth/death/marriage registration
- Bus passes
- Disabled parking badges
- Education and libraries
- Fire and rescue
- On-street parking
- Pavement repair and footpaths
- Potholes
- Roads and drains
- Social services
- Street lighting
- Trading standards
- Trees on pavement/road

Where your Council Tax goes:

Your Council Tax pays for services provided by Surrey County Council, Surrey Police and Crime Commissioner and Spelthorne Borough Council.




Authority	Percentage
Spelthorne Borough Council	9.49%
Surrey Police	13.99%
Surrey County Council	76.52%

For every £1 of Council Tax:

- **Spelthorne Borough Council** receives just over 9p.
- **Surrey County Council** receives just over 76p.
- **Surrey Police and Crime Commissioner** receives 14p.

Council Tax bands

Council Tax is charged at eight different levels, depending on your property value. The breakdown of how much each of the three Council Tax raising bodies retain per Council Tax band per annum for 2025/26 is as follows:

	Total			
A	1,608.51	152.57	1,230.90	225.04
B	1,876.60	178.00	1,436.05	262.55
C	2,144.69	203.43	1,641.20	300.06
D	2,412.78	228.86	1,846.35	337.57
E	2,948.95	279.72	2,256.65	412.58
F	3,485.13	330.58	2,666.95	487.60
G	4,021.29	381.43	3,077.25	562.61
H	4,825.56	457.72	3,692.70	675.14

Support available

Visit www.spelthorne.gov.uk/support to see lots of options for online help. If you'd rather speak to someone, call our Customer Services team on **01784 451499**. We can help on a wide range of issues including benefits, debt, housing, health and wellbeing.

For more information, visit www.spelthorne.gov.uk/counciltax

Where Spelthorne Borough Council gets its money from:

The Council needs to ensure that services are delivered in a cost-effective way which meets the needs of our residents but at a price the Council can afford. Spelthorne Council is largely funded by five separate income streams and with this income the Council must fulfil its statutory duties as well as deliver the Council's priorities. The 2025/26 income is **£64.8m** million.

Source	Percentage
Council Tax	13%
Fees and charges	21%
Net Commercial income	13%
Reserves	14%
Housing Benefits Grant	27%
Business rates	6%
Grants	3%
Interest	3%