

We're here to help. Your feedback matters.

Get in touch

Please submit your views and comments online by scanning the QR code or visit:

<https://scnv.io/evcpconsultation>

before the following date:



If you are unable to give feedback online, please call our customer care team on **03456 009 009**.

Email contactcentre@surreycc.gov.uk, SMS **078600 53465**, or Textphone **18001 03456 009 009** (via text relay).



To find out more about the current proposed locations of chargepoints, please scan the QR code or visit: www.connectedkerb.com/surrey.

The proposed location can be seen on the **enclosed leaflet**.

Can I suggest a chargepoint location?

Yes! We have had over **2000 requests** in Surrey already.

You can suggest a site at: www.surreyev.commonplace.is

Important information about new electric vehicle chargepoints on your street.

Dear Resident,

Surrey County Council is working with Connected Kerb to install electric vehicle (EV) charge points across Surrey. You're receiving this leaflet because we're planning to install charge points near you - and we want to explain why, and how it will affect you.

What does this mean for parking on your street?

We want to reassure you:

- These charge points **won't change who can park here**. The parking spaces will remain open for you to use, just as they are now.
- EVs drivers will use the chargepoints when they need to charge, but the **space stays available to regular vehicles**.
- If any future changes to parking rules are ever proposed, there will be a full public consultation first.

Why has this location been chosen?

We've carefully selected this site based on several factors:

- **Local demand:** Nearby residents may have requested a charge point.
- **Convenience:** The location offers easy and safe access for drivers now and in the future.
- **Lack of existing charging options:** This area currently has limited or no public charging points—especially important for homes without driveways.
- **Minimal disruption:** We've chosen spots that require little or no change to existing parking or street layouts.

Working in partnership with

Connected___Kerb



Why are we growing our EV network?

By 2030, the sale of new petrol and diesel cars will end across the UK. To prepare for this important change and to help residents make the switch to cleaner, greener transport, we're building a reliable and accessible public EV charging network, so that no one is left behind, especially people without off-street parking.

What will the chargepoints look like?

We're using small, discreet 'Chameleon' 7kW charge points or slower 3kW chargers attached to lamp posts.

Where pavement space is limited, we'll install a pavement build-out to safely house the charge point.

Each 7kW unit allows two EVs to charge at the same time. Nearby, there will also be a small feeder pillar (similar to existing street electrical boxes) to manage the power supply.

These are slow chargers designed for **local residents** and not for passing traffic or quick stops. Users will be people living nearby, charging their vehicles over a few hours or overnight, just like residents parking their cars now.



How do EVs benefit your community?

Even if you don't currently drive one, EVs bring a host of shared benefits to our neighbourhoods:

- **Cleaner Air:** EVs reduce emissions, leading to healthier streets and cleaner air for all.
- **Less Noise Pollution:** Quieter engines mean a more peaceful environment.
- **Reduced Traffic Fumes:** Less pollution near homes, schools, and parks.
- **Accessibility:** More second-hand and leasing options, cheaper to run and maintain making driving more affordable.
- **Future-Ready Infrastructure:** Supporting the shift from petrol and diesel with expanding infrastructure.

Who is funding the installation and maintenance?

Connected Kerb is covering the majority of installation and maintenance costs, with additional support from central government funding and grants.

Where does the electricity come from?

All Connected Kerb charge points in Surrey will use 100% renewable electricity, supplied by Octopus Energy, generated from wind, solar, and hydro sources.

How do I find the locations of other chargepoints?

Download the Connected Kerb app via the Appstore or Google Play. Also find them on www.zap-map.com.

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