

Citizens Advice Drop-In Service

November and December 2026

Citizens Advice will be available at the following locations, no appointment necessary

Ashford Library 10am – 12pm every Tuesday Church Rd, Ashford TW15 2XB	3 rd Nov, 10 th Nov, 17 th Nov, 24 th Nov 1 st Dec, 8 th Dec, 15 th Dec, 22 nd Dec
Addlestone Baptist Church 10am – 12pm 5 Crouch Oak Lane, Addlestone, KT15 2AN	Tues 10 th Nov Tues 8 th Dec
Addlestone Library 12pm – 2pm every Thursday Civic Centre, Station Road, Addlestone KT15 2AF	5 th Nov, 12 th Nov, 19 th Nov, 26 th Nov 3 rd Dec, 10 th Dec, 17 th Dec
Chertsey 10am – 12pm Beacon Centre, 95 Guildford Street, Chertsey, KT16 9AS	Weds 4 th Nov, Weds 18 th Nov Weds 2 nd Dec, Weds 16 th Dec
Egham 10am – 12pm Virginia Lodge, 68A Station Road, Egham TW20 9LF	Mon 16 th Nov Mon 14 th Dec
Englefield Green Village Centre 1pm - 2pm 68 Victoria Street, Englefield Green, TW20 0QX	Weds 25 th Nov Weds 23 rd Dec
Staines Library 10am - 12pm every Thursday Elmsleigh Centre, Staines, TW18 4QB	5 th Nov, 12 th Nov, 19 th Nov, 26 th Nov 3 rd Dec, 10 th Dec, 17 th Dec
Stanwell Events 10am - 12pm Community Building, Cordelia Park, Stanwell, TW19 7ER	Fri 13 th Nov Fri 18 th Dec
Sunbury 10am – 12pm St. Saviour's Church, Vicarage Road, Sunbury TW16 7TP	Mon 23 rd Nov Mon 21 st Dec

Please note that our Drop-In service is limited to 15 minutes of initial exploratory advice per person and we are unable to complete forms such as PIP at these sessions. If further, more detailed advice or form filling is required, you will be offered a telephone appointment.

We apologise if you have to queue at busy times, please respect our staff and volunteers. Our queue will close 15 minutes before the published finish time. If you've been unable to obtain advice at our Outreach session, you'll be offered a telephone appointment. Dates correct at time of publishing but subject to amendment at short notice. Please treat our volunteers and staff with respect.

Our freephone Adviceline is open Monday - Friday 10am to 4pm (excl. public holidays)

0808 250 5706

www.randscab.org.uk