

# Bulletin magazine survey

## Summary of Responses

1.

**How well does the Bulletin magazine keep you informed about the services provided by Spelthorne Borough Council?**

|            |    |
|------------|----|
| Very well  | 33 |
| Quite well | 20 |
| Not well   | 2  |
| Not sure   | 0  |

2.

**How do you find out about Spelthorne Council and its services? (tick all which apply)**

|  |    |
|--|----|
| Bulletin magazine  | 50 |
| Council website  | 29 |
| Council social media channels (Facebook, Twitter, Instagram, LinkedIn) | 11 |
| Council monthly e-newsletter   | 7  |
| Council 'My Alerts' emails   | 12 |
| Council noticeboards   | 8  |
| Local paper  | 4  |
| Other  | 6  |

3.

**Which topics are you interested to read about in the Bulletin? (tick all which apply)**

|  |    |
|--|----|
| Community news                         | 50 |
| Rubbish and recycling                  | 47 |
| New council services                   | 38 |
| Local events and leisure opportunities | 41 |
| Keeping fit and wellbeing              | 24 |
| Housing and tackling homelessness      | 19 |
| The environment and climate change     | 28 |
| Help for older people                  | 34 |
| Support for local businesses           | 18 |
| Council finances                       | 23 |

4.

**Is there anything else you would like to see in the Bulletin?**

Yes 20

No 17

Not sure 18

5.

**Do you think you would read the Bulletin if it was only available online and not delivered to your home?**

Yes 5

No 37

Not sure 13

6.

**Do you have any other comments about ways we could improve the Bulletin magazine?**

This question has been answered 30 times.

7.

Name

This question has been answered 55 times.

8.

Address including post code

This question has been answered 55 times.

9.

Please specify your age

16-24 0

25-34 4

35-44 3

45-54 7

55-64 13

65+ 24

Prefer not to say 4

10.

Please add a telephone number

This question has been answered 51 times.

**11.**

Please add an email address if you have one

This question has been answered 40 times.

**12.**

Would you like to be entered into the prize draw to win a £50 gift voucher?

Yes 44

No 11