
Report on Questionnaire Answers

Questionnaire: Bulletin magazine survey

Question: [6.] Do you have any other comments about ways we could improve t...

User Response: Text	Response Created
I think it does a good job in telling us what's going on. It's easy to read, concise and attractively presented.	02 Dec 2022
no	07 Dec 2022
No, quite happy reading it as it is. Thank you. And good that you can actually open and read it instead of using technical things!!	08 Dec 2022
Delighted to see FSC paper. I read more from physical Bulletin as I have too much online. Tear out and keep recycling dates	08 Dec 2022
No everything you have done is fine. As soon as it comes in, I grab it. Yes it does good.	08 Dec 2022
Find it very informative and professional	08 Dec 2022
SCC has approved the Watersplash farm development despite strong local opposition and evidence from Shepperton Residents' Association increasing flood risk. so reading the attached (flooding article) in the Bulletin about flooding advice raised a hollow laugh.	08 Dec 2022
Please keep this paper copy. This printed Bulletin is very good.	21 Dec 2022
re question 5, I am not online and cannot access the council's website.	05 Jan 2023
whilst i am more likely to read a hard copy, i would rather the money was saved by it only being online	05 Jan 2023
It is an excellent magazine and very informative. please do not discontinue it for cost-cutting reasons.	05 Jan 2023
Give people the option to have the magazine delivered on paper or as an e-magazine	05 Jan 2023
Yes I would like a regular update re how many councillors there are, what their function is, how much of our taxes go toward their salaries and what they earn.	05 Jan 2023
less adverts	05 Jan 2023
I did not receive Winter issue until today [9th January 2023] , much of the information is out of date! You claim its delivered free to every home in Spelthorne , why was The Avenue , Laleham excluded its in Spelthorne? I contacted the council by telephone and explained that we had not received the annual leaflet about dates for rubbish/recycle. I have instead been sent the Winter 2022 bulletin which with some luck had the dates in it.	09 Jan 2023
Publish 4 editions per year by making quicker production timings and selling ads on an annual 4 times a year basis.	11 Jan 2023

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Stop patting yourselves on the back. Sometimes the magazine has far too much information on council dignitaries & not enough about the work the local Councillors should be doing. Inform us about how you take local issues seriously and are listening to US. For instance: I know potholes are not Spelthorne's problem but what are you doing to pressure SCC to get them fixed? What are you doing about the ongoing & appalling roadworks the residents are putting up with month after month. Show you are supporting us.	13 Jan 2023
No one cares about it unless you're over 75	13 Jan 2023
Distribution to the road I live in is non-existent. I obtain a copy by visiting a library.	13 Jan 2023
you cannot assume all residents are online. On the whole i think it is an informative Bulletin. Through it am advised of bin collection dates - essential information.	25 Jan 2023
Prefer print edition but if an email reminder was sent when the bulletin was digitally available, I would be more likely to read it online	29 Nov 2022
I think the layout of the magazine is sleek and easy to read. There is space to cover a lot of topics. I like the papercopy as it's nice to be able to read it when having a cuppa. I think if it was online I wouldn't read as much of it.	04 Dec 2022
Maybe each bulletin could have an update on council rubbish collections.	13 Jan 2023
Well, it was not delivered to my house this winter (postal strikes) ? I found this issue at Ashford Library on the 23rd of December !!! Not much use for Christmas events etc !!!	24 Dec 2022
If Bulletin goes on line, please make it easy to save and print individual articles like the rubbish collection schedule.	28 Nov 2022
I think its a helpful guide to what is happening, better to be a hard copy rather than online	04 Dec 2022
NO.	05 Dec 2022
I enjoy the magazine but I feel there can be more information about what's new in Staines (shop openings) services available eg: adult courses / groups , I would like to see something that covers all ages groups so highlight good places in the area for socialising, eating etc Would like to see Staines be the new Richmond	05 Dec 2022
No	08 Dec 2022
NO I think you do very well	13 Jan 2023

Report run at 2 Feb 2023 11:26:46. Total records: 30